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Alachua County Community Health

and Social Services Resource Guide

Prepared for the Alachua County Health Care Safety Net Collaborative and Community Agencies

By University of Florida Undergraduate Students Enrolled in *Health Disparities in Society*

**Many thanks to the following individuals whose work and dedication**

**contributed to the success of the 2019 Alachua County Community Resource Guide**

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Alachua County Overview

Although Alachua County is home to the University of Florida and UF Shands Hospital & Academic Medical Center, many community members experience limited transportation, access to food, health care, jobs and social services. In 1987, the *Harvard Hunger Study* ranked Alachua County as #97 of 150 “hunger counties” in the nation. This situation has changed little over the last 30 years and AC was described by the 2016 *Community Health Needs Assessment* as a place with “marginalized communities with dire health needs, a lack of access to care and [where] health care and prevention are not priorities.”

Despite long-standing health disparities, Alachua County residents are fortunate to have a robust health care safety net that provides medical, oral health, behavioral health, education, advocacy and psychosocial services to low-income, uninsured and underinsured residents. The National Academy of Medicine (2000) defines the **health care safety net** as “those providers that organize and deliver a significant level of health care and other related services to uninsured, Medicaid, and other vulnerable populations.” They “are distinguished by their *commitment to provide access to care* for people with limited or no access to health care due to their financial circumstances, insurance status, or health condition” (*Nat’l Assoc. Public Hospitals & Health Systems*, 2005). A list of ACSNC members is available, visit <https://com-acrcp.sites.medinfo.ufl.edu/files/2015/04/Safety-Net-descriptions-04202015.pdf>.

Annually, the information in this Guide is updated to provide current information about community programs and services. The goal is to help safety net clinics and county organizations connect residents to the services needed to improve health and well-being.

**Adults and Literacy Skills**

When referring residents to programs and services, remember that participation often requires completion of an application; one in five adults (20%) in the U.S. and Florida reads at or below the 5th grade level.1 Adults who do not read well will not self-identify due to shame and health professionals rarely consider the literacy skills of patients in the referral process. Low literacy adults will need help to complete applications at all and/or complete them correctly. Health professionals often label patients as “non-adherent” when they fail to follow medical advice; we do not realize that non-adherence is often related to low literacy skills, poor health literacy and/or different explanatory models of illness. You can identify low literacy adults by watching for these behavioral cues:2, 3

* Incomplete or inaccurately completed forms
* Do not take notes when receiving new information
* Do not fill out forms in your presence and use excuses such as, “I forgot my glasses,” or “someone is waiting for me so I need to fill this form out later”
* Do not follow medication, exercise, diet or other prescribed regimens
* Failure to show for appointments, tests or procedures
* Use humor or clowning around as distractions when asked about health or health behaviors
* Have difficulty explaining health concerns, symptoms, conditions
* Quiet, passive, do not ask questions
* Change in body posture from relaxed to more rigid in your presence
* Limited eye contact and increased blushing and/or fidgeting

**Sites that improve quality of life and access to services:**

1. The National Council on Aging (NCOA) helps older adults save money or qualify for programs that offer financial assistance with health care, prescription medications, food and utilities. It enables access to tax relief, transportation, legal services and/or employment at <https://www.benefitscheckup.org>.
2. Budgeting, saving money and financial planning is found at <https://www.economiccheckup.org/esi-home>.
3. Patients can find low cost computers and access to the Internet at <http://everyoneon.org>.
4. Medicare is a complicated insurance program with different coverage options. Visit <https://www.mymedicarematters.org> to learn about different programs and discover additional benefits at <http://www.lifealert.com/article/ncoa.aspx>.
5. Learn about the Health Insurance Marketplace Navigator Program at <http://wellflorida.org/wp-content/uploads/2013/09/2015-16NavigatorBrochure.pdf> and choose the best program for enrollment at <https://www.healthcare.gov>.
6. The FL Department of Elder Affairs (DOEA) maintains a Resource Directory for all 67 counties. Access information about programs and services in your local community at <http://elderaffairs.state.fl.us/doea/resource_county.php>.
7. Discover resources that strengthen families [food, housing, transportation, health and more] at <https://pfsf.auntbertha.com/>.
8. Find free resources to improve quality of life, and access to resources in many different categories [family & household, food, health, housing, education, legal and more] at [www.1degree.org](http://www.1degree.org). Visit the app store on your phone to download the mobile app.

**Databases and reports describing Alachua County residents and their health outcomes:**

1. U.S. Census Bureau. Alachua County Quick Facts. <https://www.census.gov/quickfacts/fact/table/alachuacountyflorida,fl/NES010216>
2. FL CHARTS. <http://www.floridacharts.com/charts/default.aspx>
3. UF Shands Community Health Dashboard. <https://ufhealth.org/community-health>
4. RWJF County Health Rankings. <http://www.countyhealthrankings.org/roadmaps/action-center>
5. Alachua County Health and Human Services Master Plan 2005-2015. <http://www.alachuacounty.us/Depts/CSS/Documents/Health_and_Human_Services_Master_Plan.pdf>
6. Alachua County Comprehensive Plan 2011-2030. <https://growth-management.alachuacounty.us/formsdocs/comp-plan.pdf> [see the Community Health Element, pp. 414-419.]
7. CDC 500 Cities Project: Local Data for Better Health, Gainesville, 2014. <ftp://ftp.cdc.gov/pub/MAPBOOKS/FL_Gainesville_MB_508tag.pdf>
8. 2014 North Central Florida Healthcare Safety Net Providers. <http://wellflorida.org/wp-content/uploads/2014/12/2014_15SafetyNetDirectory.pdf>
9. 2015 Envision Alachua Task Force. <http://www.envisionalachua.com/files/managed/Document/870/5h-iii_Comparison_of_Economic_Condition_in_East_and_West_Alachua_County.pdf>
10. 2016 Alachua County Children’s Needs Assessment. <http://wellflorida.org/wp-content/uploads/2016/12/Childrens-Services-Needs-Assessment-Narrative-Updated-October-18-2016.pdf> and Technical Appendix <http://wellflorida.org/wp-content/uploads/2016/12/FINAL-Alachua-Childrens-Needs-Assessment-Technical-Appendix-2016-10-6-16.pdf>
11. 2016 Alachua County Health Needs Assessment <http://wellflorida.org/wp-content/uploads/2016/12/Alachua-County-2016-CHA-Narrative_Final.pdf> and Technical Appendix <http://wellflorida.org/wp-content/uploads/2016/12/2016-Final-Alachua-County-Technical-Appendix.pdf>
12. Alachua County Community Health Improvement Plan 2017-2020: Revised March, 2018. <http://alachua.floridahealth.gov/programs-and-services/community-health-planning-and-statistics/data-and-reporting/_documents/alachua-chip-2018.pdf>
13. 2018 HealthStreet Community Health Needs Assessment. <https://phhp-epi-healthstreet.sites.medinfo.ufl.edu/files/2018/04/UF_HealthStreet_CHNA_Q1_2018.pdf>
14. 2018 Community Health Needs Assessment: Cancer Addendum. <https://phhp-epi-healthstreet.sites.medinfo.ufl.edu/files/2018/04/Cancer_CHNA_Q1_2018-FINAL-1.pdf>
15. 2018 Understanding Racial Inequity in Alachua County. UF Bureau of Economic and Business Research. <https://www.bebr.ufl.edu/sites/default/files/Research%20Reports/ri1_baseline_report.pdf>

*The North Central Florida Resource Directory for Pregnant Women & New Parents* is a web-based guide for expecting and new parents of all income levels. Published in 2018, it provides information from 13-counties in North Central Florida, <https://www.ncflpregnancyresources.com>

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References

1 National Assessment of Adult Literacy. 2003. Accessed September 12, 2016 from <http://nces.ed.gov/NAAL/PDF/2006470.PDF>.

2 BD Weiss. Health Literacy and Patient Safety: Help Patients Understand. 2007. Retrieved September 12, 2016 from <https://www.jointcommission.org/assets/1/18/improving_health_literacy.pdf>.

3 Saskatchewan Literacy Network. Signs of Low Literacy in Patients – Recognizing Special Needs. Retrieved September 12, 2016 from <http://www.pei.literacy.ca/admin/Editor/assets/pdf/Signs%20of%20Low%20Literacy.pdf>.

|  |  |
| --- | --- |
| **Service** | **Page** |
| Acknowledgements | 1 |
| Alachua County Overview | 2 |
| Adults and Literacy Skills | 2 |
| Quality of Life and Access | 3 |
| Databases and Reports | 3 |
| Acupuncture | 6 |
| Adoption | 6 |
| Burial | 7 |
| Child and Parent | 8 |
| Civil Liberties/Social Justice | 10 |
| Clothing | 13 |
| Computer | 15 |
| Crisis Counseling | 17 |
| Dental | 21 |
| Disability | 25 |
| Disaster | 28 |
| Domestic Violence/Abuse | 29 |
| Education | 31 |
| Elder Services | 37 |
| Employment/Job Training | 39 |
| Eviction/Foreclosure | 44 |
| Food Assistance | 46 |
| HIV-Related | 48 |
| Housing | 54 |

|  |  |
| --- | --- |
| **Service** | **Page** |
| Immigration | 57 |
| Infants | 59 |
| Information and Referral | 61 |
| Law Enforcement | 64 |
| Legal | 65 |
| Massage Therapy | 67 |
| Medical | 67 |
| Mental Health | 86 |
| Occupational Therapy | 89 |
| Pharmacy | 90 |
| Photo Identification | 90 |
| Physical Therapy | 92 |
| Shelters | 93 |
| Social Security | 96 |
| Substance Abuse | 97 |
| Transportation | 99 |
| Utilities | 104 |
| Veterans | 105 |
| Veterinary | 109 |
| Victim Services | 112 |
| Voter Registration | 114 |
| Vision Care | 115 |
| Appendix A | 118 |

**Table of Contents**

|  |  |  |
| --- | --- | --- |
| **Acupuncture** | | |
| **Agency Name:** Gainesville Community Acupuncture | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** For appointments call: (352) 371-0012 | **Website:** <http://gainesvillecommunityacupuncture.com> | |
| **Address:** [330 NW 6th St., Suite A, Gainesville, FL 32601](https://www.google.com/maps?sll=29.686270500000003,-82.319746&sspn=0.22909149912579932,0.35163448505352124&t=m&q=1330+NW+6th+St,+Gainesville,+FL+32601&ie=UTF8&hq=&hnear=1330+NW+6th+St,+Gainesville,+Alachua,+Florida+32601&z=16&vpsrc=0&iwloc=A) | | |
| **Hours/days:** T, R 2 pm-5 pm | | |
| **Services provided:** Traditional Chinese medicine, including acupuncture, herbal medicine, lifestyle counseling and integrative healing techniques. Private and community room treatment | | |
| **Service area:** A | | **Cost:** Sliding scale, the scale is $20.00 to $40.00, plus a $20.00 paperwork fee for the initial visit. |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 6, 27 | | **United Way Approval:** |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

|  |  |  |
| --- | --- | --- |
| **Agency Name:** Academy for Five Element Acupuncture Community Clinic | | |
| **Contact person if available/appropriate:** Ruby Bienert | | |
| **Phone number: (**352) 548-2332 (clinic) (352) 335-2332 (school) | **Website:** [www.acupuncturist.edu](http://www.acupuncturist.edu) | |
| **Address:** 315 SE 2nd Ave. Gainesville, FL 32601 | | |
| **Hours/days:** T 6:15-7:30 pm (community auricular clinic) | | |
| **Services provided:** Community style auricular (needle in ear) | | |
| **Service area:** A | | **Cost:** $5 and free for veterans and their families. |
| **Eligibility/requirements for service:** None, no appointment necessary | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 1, 5, 11, 15, 25A, 46, 711 | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

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| **Adoption Services** | | |
| **Agency Name:** Catholic Charities, Inc. of Gainesville | | |
| **Contact person if available/appropriate:** Geralyn Ryan, M.S.W., LCSW | | |
| **Phone number:** (352) 372-0294, (866) 901-9647 | | **Phone number:** [https://ccpregnancyservices.com](https://ccpregnancyservices.com ) |
| **Address:** 1701 NE 9th St, Gainesville, FL 32609 | | |
| **Hours/days:** M-F 9:30 am-12:30 pm and 1:00 pm-4:00 pm (call for more information) | | |
| **Services provided:** Fully licensed adoption agency offering home studies, post placement reports, and adoption counseling. Counseling and support for teens and women facing unplanned pregnancies. | | |
| **Service area:** 21 counties, call for list | **Cost:** Call for more information | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:**Spanish  **Days/hours:**When available | | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Children’s Home Society of Florida | | |
| **Contact person if available/appropriate:** Tracy McDade | | |
| **Phone number:** (904) 493-7744 | | **Phone number:** [https://www.chsfl.org](https://www.chsfl.org/) |
| **Address:** 711 NW 1st Place, Gainesville, FL 32607 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Provides adoption services, in-home family support services and parenting skills, and family visitation center supervision. | | |
| **Service area:** A, B, D, G, La, Le, P, S, U | **Cost:** Call for more information | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:**N/A  **Days/hours:**N/A | | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Partnered with Partnership for Strong Families. | | |

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| **Burial Services** | | | |
| **Agency Name:** Alachua County Social Services | | | |
| **Contact person if available/appropriate:** Sarai Cabrera - Social Services Director (scabrera@alachuacounty.us) | | | |
| **Phone number:** (352) 264-6750 | **Website:** [www.alachuacounty.us/Depts/CSS/SocialServices/Pages/Services.aspx](http://www.alachuacounty.us/Depts/CSS/SocialServices/Pages/Services.aspx) | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | |
| **Hours/days:** M-F 8:30 am-5:00 pm | | | |
| **Services provided:** Cremation for the homeless/individuals at or below 150% poverty level, burial offered for veterans. | | | |
| **Service area:** A | | | **Cost:** Case by case basis (Full cost of cremation covered and partial cost of burial covered) |
| **Eligibility/requirements for service:** Case by case basis. Application can be e-mailed, mailed, or done in person. | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish interpreter on staff; Other interpreters can be arranged as needed  **Days/hours:** Limited, call ahead of time | | | |
| **Bus routes:** 3, 7, 11 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Child and Parent** | | | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** **(**352) 334-0160 | | **Website:** [www.pfsf.org](http://www.pfsf.org) | |
| **Address:** 1130 NE 16th Ave Gainesville, FL 32601 | | | |
| **Hours/days:** M, T, F 9 am-5 pm, W, R 11 am-6 pm | | | |
| **Services provided:** Faxing, job assistance, and social services referrals. Monthly workshops include homework help, youth activities, Zumba, notary, health education, one-on-one computer help, and more. Morning food distribution every other Thursday. | | | |
| **Service area:** A | | | **Cost:** Free |
| **Eligibility/requirements for service:** None | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 3, 24, 27 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |

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| --- | --- | --- |
| **Agency Name:** Early Learning Coalition of Alachua County | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number: (**352) 375-4110 | **Website:** [www.elcalachua.org](http://www.elcalachua.org) | |
| **Address:** 4424 NW 13th St, A5, Gainesville, FL 32609 | | |
| **Hours/days:** M-F 8 am- 5 pm | | |
| **Services provided:** Offers financial assistance for child care and school readiness. Connects families with voluntary pre-kindergarten, after-school programs, resource and referral program to assist parents in finding child care providers and funding child care services. Child health and developmental screenings are available. | | |
| **Service area:** A | | **Cost:** Sliding Scale |
| **Eligibility/requirements for service:** Parentmust provide proof that they are an Alachua county resident, working or participating in educational/training activity at least 20 hours a week, and have a gross income at or below 150% of the federal poverty level. For school readiness services child can be up to 13 years old. VPK program requires the child be 4 years old on or before Sept. 1. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** 6, 15, 29 | | **United Way Approval: Yes** |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** For concerns regarding children with special needs, call (352) 375-4087. To apply for the VPK program or school readiness services, go to www.familyservices.floridaearlylearning.com. | | |
| **Agency Name:** Healthy Start of North Central Florida, Inc. Service | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number: (**352) 337-1200 | **Website:** <http://www.healthystartncf.org> | |
| **Address:** 4001 W Newberry Road Gainesville, FL 32606 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Provides parenting education, nutritional guidance and education, breastfeeding support and education, smoking cessation support, care coordination and access to prenatal and child healthcare. Also provides safe sex counseling, inter-conceptual counseling, including prenatal education and support for expecting moms. | | |
| **Service area:** North Central Florida | | **Cost:** Free |
| **Eligibility/requirements for service:** To enroll in Healthy Start, visit your obstetrician or health care provider and ask for the Healthy Start Screen. You can also contact a local Healthy Start Care Coordinator to enroll in the program. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Available upon request | | |
| **Bus routes:** 5, 43 | | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Women’s Infants and Children Project (WIC) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 225-4343 | **Website:** <http://www.fns.usda.gov/wic/women-infants-and-children-wic> | |
| **Address:** WIC and Administrative Office, 224 SE 24th St. Gainesville, FL 32641  4 other locations:   * **Southwest Clinic** 816 SW 64th Terrace Gainesville, FL 32607 * **Alachua Elementary School** 13800 NW 152nd Place Gainesville, FL 32615 * **Fearnside Family Center** 3600 NE 15th St. Gainesville, FL 32609 * **Tower Hill Complex** 210 NW 75th Dr. Gainesville, FL 32607 | | |
| **Hours/days:** WIC and Administrative Office: M-F 8:00 am- 4:30 pm  **Other locations**: Call administrative office to verify specific days WIC services are provided. | | |
| **Services provided:** WIC provides supplemental foods, health care referrals, nutrition education, breastfeeding counseling and support. | | |
| **Service area:** A, B, Col, D, G, H, La, Le, S, U | | **Cost:** Free |
| **Eligibility/requirements for service:** Low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, infants, or children under five years. Income must not exceed 185% of federal poverty level and applicant must be deemed at nutritional risk. For WIC certification applicants must bring proof of income for everyone in the household, proof of residency, and proof of identification for all persons applying. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish available on site, other languages can be translated through language line.  **Days/hours:** N/A | | |
| **Bus routes:** 3, 5, 7, 11, 76, 711 | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Healthy Families Florida | | |
| **Contact person if available/appropriate:** Ms. Cathy Winfrey (cwinfrey@ufl.edu) | | |
| **Phone number:** Front office (352) 294-5530  Cathy Winfrey **(**352) 294-5523 | **Website:** <http://www.healthyfamiliesfla.org> | |
| **Address:** 6011 NW 1st Pl. Gainesville, FL 32607 | | |
| **Hours/days:** M-F 8 am-4:30 pm, Home visit hours are flexible | | |
| **Services provided:** WIC provides supplemental foods, food cards, health care referrals, nutrition education, breastfeeding counseling and support. | | |
| **Service area:** A, C, U, B | | **Cost:** Free |
| **Eligibility/requirements for service:** Must enroll before the child reaches the age of 90 days and must not have an open DCF case. Services may begin prenatally and end when children are up to 5 years old | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish may be available for initial assessment.  **Days/hours:** N/A | | |
| **Bus routes:** 20, 23, 62, 76, 77 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Civil Liberties/Social Justice** | | |
| **Agency Name:** Alachua County NAACP | | |
| **Contact person if available/appropriate:** Dr. Michael Bowie, President | | |
| **Phone number:** 352-335-0422 | **Website:** <http://alachuacounty.naacp-fl.org/> | |
| **Address:** 321 NW 10th Street, Gainesville, Fl | | |
| **Hours/days:** Meetings are every fourth Thursday of each month at 6 pm | | |
| **Services provided:** N/A | | |
| **Service area:** N/A | | **Cost:** N/A |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 10, 29, 122 (8 minute walk) | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Dream Defenders - Gainesville | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** N/A | **Website:** <http://www.dreamdefenders.org> | |
| **Address:** Meeting location varies | | |
| **Hours/days:** N/A | | |
| **Services provided:** The Dream Defenders are a human rights organization led by black and brown youth organizers who seek to end the criminalization of our communities. | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** United Church of Gainesville –Social Justice Committee | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 378-3500 | **Website:** <http://ucgainesville.org> | |
| **Address:** 1624 NW 5th Ave., Gainesville, FL 32605 | | |
| **Hours/days:** Sunday Services: 9:15 am, 11:15 am  Adult Seminars: 10:15 am  Meditation in the Chapel: 8:15 am | | |
| **Services provided:** Four to six times a year, UCG hosts homeless families who are enrolled in the Family Promise program, providing shelter, food and other essential services to them as a member church in this vital support network. UCG advocates for legislation around LGBTQ+ justice issues as part of Equality Florida’s annual Lobby Days event. Meet with representatives from around the state to demand equality and legal protections for all Floridians.  Social Justice Committee works with advocacy groups such as the Interfaith Alliance for Immigrant Justice and the ACTION Network, as well as houses our Mommy Reads program, where volunteers assist inmates at Lowell Correctional Institution to record mothers reading children’s books, then sends those books and recordings along to their families. Social Justice also worked with We Are Neutral to make UCG the first carbon-neutral UCC congregation in the state of Florida. Through our Social Justice committee, UCG is engaged in working together to bring about a more beloved community for people everywhere. | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/requirements for service:** Enrollment in Family Promise Program, for that service. Everyone eligible to partake in events/meetings/other services otherwise | | |
| **Application (online or in person):** ✔Online ✔In Person ✔Not required(Depends on service) | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 122 (not Sundays) | | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Multicultural Affairs, LGBTQ+ Affairs, University of Florida | | |
| **Contact person if available/appropriate:** | | |
| **Phone number:** (352) 294-7851 | **Website:** [http://lgbtq.multicultural.ufl.edu](http://lgbt.multicultural.ufl.edu) | |
| **Address:** Multicultural and Diversity Affairs, 655 Reitz Union Drive, Suite 2203, Gainesville, FL 32611 | | |
| **Hours/days:** M-R 10:00 am-7:00 pm, F 10:00 am-5:00 pm | | |
| **Services provided:** Accepting environment for LGBT students and supporters. Access to Gator Allies  Lavender Graduation, National Coming Out Day, OUTGrad, Tamar Choen LGBT Resource Library, and  Trans Resource Network, among others.  No legal services directly through LGBT Office, but can be accessed through UF legal services (free for students). There is also bias incidence report, STOP Bias program from the U Matter, We Care initiative at:<http://www.umatter.ufl.edu/stopbias> | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No (but staff will try to accommodate to best of their abilities)  **Languages:** Varies  **Days/hours:** Depending on staff working at the time or prior scheduling | | |
| **Bus routes:** At Reitz Union - 9, 35, 12, 17, 20, 21, 36, 37, 38, 46, 117, 19, 126, 128  Other close stops - 1, 8, 25A, 33, 43, 25, 120, 121, 125 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Agency Name:** Gainesville Community Alliance | | |
| **Contact person if available/appropriate:** Joe Antonelli, President | | |
| **Phone number:** **(**352) 284-3881 | **Website:** <http://www.gcaonline.org> | |
| **Address:** P.O. Box 357301, Gainesville, Florida 32635-7301 | | |
| **Hours/days:** N/A | | |
| **Services provided:** Provides an environment in which gay, lesbian, bisexual, transgender people, and their friends have opportunities to meet through educational and social activities**.** | | |
| **Service area:** A | | **Cost:** Membership $25/year |
| **Eligibility/requirements for service:** Membership is open to all Gay, Lesbian, Bisexual, Transgender people and supportive friends. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Each member receives Community Ties, a monthly newsletter mailed or emailed to members only, email listserv group for event and information posting, discounted admission/cost for selected events, input to planning meetings held the first Monday of even months, free appetizers at Dining Out Club events where one member will win a free dinner, stipend for hosting potluck dinners. | | |
| **Agency Name:** Interfaith Alliance for Immigrant Justice | | |
| **Contact person if available/appropriate:** Richard MacMaster | | |
| **Phone number:** (352) 371-6772 | **Website:** <http://gainesvilleiaij.blogspot.com> | |
| **Address:** 1236 NW 18th Ave., Gainesville, FL 32609 | | |
| **Hours/days:** Meet on the second Monday of every month, 6pm at La Casita (the Institute of Hispanic Latino Cultures) | | |
| **Services provided:** Network of local synagogues, mosques, churches, fellowships, student groups, community organizations, and political and academic leaders joined together to study about, educate the community and work towards a just solution for our local and national immigration crisis. | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 5, 43 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Welcoming Gainesville | | |
| **Contact person if available/appropriate:** Richard MacMaster | | |
| **Phone number:** (352) 371-6772 | **Website:** <https://welcominggainesville.org> | |
| **Address:** 1236 NW 18th Ave., Gainesville, FL 32609 | | |
| **Hours/days:** N/A | | |
| **Services provided:** Referral services for immigrants, policy education on welcoming new immigrants to Gainesville, linkage with faith communities. Assist immigrants learn English. | | |
| **Service area:** A | | **Cost:** N/A |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** English, Spanish  **Days/hours:** Available upon request | | |
| **Bus routes:** 8, 29 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Rural Women’s Health Project | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-1095 | **Website:** <http://rwhp.org> | |
| **Address:** 1108 SW 2nd Ave Gainesville Fl, 32601 | | |
| **Hours/days:** M-F 9 am- 5 pm | | |
| **Services provided:** Support the health justice needs of communities, offers linkage to services, trains communities in health education, coordinates health fairs for immigrant communities. | | |
| **Service area:** North Central FL | | **Cost:** Free |
| **Eligibility/requirements for service: None** | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M- F 9:00am- 5:00 pm | | |
| **Bus routes:** 1, 25A, 46, 126 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Clothing** | | |
| **Agency Name:** Salvation Army | | |
| **Contact person if available/appropriate:** Tabitha Roberts | | |
| **Phone number:** **(**352) 376-1743 | **Website:** <http://www.salvationarmyflorida.org/gainesville> | |
| **Address:** 639 E University Ave Gainesville, FL 32601 | | |
| **Hours/days:** M-R 10 am-3 pm, closed for lunch 12 -1 pm | | |
| **Services provided:** Free clothing to those in need | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/requirements for service:** Must provide proof of income or food stamps verification. First come first serve basis. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 11, 711 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Vouchers can be redeemed at the Salvation Army Thrift Store. | | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 334-0160 | **Website:** <http://www.pfsf.org> | |
| **Address:** 1130 NE 16th Ave, Gainesville, FL 32601 | | |
| **Hours/days:** M 10 am-4 pm, R 11 am-1 pm | | |
| **Services provided:** Clothing items for both adults and children. | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 3, 24, 27 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Salvation Army Family Thrift Store | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 373-7597 | **Website:** <http://www.salvationarmyflorida.org/gainesville> | |
| **Address:** 55 NW 23rd Ave, Gainesville, FL 32609 | | |
| **Hours/days:** T-F 10 am-5 pm | | |
| **Services provided:** Offers affordable clothing, home goods, and furniture. | | |
| **Service area:** A | | **Cost:** Varies |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 27 | | **United Way Approval: No** |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Tot Spot Thrift Store | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 393-2826 | **Website:** N/A | |
| **Address:** 710 N Main St, Gainesville, FL 32607 | | |
| **Hours/days:** M-Sat 10 am-5 pm | | |
| **Services provided:** Provides low-cost used children’s clothing, toys, appliances, and furniture. | | |
| **Service area:** A | | **Cost:** Varies |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 15 | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Hospice Attic Thrift Store | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-7484 | **Website:** <http://www.havenhospice.org/gainesville-attic.aspx> | |
| **Address:** 300 NW 8th Ave, Gainesville FL 32601 | | |
| **Hours/days:** M-F 10 am-6 pm, Sat 10 am-4 pm | | |
| **Services provided:** Provides low-cost used clothing, furniture and household items. | | |
| **Service area:** A | | **Cost:** Varies |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Depends what they can accommodate on site.  **Days/hours:** Varies | | |
| **Bus routes:** 27 | | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Junior League of Gainesville | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 372-1710 | **Website:** N/A | |
| **Address:** 430 N. Main St #A, Gainesville, FL 32601 | | |
| **Hours/days:** T-Sat 10 am-6 pm | | |
| **Services provided:** Quality casual outfits, professional attire, and children's clothing at affordable prices. | | |
| **Service area:** A | | **Cost:** Varies |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Depends what they can accommodate on site  **Days/hours:** Varies | | |
| **Bus routes:** 15 | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Computer** | | | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 334- 0160  (352) 334-0165 (Set up one-on-one Computer Assistance Appt. | | | **Website:** <https://www.aclib.us/library-partnership> |
| **Address:** 912 NE 16th Ave, Gainesville, FL 32601 | | | |
| **Hours/days:** M, T 9 am-6 pm; W, R 11 am-7 pm; F 9 am-5pm; Sat 10 am-3 pm; Sunday closed | | | |
| **Services provided:** One-on-one computer assistance by appointment. Small group computer classes. Library computers are available as well. Other programs include: financial literacy workshop, online  homework assistance for students, full functioning library, clothing closet, job and career day programming, health and safety events. | | | |
| **Service area:** A | **Cost:** Free | | |
| **Eligibility/requirements for service:** None | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Small group computer classes are offered every second Saturday of the month from 10 am-11:30 am (no appointments or registration required). This organization is partnered with other organizations, often times it refers community members to other organizations. Keep in mind that these individuals must meet that organization’s eligibility requirements. | | | |
| **Agency Name:** The Dignity Project | | | |
| **Contact person if available/appropriate:** Kim Lapan | | | |
| **Phone number:** (352) 371-679 | | | **Website:** [http://www.dignityproject2.org](http://www.dignityproject2.org/) |
| **Address:** 1125 SE 4th St Suite A, Gainesville, FL. 32601 | | | |
| **Hours/days:** M-F 9:30 am-3:30 pm | | | |
| **Services provided:** The Dignity Project provides a limited number of refurbished computers each year to eligible Alachua County residents, only. An after-school program is available where students work with mechanics to learn on the job vocational training such as preforming maintenance on cars. These students are later eligible to buy a car through The Dignity Project below retail value. Computer repair requests must be evaluated and are performed for a fee. Prefers to work with referring agency | | | |
| **Service area:** A | **Cost:** Free for veterans and eligible children. Monetary donation from all other Alachua County residents who want computers (Usually 80+) | | |
| **Eligibility/requirements for service:** Veterans residing in Alachua County are eligible to receive a free computer. Veterans must fill out an application that can be picked up at the address above. Children receiving long-term care at UF Health/Shands as well as children in social service organizations are eligible for a free laptop. All Alachua County residents can receive a computer or laptop with a donation. Cars can be purchased below retail value by students who participate in The Dignity Project’s after school program. | | | |
| **Application (online or in person):** ☐Online ✔In Person (For veterans) ☐Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 2, 3 | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** No donations to individuals. They have gently used low cost cars, trucks, desktop computers, and laptops for sale for the public and receive a majority of their funding through the purchase (donation) of these repaired items. | | | |
| **Agency Name:** Goodwill-Job Junction | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** 352) 335-1311 | | **Website:** [www.goodwilljax.org](file:///C:\Users\Harris\Downloads\www.goodwilljax.org) | |
| **Address:** 3520 SW 34th St. Gainesville, FL 32608 | | | |
| **Hours/days:** M-F 8:30 am-5 pm | | | |
| **Services provided:** Goodwill Job Junctions are no cost, full-service career centers for people who want to find a job and develop the skills they need to be successful in their search. For computers related services they offer: computers for anyone interested in preparing a resume, conducting job searches, a program that introduces computer software in-person and through their virtual training program. Assistance provided on site. More career assistance services described below. | | | |
| **Service area:** A | **Cost:** Free | | |
| **Eligibility/requirements for service:** Veterans residing in Alachua County are eligible to receive a free computer. Veterans must fill out an application that can be picked up at the address above. Children receiving long-term care at UF Health/Shands as well as children in social service organizations are eligible for a free laptop. All Alachua County residents can receive a computer or laptop with a donation. Cars can be purchased below retail value by students who participate in The Dignity Project’s after school program. | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 12, 36, 37, 62 | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** The application is an enrollment form to sign up for services. Other services include: hundreds of job-leads, soft skills workshops designed to enhance employability and retention, individualized career counseling, on-site interviews with employers, career fairs, access to internet job postings, phone/fax/copy center for community. | | | |

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| **Crisis Counseling** | | | | | |
| **Agency Name:** UF and Shands Family Medicine- Equal Access Clinic | | | | | |
| **Contact person if available/appropriate:** n/a | | | | | |
| **Phone number:** (352) 273-9425 | | **Website:** [http://equalaccess.med.ufl.edu](http://equalaccess.med.ufl.edu/) | | | |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  **Mailing Address:** Equal Access Clinic Network, UFHSC Box 100211, Gainesville, FL 32610-0211 | | | | | |
| **Hours/days:**   * M 6 pm @Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75 * T 5:30 pm @Eastside (410 NE Waldo Road) \*Bus 24, 25, 26 * W 6 pm @Bartley Temple (Outside Bartley Temple Methodist Church 1936 SE 8th Ave) \*Bus 11, 711 * R 6 pm @Main (1707 N. Main Street) \*Bus 16, 17 | | | | | |
| **Services provided:**   * Primary medical care, including Blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing | | | | | |
| **Service area:** A, B, G, L, P | | | **Cost:** Free | | |
| **Eligibility/requirements for service:** Low-income, uninsured individuals and families, photo ID required | | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:**Spanish, limited  **Days/hours:**Depends On the Volunteers/Med Students.  Spanish night on second Monday of the month. | | | | | |
| **Bus routes:** Listed Above (under Hours/days) | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:**  **General Clinic**   * Clinic 6 pm Tower Road Library 3020 SW 75th St. * Clinic 5:30 pm Eastside 410 NE Waldo Rd * Clinic 6 pm Bartley Temple 1936 NE 8th Ave * Clinic 6 pm Main Street 1707 N Main St   **Specialty**   * Free Therapy Night 5:30 pm-7:30 pm (EVERY MONDAY) Gainesville Community Ministry 238 SW 4th Ave * Ophthalmology Clinic 5:30 pm (LAST TUESDAY OF EVERY MONTH) Health Street 2401 * Physical Therapy 6 pm-8 pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake * Occupational Therapy 6 pm-9 pm (1st AND 3rd THURSDAY OF EVERY MONTH) Main Street 1707 N Main St * Women’s Night 6 pm (1st THURSDAY OF EVERY MONTH) Main Street 1707 N Main St   **Education Tools to Quit**   * Tobacco Cessation Classes (1st AND 3rd WEDNESDAY) 6 pm-8 pm * Diabetes Education Classes (2nd AND 4th TUESDAY) 6 pm   **Patients are advised to arrive at least 30 minutes before clinic start time.** | | | | | |
| **Agency Name:** Haven Hospice | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 378-2121; Toll Free 24/7 (800) 727-1889 | | | | | **Website:** [http:/beyourhaven.org](http://beyourhaven.org) |
| **Address:** 4200 NW 90 Blvd, Gainesville, FL 32606 | | | | | |
| **Hours/days:** M - F 8 am-5 pm (Call for appointment) | | | | | |
| **Services provided:** Grief Support and counseling, Transitions (assist people who would benefit from Hospice however are not ready) Palliative Massage Therapy, Caregiver support and Camp Safe Haven (children 6-12 who have lost a loved one), hospice | | | | | |
| **Service area:** A and surrounding counties | | | **Cost:** Call for more information | | |
| **Eligibility/requirements for service:** Everyone | | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:**40+ different languages available  **Days/hours:**Available upon request | | | | | |
| **Bus routes:** N/A | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Agency Name:** Alachua County Crisis Center | | | | | |
| **Contact person if available/appropriate:** Alexandra Martinez, Ed.S., LMFT | | | | | |
| **Phone number:** (352) 264-6789 | **Website:** [www.alachuacounty.us/Depts/CSS/CrisisCenter/Pages/CrisisCenter.aspx](http://www.alachuacounty.us/Depts/CSS/CrisisCenter/Pages/CrisisCenter.aspx) | | | | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | | | | |
| **Hours/days:** Hotline- 24/7; Main Office- M-F 9 am-5 pm | | | | | |
| **Services provided:** Counseling via phone, face-to-face crisis intervention, follow-up counseling care, support groups, community education | | | | | |
| **Service area:** A, G, B, L, P | | | **Cost:** Free | | |
| **Eligibility/requirements for service:** Anyone suicidal, in crisis, or simply needing to talk | | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:**Albanian, French, Greek, German, Hindi, Guajarati, Russian, Spanish, Turkish  **Days/hours:**Available upon request | | | | | |
| **Bus routes:** 1, 7, 11, 17 | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:**  Call before coming to the office for services. If you are in crisis, walk-ins are available.  National Suicide Hotline: 800-784-SUICIDE (2433)  Spanish para ayuda: 800-SUICIDA (784-2432)  National Suicide Prevention Lifeline: 800-273-TALK (8255)  Local Rumor Control Hotline: 352-264-6557 | | | | | |
| **Agency Name:** Gainesville Community Ministry | | | | | |
| **Contact person if available/appropriate:** Michael Wright | | | | | |
| **Phone number:** (352) 372-8162 | **Website:** <http://www.gcmhelp.org/home0.aspx> | | | | |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | | | | |
| **Hours/days:** M-R 9 am-2:30 pm (Regular Business Hours and Clinic Hours)  M-R Only 9 am-12 pm (Dental) | | | | | |
| **Services provided:** Free medical advice/referral clinic and physical therapy clinic  Primary preventive care, dental, counseling and vision services.   * Medical advice and referral: These services are provided on Tuesday mornings from 9 am-12 pm. Walk-in, no appointment needed. * GCM Dental Clinic * Vision Clinic, Therapeutic Listening/Counseling * Mental Health Access Clinic on Monday, and Dentistry may be coming back. | | | | | |
| **Service area:** A | | | **Cost:** Reduced Cost for dental | | |
| **Eligibility/requirements for service:** Anyone without insurance, first come first served. Must be registered with the ministry, there are income qualifications. Contact GCM for initial intake. | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes (Not always) ☐No  **Languages:** Relies on Volunteers for Spanish Speakers  **Days/hours: \***Dental has Bilingual Speakers (Spanish) | | | | | |
| **Bus routes:** 10 | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | | |
| **Additional information:** Food pantry and GED program available. Every other Monday they discuss USDA food (must be resident of Alachua county). | | | | | |
| **Agency Name:** Meridian Behavioral Healthcare | | | | | |
| **Contact person if available/appropriate:** Betsy Boyle | | | | | |
| **Phone number:** Toll Free: 800-330-5615; **Local:** (352) 374-5600 | | | | **Website:** <http://mbhci.org> | |
| **Address:** Main Campus: 4300 SW 13th Street Gainesville, FL 32608 (Alachua County) | | | | | |
| **Hours/days:** M-F 8 am-5 pm; 24/7 for Crisis Stabilization and Detox | | | | | |
| **Services provided:** Meridian Healthcare offers many rehabilitative services for adults and youth struggling with mental illness or substance abuse. They offer inpatient, outpatient, and youth services. Crisis Intervention; Detoxification; Dual Diagnosis; HIV/AIDS Testing; Inpatient Mental Health Services; Inpatient Substance Abuse; Perinatal Substance Abuse; Substance Abuse Day Treatment; Substance Abuse in youth | | | | | |
| **Service area:** A | | | **Cost:** Varies | | |
| **Eligibility/requirements for service:** N/A | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Upon request, contact ahead of time if possible | | | | | |
| **Bus routes:** 13, 128 | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:** For appointments, referrals or questions about your care, please contact our Access Center- 8 am -5:30 pm hours a day, 365 days a year. Call (352) 374-5600 or 1-(800)-330-5615, option 3 for 24/7 availability. We accept Medicaid, Medicare, and private insurance. | | | | | |
| **Agency Name:** Helping Hands Clinic | | | | | |
| **Contact person if available/appropriate:** Brendan Shortley, Executive Director | | | | | |
| **Phone number:** (352) 519-5542 | | | | **Website:** <http://www.hhclinicgnv.org> | |
| **Address:** 509 NW 1st St, Gainesville, FL 32601 | | | | | |
| **Hours/days:**  **Homeless or medical clinic**: M 4 pm-7 pm clinic 2-3:45 clothing and personal hygiene closet  **Women’s health night and clinic**: R 1:30 pm-7 pm | | | | | |
| **Services provided:** Free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and massage, support and referrals, personal hygiene items. Also beginning a new program for women’s health screening, education and referrals for mammograms and pelvic exams.  Medical services, acupuncture, legal services, haircuts/personal care, psychiatric services (M: 2nd and 4th, R: 1st and 3rd), prescription drug assistance, nursing, social work, women's health  **Medical:** Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries. **Psychiatric:** The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients on the 2nd and 4th Mondays and 1st and 3rd Thursdays of the month. **Acupuncture**: Acupuncture treatments are offered weekly for the treatment of acute and chronic pain, as well as many other disorders.  **Prescription Assistance**: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  **Nursing/Social Work:** Nurses offer blood pressure and diabetic sugar testing, education, and foot care. We also assist with obtaining needed eye care, emergency dental care, and HIV/AIDS testing. **Women’s Health:** The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care. | | | | | |
| **Service area:** A, B, G, L, P | | | **Cost:** Free | | |
| **Eligibility/requirements for service:** Homeless persons and underinsured. Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care. | | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Upon request | | | | | |
| **Bus routes:** 15 | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:**   * Psychiatric services 2nd and 4th Monday 5:00pm-7:00pm; 1st and 3rd Thursday 3:00pm -7:00pm * Women’s health screening and education every Thurs 3:00pm-7:00pm. | | | | | |
| **Agency Name:** CDS Family and Behavioral Health Services | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:**  **(**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | | | | **Website:** <http://www.cdsfl.org> | |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | | | | |
| **Hours/days:** M-R 8:30 am-7:30 pm, F 8:30 am-4:30 pm | | | | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers outpatient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). SNAP for boys that is an evidence-based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | | | | |
| **Service area:** A, B, C, D, G, H, La, Le, P, S, U | | | **Cost:** Free | | |
| **Eligibility/requirements for service:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone interpreters  **Days/hours:** Available upon request | | | | | |
| **Bus routes:** 13, 128 | | | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:** Call office for appointment  Baker, Madison, and Taylor counties have the Independent Living Program.  For counseling services call (352) 244-00628 with ext 3822 | | | | | |

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| **Dental** | | | |
| **Agency Name:** ACORN Clinic, Inc. Dental Clinic | | | |
| **Contact person if available/appropriate:** Candice King (Executive Director) | | | |
| **Phone number:** (352) 485-2772 | **Website:** <http://acornclinic.org/about/dental-clinic> | | |
| **Address:** 23320 N State Rd 235, Brooker, FL 32622 | | | |
| **Hours/days:** M-R 8:00 am-3:30 pm; Most F’s 8 am-12 pm | | | |
| **Services provided:** Provides low-cost cleanings and exams (including sealants) for adults and children, as well as extractions, fillings, crowns, partial/complete dentures, implants, and outreach education to children | | | |
| **Service area:** Surrounding 27 counties | | | **Cost:** Affordable sliding fee scales based on household income |
| **Eligibility/requirements for service:** None | | | |
| **Application (online or in person):** ✔Online (print and bring in) ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Can schedule or bring interpreter with them 18+, physician is also multilingual.  Spanish is on-site, but all other languages are offered translation may have an over-the phone interpreter as required. | | | |
| **Bus routes:** 10 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Medical clinic M, W, R 8 am-4 pm; T 8 am-8 pm; offers primary care health services and some specialty care using affordable sliding scale fees based on household income. | | | |
| **Agency Name:** Florida Department of Health in Alachua County Pediatric and Adult Dental Clinics | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** 352-334-8839 | **Website:** [ACHDDentalClinics@flhealth.gov](mailto:ACHDDentalClinics@flhealth.gov) | | |
| **Address:** 224 SE 24th Street, Gainesville, FL 32641 | | | |
| **Hours/days:** Monday-Friday 8:00am to 5:00pm, Night clinics available—call for appointment times | | | |
| **Services provided:** Preventive and restorative dental care such as examinations, X-rays, cleanings, fluoride treatment, fillings and tooth extractions | | | |
| **Service area:** A | | | **Cost:** Sliding scale |
| **Eligibility/requirements for service:**   * Identification Required (picture ID preferred, but if no picture ID available other forms of ID such as voter registration card, birth certificate, hospital records, pay stub, etc. will be accepted). * Bring applicable insurance cards (if you have health insurance).   Income must be verified by pay stubs, DCF/Food Stamp Award Letter, or letter from family member or friend; if recently terminated, final pay check or statement on company letterhead that you are no longer employed. | | | |
| **Application (online or in person):** ✔Online (print and bring in) ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish (All other languages are offered phone translation services)  **Days/hours:** Call in advance | | | |
| **Bus routes:** 3, 7, 11, 711 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Appointments are preferred. | | | |
| **Agency Name:** Santa Fe College Dental Clinic | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 395-5655 | **Website:** [www.sfcollege.edu/health/dental-programs/dental-clinic-at-sf](http://www.sfcollege.edu/health/dental-programs/dental-clinic-at-sf) | | |
| **Address:** 3000 NW 83rd St, Bldg W, Room 71, Gainesville, FL 32606 | | | |
| **Hours/days:** M-F vary throughout term (call for updates) | | | |
| **Services provided:** Dental radiographs (x-rays), oral examination, dental hygiene treatment/planning, debridement (cleaning), topical fluoride treatments, sealants, oral hygiene instructions, fillings, crowns | | | |
| **Service area:** All counties | | | **Cost:** Cost may vary depending on service provided. A standard adult cleaning starts at $32.00. Standard cleanings for children age 5-12 are $12.00. |
| **Eligibility/requirements for service:** Low-income individuals and families, does not accept dental insurance | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Depending on staff working | | | |
| **Bus routes:** 39, 43, 77 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional information:** Dental Clinic appointments are scheduled prior to the beginning of each SF semester either by phone or by visiting W-71 on the Northwest Campus. The scheduling calendar is noted below:   * Fall semester scheduling begins the first Monday in August. * Spring semester scheduling begins the second Monday in December. * Summer A semester (May-June) scheduling is only for current patients. No new patients are accepted during Summer A due to the abbreviated semester. * Summer B semester (July - August) - CLOSED.   Only SF College Dental Clinic staff can schedule appointments. Other Santa Fe College departments are not able to take messages or arrange appointments for the Dental Clinic. When calling the SF Dental Clinic, leave a voice message with your name and phone number. Your call will be returned in the order in which it was received. If the voice mailbox is full, please try to call again at a later time. | | | |
| **Agency Name:** UF and Shands Dental Clinic | | | |
| **Contact person if available/appropriate:** Carrie T. | | | |
| **Phone number:** (352) 273-6701, (800) 633-3953 | **Website:** <http://dental.ufl.edu/patient-care> | | |
| **Address:** 1395 Center Dr, Gainesville, FL 32610 | | | |
| **Hours/days:** M-F 8:00 am-5:00 pm (call to schedule appointment - some appointments start at 7:00am) | | | |
| **Services provided:** Reduced-cost general dental services performed by dental school students (approximately 30%-50% discount from average private practice prices). | | | |
| **Service area:** A, B, G, L, P | | | **Cost:** Low-cost |
| **Eligibility/requirements for service:** Low-income, uninsured individuals must be complete phone interview before being accepted. | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, others upon arrangement  **Days/hours:** Through company or through students working | | | |
| **Bus routes:** 1, 8, 19, 25, 35, 36, 37, 38, 43, 117, 121, 122 | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Translational services can be arranged through a company, but when possible, done through students.  Emergency walk-in clinic is daily Monday thru Friday. All participants must be there by 6:45 AM, with a lottery drawing taking place at 7:00. All appointments for the emergency clinic are by lottery drawing. | | | |
| **Agency Name:** We Care Physician Referral Network- Oral Health Program | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 334-7926 | **Website:** <http://alachua.floridahealth.gov/programs-and-services/wellness-programs/we-care> | | |
| **Address:** 224 SE 24th St, Gainesville, FL 32641 | | | |
| **Hours/days:** M-F 8:00 am-5:00 pm; Closed for lunch 12:00 pm-1:00 pm; No walk-ins | | | |
| **Services provided:** Provides general dentistry services, oral surgery, endodontics, periodontics, laboratory work (patients must pay fees) and x-rays; no crowns | | | |
| **Service area:** A | | **Cost:** Free (except laboratory work) | |
| **Eligibility/requirements for service:** Low-income, indigent Alachua County residents without access to medical insurance   * Alachua County residency * No access to insurance * Income at or below 100% of Federal poverty guidelines * Certification for food stamps if unemployed   After the prospective patient’s eligibility is determined by We Care Network personnel, the patient is certified & referred to the next available provider in the component specified. We Care patients receive timely & appropriate medical and/or dental care in the same manner & setting as paying or sponsored patients. Bring ID for proof of income. | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, others upon arrangement  **Days/hours:** Schedule ahead of time | | | |
| **Bus routes:** 3, 7, 11 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Agency Name:** Florida Department of Health Southwest Dental Clinic | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 225-4320 | **Website:** [www.swadvocacygroup.org/sw-health-clinic](http://www.swadvocacygroup.org/sw-health-clinic) | | |
| **Address:** 816 SW 64th Terrace, Gainesville, FL 32607 | | | |
| **Hours/days:** M-F 8:00 am-12:00 pm, 1:00 pm-5:00 pm | | | |
| **Services provided:** Preventive and restorative dental care such as examinations, X-rays, cleanings, fluoride treatment, fillings and tooth extractions. | | | |
| **Service area:** A | | **Cost:** Sliding fee | |
| **Eligibility/requirements for service:** All ages. Bring the following:   * Identification Required (picture ID preferred, but if no picture ID available other forms of ID such as voter registration card, birth certificate, hospital records, pay stub, etc. will be accepted). * Bring applicable insurance cards (if you have health insurance).   Income must be verified – through pay stubs, DCF/Food Stamp Award Letter, or letter from family member or friend; if recently terminated, final pay check or statement on company letterhead that you are no longer employed. | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish (All other languages are offered phone translation services)  **Days/hours:** Call ahead of time | | | |
| **Bus routes:** 8, 15, 20, 75 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Appointments are preferred. Can do same day appointments. One walk-in per morning, one per afternoon (emergencies only). | | | |
| **Agency Name:** Azalea Health Dental Clinic | | | |
| **Contact person if available/appropriate:** Freida Holmes, DA | | | |
| **Phone number:** (352)-375-3790 | **Website:** <http://www.azahealth.org/gainesville> | | |
| **Address:** 410 NE Waldo Road, Gainesville, FL 32641 | | | |
| **Hours/days:** M-F 8:00 am-5:00 pm | | | |
| **Services provided:** Comprehensive, restorative and preventive dentistry for ages 3 and up | | | |
| **Service area:** All | | **Cost:** Sliding fee | |
| **Eligibility/requirements for service:** Must show proof of income and family size. May be eligible even with insurance coverage. | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Call ahead of time | | | |
| **Bus routes:** 2, 8, 13, 15, 24, 25, 26 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional information:** Same-day appointments are available, but limited. Walk-ins depend on provider availability. | | | |

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| **Disability** | | |
| **Agency Name:** Agency for Persons with Disabilities - Tacachale | | |
| **Contact person if available/appropriate:** Leslie Richards, Northeast Region Manager  Phone number: 1-844-766-7517  Michelle Bucalos, Contact to apply for services ([MBucalos@esneclf.org](mailto:MBucalos@esneclf.org))  Toll-Free: 1-844-865-1172 | | |
| **Phone number:** **(**352) 955-6061; Toll-Free: (888) 665-4955 | | **Website:** <http://www.apdcares.com> |
| **Address:** 1621 NE Waldo Rd. Building 1, Gainesville, FL 32609 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Provides a progressive living community in which the developmentally disabled (persons with Spina Bifida, Autism, Cerebral Palsy, mental retardation and Prader-Willi Syndrome) are offered living assistance and various services and opportunities; Searchable resource directory, supported employment services, supported living services; Provides physical, occupational, dietary therapies, and needed equipment such as wheelchairs or lifts | | |
| **Service area:** A, B, D, G, P, H, La, Le, S, U, Col | **Cost:** Free | |
| **Eligibility/requirements for service:** In order to be eligible for services, an individual must have a developmental disability which occurs prior to age 18. Disabilities served include Intellectual Disability, Autism, Spina Bifida, Cerebral Palsy, Prader-Willi syndrome, Down syndrome, Phelan-McDermid syndrome, or individuals between the ages of 3-5 at high risk for a developmental disability. As part of the application process, APD will request proof of a developmental disability diagnoses. Applicants must be approved by Medicaid. | | |
| **Application (online or in person):** ✔Online (print and bring in) ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** 1, 3,11, 15,17, 25, 26 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** The application can be accessed online and mailed in or completed in person. The application is available in English, Spanish, and Haitian/Creole. Persons using the Florida Relay Service should dial 7-1-1, or use these appropriate toll free numbers:  1-800-955-8771 (TTY)  1-800-955-8770 (Voice)  1-800-955-1339 (ASCII)  1-877-955-8260 (VCO-Direct)  1-877-955-5334 (STS)  1-877-955-8773 (Spanish)  1-877-955-8707 (French Cr) | | |

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| **Agency Name:** Christians Concerned for the Community | | |
| **Contact person if available/appropriate:** Matt Powlen, Executive Director | | |
| **Phone number:** **(**352) 358-1768 | | **Website:** <http://cccgainesville.org> |
| **Address:** P.O. Box 14582, Gainesville, FL 32604  1903 NW 35th Ave, Gainesville, FL 32604 | | |
| **Hours/days:** Office:T-R 10 am-3 pm | | |
| **Services provided:** Provides ramps, grab bars/hand railings and other equipment for disabled persons; Assists with one-time major house and yard cleaning projects. Assistance with transportation provided. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** By appointment only. Must be disabled persons in need of assistance. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 15 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Director makes on-site house calls in Alachua County. | | |
| **Agency name:** Center for Independent Living – North Central Florida (CILNCF) | | |
| **Contact if available/appropriate:** Don Barnes, Mark Brisbane, Tony Delisle | | |
| **Phone number:** (352) 378 7474 (Gainesville office)  (352) 368 3788 (Ocala Office) | | **Website:** <http://www.cilncf.org> |
| **Address:**  **Gainesville:** 222 SW 36th Terrace Gainesville, FL 32607  **Ocala:** 3445 NE 24th Street Ocala, FL 34470 | | |
| **Hours/ days:** 8:30 am - 5:00 pm Monday – Friday | | |
| **Services provided:** Employment, Para-transit services, Information and Referral, Advocacy, Independent Life Skills Training, American Sign Language High School High Tech program; Disaster Readiness, WheelchairRamp Building program, Peer Supports, Disability Awareness Trainings | | |
| **Service area:** 16 county service area includes: [Alachua, Bradford, Citrus, Columbia, Dixie, Gilchrist, Hamilton, Hernando, Lafayette, Lake, Levy, Marion, Putnam, Sumter, Suwannee, and Union](http://cilncf.org/wp-content/uploads/2011/03/MAP12.pdf) | **Cost:** all services are free to persons with disability | |
| **Eligibility/Requirements for accessing services:** Living with disability in one of the 16 counties served | | |
| **Application (on line or in person)** ☐**On Line** ✔**In Person** ☐**Not required** | | |
| **Translation availability** ✔**Yes \_\_\_\_ No**  **Languages:** ASL, Spanish, Portuguese, Mandarin,  **Days/hours:** Monday – Friday / 8:30 am – 5:00 pm  **Bus line:** Yes | | |
| **Other Information:** Application form available in English and Spanish.  Toll-free number: (800) 443-0908 | **United Way Approval:** Yes | |
| **Do you give permission to list your agency’s information in the 211 database?**  ✔ **Yes \_\_\_\_ No** | | |
| **Agency Name:** Florida Vocational Rehabilitation Program | | |
| **Contact person if available/appropriate:** Laura Henderson, Supervisor | | |
| **Phone number:** **(**352) 955-3200; Toll-Free: (800) 451-4327 | | **Website:** <http://www.rehabworks.org> |
| **Address:** 2610 NW 43rd St, Suite 1A, Gainesville, FL 32606 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:**   * Vocational Evaluation and Planning * Career Counseling and Guidance * Training and Education After High School * Job-Site Assessment and Accommodations * Job Placement * Job Coaching * On-the-Job Training * Supported Employment * Assistive Technology and Devices * Time-Limited Medical and/or Psychological Treatment * Medical and Psychological Assessment | | |
| **Service area:** A, B | **Cost:** Varies on a case-by-case basis depending on income. Some may be eligible for financial assistance or exempt from payment. | |
| **Eligibility/requirements for service:** You may be eligible for VR services if your goal is to become employed and your physical or mental disability interferes with your ability to become employed, and you need VR’s help to find or keep a job. If you receive Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) for your disability, you are presumed eligible for VR services if you plan to become employed. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** 8, 10, 12, 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Website text and video captions are available in English, Spanish, and Creole. To apply for services you should contact your local VR Office. | | |
| **Agency Name:** Center for Autism and Related Disabilities (CARD) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 273-0581; Toll Free: (800) 754-5891 | | **Website:** <http://card.ufl.edu> |
| **Address:** 2046 NE Waldo Road, Suite 3200 Gainesville, FL 32609 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Orientation sessions for newly registered families, diagnosis referrals, support groups, referrals to professional service providers, lending library for books on disabilities, visual supports lab, telephone and email consultation, short-term consultative services, various trainings, and screenings to determine if further evaluation is necessary. CARD serves children and adults of all levels of intellectual functioning who have autism, autistic-like disabilities, pervasive developmental disorder, dual sensory impairments (deaf-blindness), or a vision or hearing loss with another disabling condition. | | |
| **Service area:** A, B, Cit, Col, D, G, H, Her, La, Le, M, P, S, U | **Cost:** Free | |
| **Eligibility/requirements for service:** CARD serves children and adults of all levels of intellectual functioning who have autism, autistic-like disabilities, pervasive developmental disorder, dual sensory impairments (deaf-blindness), or a vision or hearing loss with another disabling condition living in any of the serviced counties. They require documentation of a qualifying diagnosis in order for an individual to receive services. The diagnosis can be made by a physician or by a licensed psychologist. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M-F 8 am-5 pm | | |
| **Bus routes:** 3, 15, 24, 25, 26 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Can register by phone, walk-in, or by mail. | | |

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| **Disaster** | | |
| **Agency Name:** Alachua County Office of Emergency Management- Response and Recovery Unit | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6500 | | **Website:** [http://www.alachuacounty.us/depts/publicsafety/em](Website:%20http://www.alachuacounty.us/depts/publicsafety/em/pages/emergencymanagement.aspx)  [/pages/emergencymanagement.aspx](Website:%20http://www.alachuacounty.us/depts/publicsafety/em/pages/emergencymanagement.aspx) |
| **Address:** 1100 SE 27th St., Gainesville, FL 32641 | | |
| **Hours/days:** M-R 7 am-5:30 pm (on call 24/7 through 911 call center) | | |
| **Services provided:** Provides large-scale disaster preparedness for hurricanes and other natural disasters, disasters caused by humans, and technological hazards. They also offer public education about how to prepare for a disaster as well as its aftermath. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Must be an Alachua County resident | | |
| **Application (online or in person):** ✔Online (print and bring in) ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** 2, 3 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Applications for programs to participate in. | | |
| **Agency Name:** North Central Florida Chapter of the American Red Cross- Alachua | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 376-4669 | **Website:** <http://www.redcross.org/fl/gainesville> | |
| **Address:** 1425 NW 6th St. Gainesville, FL 32601 | | |
| **Hours/days:** M-F 9 am-5 pm, 24/7 phone-line service | | |
| **Services provided:** Provides free food, clothing and shelter | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Disaster victims in need | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Available upon request | | |
| **Bus routes:** 1, 3, 6, 8, 15 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Agency Name:** Salvation Army | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 376-1743 | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville) |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | |
| **Hours/days:** M-TH 9am-12pm and 1pm-2:30 pm Social services M-TH 10:15pm-3pm | |
| **Services provided:** Provides furniture to survivors forced to relocate or who lost furniture due to disaster- | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:** Need of furniture should be due to disaster or domestic violence. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 6, 11, 15, 25, 26, 711 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |

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| **Domestic Violence/Abuse** | | | | | |
| **Agency Name:** Lee Conlee House, Inc. | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone:** Non-Crisis: (386) 325-4447; Crisis Hotline: 386-325-3141 | | | | | **Website:** [www.leeconleehouse.org](http://www.leeconleehouse.org) |
| **Address:** P.O Box 2558 N 19 St. Palatka, FL 32177 | | | | | |
| **Hours/days:** Emergency Shelter**/**Emergency Hotline: 24/7  Outreach: M-F 8:30 am-5 pm | | | | | |
| **Services provided:** Provides emergency shelter, referrals, outreach court advocacy, support groups, intervention programs, violence prevention education and children’s services. | | | | | |
| **Service area:** A, B, G, L | | | | **Cost:** None | |
| **Eligibility/requirements for service:** Certified domestic violence center, services are provided to primary and secondary victims of abuse. | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish available on site, other languages can be translated through language line.  **Days/hours:** Available upon request | | | | | |
| **Bus routes:** 1, 9, 17, 20  The Ride Solution Transportation also available | | | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Agency Name:** Peaceful Paths Domestic Violence Network | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** Office: (352) 377-5690 | | **Website:** [www.peacefulpaths.org](http://www.peacefulpaths.org) | | | |
| **Address:** 2100 NW 53rd Ave, Gainesville, FL 32653 | | | | | |
| **Hours/days:** Office: M-F 9 am-5 pm, Help Hotline: 24/7 | | | | | |
| **Services provided:** Emergency shelter and transitional housing, support groups, legal advocacy, children’s programs and batterers’ intervention programs, trauma counseling, violence prevention, and economic empowerment education programs. | | | | | |
| **Service area:** A, B, U | | | | **Cost:** Free | |
| **Eligibility/requirements for service:** If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, Portuguese, Haitian, Hindi, Nepali, and phone interpreter available  **Days/hours:** Available upon request | | | | | |
| **Bus routes:** 6, 8 | | | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | | |
| **Additional information:** Local Help Hotline: (352) 377-8255  To speak with an advocate: 800-500-1119 | | | | | |
| **Agency Name:** Salvation Army | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** (352) 376-1743 | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville) | | | | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | | | | |
| **Hours/days:** M-R 10 am-3 pm, closed 12 pm- 1pm | | | | | |
| **Services provided:** Provides furniture to domestic violence victims who were forced to relocate or lost furniture due to domestic violence. | | | | | |
| **Service area:** A | | | **Cost:** Voucher required | | |
| **Eligibility/requirements for service:** Must have identification, proof of income, proof of domestic violence, and proof of current expenses. | | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | | |
| **Bus routes:** 11, 25, 711 | | | **United Way Approval:** No | | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | | |
| **Agency Name:** Three Rivers Legal Services, Inc. | | | | | |
| **Contact person if available/appropriate:** N/A | | | | | |
| **Phone number:** **(**352) 372-0519 | | **Website:** [www.trls.org](http://www.trls.org) | | | |
| **Address:** 1000 NE 16th Ave, Building I, Suite B Gainesville, FL 32601-4541 | | | | | |
| **Hours/days:** M-F 8:30 am-5 pm, closed daily 12 pm-1 pm | | | | | |
| **Services provided:** Provides assistance for individuals seeking civil injunctions for protection against domestic violence. Also assists victims of repeat, sexual or dating violence if they have been referred from either Peaceful Paths or Another Way. Legal assistance may include dissolution of marriage, child custody, or compensation for property destroyed by abuser | | | | | |
| **Service area:** A, B, C, D, G, H, Le, La, S, U | | | | **Cost:** Free | |
| **Eligibility/requirements for service:** If you are domestic abuse survivor in any of the counties listed there is no income requirement. Applicant must be a U.S. citizen. | | | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | | | | |
| **Bus routes:** 3, 24, 27 | | | | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | | |
| **Additional information:** To apply for services call the legal helpline at 866-256-8091 or visit the website. Help for the Hearing Impaired is available by dialing 711, Florida Relay Service. | | | | | |

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| **Education** | | |
| **Agency Name:** School Board of Alachua County | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 955-7300 | | **Website:** <http://www.sbac.edu/pages/ACPS> |
| **Address:** 620 E University Ave, Gainesville, FL 32601 | | |
| **Hours/days:** West Wing: M-F 7:30 am-4:30 pm East Wing: M-R 8 am-5 pm F 8 am-4:30 pm | | |
| **Services provided:** Provides education at public schools. | | |
| **Service area:** A | **Cost:** None | |
| **Eligibility/requirements for service:** All school-aged children living in Alachua County along with parents and others through different services | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish and others  **Days/hours:** When available | | |
| **Bus routes:** 11 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Before visiting main offices, it is best to set an appointment on the phone for whichever department you would like to see, because hours of operation vary within departments. | | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 334-0161 | | **Website:** [http://www.librarypartnership.org](http://www.librarypartnership.org/) |
| **Address:** 912 NE 16th Ave, Gainesville, FL 32601 | | |
| **Hours/days:** M,T,F 9 am-5 pm; W,R 11 am-6pm | | |
| **Services provided:** Families and individuals access these services and programs: Full functioning library, free faxing, clothing closet, tutoring, free notary services, resume & job search, computer use, credit repair, household budgeting, legal information/referral, children/teen activities & programming, adult programming, etc. Please call us with questions about any other assistance that may be needed. | | |
| **Service area:** A | **Cost:** None | |
| **Eligibility/requirements for service:** No Open Department of Children & Family (DCF) cases and must reside in Alachua County | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Reichert House Youth Academy | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 371-2347 | | **Website:** [http://www.reicherthouse.org](http://www.reicherthouse.org/) |
| **Address:** 1704 SE 2nd Ave, Gainesville, FL 32641(Main office) | | |
| **Hours/days:** School Year: M-R 12:30 pm-8 pm  School Holidays: M-R 7 am-4 pm  Office Hours: M-R 9 am-5 pm; F 9 am- 2 pm | | |
| **Services provided:** After School program which offers discipline, work, social and recreational activities. Provides academic assistance, vocational training, etiquette training, anger/stress management techniques and training, employment through YES program, trips to local institutions and other cities and theme parks, nightly meals in a traditional family setting, and community service | | |
| **Service area:** A | **Cost:** None | |
| **Eligibility/requirements for service:** No Open Department of Children & Family (DCF) cases and must reside in Alachua County | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 3, 7 (4-6 min walk) | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Florida Diagnostic Learning and Resources System | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 671-6051 | | **Website:** [http://www.fdlrssprings.org](http://www.fdlrssprings.org/) |
| **Address:** 3881 NW 155th Street Reddick, Florida 32686 | | |
| **Hours/days:** M-F 8 am- 4:30 pm | | |
| **Services provided:** Community programs, early childhood development, consultation, screenings, and information on education programs for children with special needs, parent services, assistive technology services, technology tools and strategies**.** | | |
| **Service area:** A, M, Cit, D, G, Le | **Cost:** None | |
| **Eligibility/requirements for service:** Birth through 22 years old that are not enrolled in a public school | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Try to accommodate all languages  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Center for Autism and Related Disabilities (CARD) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone:** (352)-273-0581; Toll Free 1-(800)-9-AUTISM | | **Website:** [http://card.ufl.edu](http://card.ufl.edu/) |
| **Address:** 2046 NE Waldo Road, Suite 3200 Gainesville, FL 32609 | | |
| **Hours/days:** M 1 pm-5 pm; T-F 9 am-5 pm | | |
| **Services provided:** Orientations sessions for newly registered families, diagnosis referrals, support groups, lending library for books on disabilities, visual supports lab, telephone and email consultation, short-term consultative services, various trainings, and screenings to determine if further evaluation is necessary. CARD serves children and adults of all levels of intellectual functioning who have autism, autistic-like disabilities, pervasive developmental disorder, dual sensory impairments (deaf-blindness), or a vision or hearing loss with another disabling condition. | | |
| **Service area:** A, B, Cit, Col, D, G, H, La, Le, M, P, S, U | **Cost:** None | |
| **Eligibility/requirements for service:** Must present documentation of a qualifying diagnosis from a doctor’s note, IEP copy, or a child diagnosed by the school board for education services. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** During office hours | | |
| **Bus routes:** 24, 25A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Register by phone, walk-in, or by mail. | | |
| **Agency Name:** Alachua County Adult Education Program | | |
| **Contact person if available/appropriate:** Mike Sanders, Nancy Fell, Charles Wise | | |
| **Phone number:** (352) 955-7035 (Main office, Mike Sanders)  (352) 955-7795 (Registration, Nancy Fell)  (352) 955-7035 (Supervisor, Charles Wise) | | **Website:** [www.sbac.edu/domain/37](file:///C:\Users\Harris\Downloads\www.sbac.edu\domain\37) |
| **Address:** 620 E University Ave, Gainesville, FL 32601 (Main office)  3501 NE 12 th Street, Gainesville, FL 32609 (Traffic Center) | | |
| **Hours/days:** M-R 8 am-4:30 pm, F 8 am-4 pm | | |
| **Services provided:** Provides GED classes and tests, adult high school, adult basic education, literacy training, English for Speakers of Other Languages. | | |
| **Service area:** A | **Cost:** Classes are $30 for a semester | |
| **Eligibility/requirements for service:** Must be living in Alachua County and age 16 yrs+, must have government issued photo ID, registration must be completed at the Traffic Center | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 15, 26 (Traffic Center), 11 (Main office) | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Class locations can be found online or by calling (352) 955-7035 | | |
| **Agency Name:** Alachua County Public Schools- Fearnside Family Services Center | | |
| **Contact person if available/appropriate:** Mike Sanders, Nancy Fell, Charles Wise | | |
| **Phone number:** (352) 955-6875 | | **Website:** [www.sbac.edu/page/21188](file:///C:\Users\Harris\Downloads\www.sbac.edu\page\21188) |
| **Address:** 3600 NE 15th St, Gainesville, FL 32609 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Head Start/ Voluntary Prekindergarten (VPK) (increases school readiness in very young children who have special needs or are from economically disadvantaged families; federally-funded) and emergency referral services. The Parent Academy provides an in-home support program (HIPPY), two mobile computer labs, and a parent emissary, which provides one-on-one mentoring. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** All programs are based on income and family size. Eligibility for  participation at the Center is determined by active enrollment in one of the specific programs incorporated into the Family Service Center including WIC (pregnant women living in Alachua County and their children up to 5 years). | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 15, 26 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Class room locations available online | | |
| **Agency Name:** Alachua County Public Schools Children at Promise Mckinney-Vento Homeless Education Services | | |
| **Contact person if available/appropriate:** Nadia Gladden | | |
| **Phone number:** (352) 955-7300  (352) 955-7454 ( Nadia Gladden) | | **Website:** [www.sbac.edu/domain/65](file:///C:\Users\Harris\Downloads\www.sbac.edu\domain\65) |
| **Address:** 620 E University Ave, Gainesville 32601 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Facilitates enrollment and provides educational support for homeless children in Alachua County. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** All programs are based on income and family size. Eligibility for  participation at the Center is determined by active enrollment in one of the specific programs incorporated into the Family Service Center including WIC (pregnant women living in Alachua County and their children up to 5 years). | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Try to accommodate all language speakers  **Days/hours:** Available upon request | | |
| **Bus routes:** 11 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Gainesville Community Ministry | | |
| **Contact person if available/appropriate:** Dr. Maria LeFave | | |
| **Phone number:** (352) 372-8162 | | **Website:** [www.gcmhelp.org](file:///C:\Users\Harris\Downloads\www.gcmhelp.org) |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | |
| **Hours/days:** M-R 9 am-2 pm | | |
| **Services provided:** Adults-GED preparation classes M–R 9 am-2 pm; 5:30 pm- 7:30 pm | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** All can attend classes, must actively attend classes in order to receive  voucher for free test. Application and interview process required. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 10 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Free medical advice/referral clinic and physical therapy clinic, primary preventive care, dental, food pantry, clothing services, work path program, rental and utility assistance, IDs, counseling and vision services also provided. | | |

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| **Agency Name:** Gainesville Job Corps Center | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 377-2555; (800) 733-JOBS or (800) 733-5627 | | **Website:** <http://gainesville.jobcorps.gov> | |
| **Address:** 5301 NE 40th Terr., Gainesville, FL 32609 | | | |
| **Hours/days:** M-F 8 am-5 pm | | | |
| **Services provided:** Offers GED and charter high school classes and residential and non-residential vocational training facilities for young adults. Also offers career training in automotive technology, business technology, carpentry, culinary arts, facilities maintenance, health occupations, painting, pre-law enforcement, and tile setting. | | | |
| **Service area:** A, B, G, L, P | | | **Cost:** Free |
| **Eligibility/requirements for service:** Persons ages 16-24 years old, must meet certain requirements. | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** N/A | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** Contact or visit to find more about the application process. | | | |
| Agency Name: Hospital Homebound | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 955-7671 ext. 1608  (Department of Exceptional Student Education) | | **Website:** <http://www.fldoe.org/academics/exceptional-student-edu/ese-eligibility/hospital-homebound-hh.stml> | |
| **Address:** N/A | | | |
| **Hours/days:** N/A | | | |
| **Services provided:** Home education and related service provided to eligible students who are unable to attend school for medical reasons. | | | |
| **Service area:** A | **Cost:** Free | | |
| **Eligibility/requirements for service:** Medical certificate proving that student is confined to home or hospital. Form often given by school, but can also be found online. Contact school counselor or school administration for more information. | | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Special arrangements can be made  **Days/hours:** Upon request | | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| Agency Name: Bly’s School of Cosmetology | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 371-5891 | | **Website:** [www.blyschoolofcosmetology.com](file:///C:\Users\Harris\Downloads\www.blyschoolofcosmetology.com) | |
| **Address:** 618 NW 60th St. Ste K, Gainesville, FL 32607 | | | |
| **Hours/days:** T-W 8:30 am-3:30 pm, R-F 8:30 am-5:30 pm, Sat 8 am-5:30 pm  Hours may vary | | | |
| **Services provided:** Bly’s School of Cosmetology’s goal is to train students to become professional Cosmetologists, Barbers, Manicurists, and Estheticians. | | | |
| **Service area:** A | **Cost:** Varies | | |
| **Eligibility/requirements for service:** Must be 16 years or older, have high school diploma (or GED or equivalent), $50 application fee, ID | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Translators can be provided if needed  **Days/hours:** Upon request | | | |
| **Bus routes:** 6 | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Free haircuts given to veterans. Female veterans may receive free haircuts, shampoo, and blow-drying. Financial assistance for courses available. | | | |
| Agency Name: Santa Fe College Adult Education | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:**  Northwest Campus: (352) 395-5760, opt 1  Downtown Campus: (352) 395-4496  Archer Campus: (352) 381-3707 | | **Website:** <http://www.sfcollege.edu/academicfoundations/adulteducation> | |
| **Address:**   * Northwest Campus: 3000 NW 83 St. Gainesville, FL 32606 * Downtown Campus: 401 NW 6th Street Gainesville, FL 32601 * Archer Campus: 17500 SW Archer Rd, Archer, FL 32618 | | | |
| **Hours/days:** [Hours subject to change]   * Northwest Campus: M-R 9 am-8 pm; F 9 am-12 pm * Downtown Campus: M-R 9 am-12 pm; M-W 5 pm-8 pm * Archer Campus: M-R 9 am-12 pm; T-R 4 pm-7 pm | | | |
| **Services provided:** GED classes, Adult Basic Education, College Readiness Review Classes, English for Speakers of Other Languages Classes. | | | |
| **Service area:** A | **Cost:** $30 | | |
| **Eligibility/requirements for service: Must apply to Santa Fe College** | | | |
| **Application (online or in person):** ✔Online ✔In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Haitian Creole, Spanish  **Days/hours:** Dependent on staff members available | | | |
| **Bus routes:** NW: 10, 23, 39, 43, 46, 77  Downtown: 6, 27  Archer: N/A | **United Way Approval:** Yes | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional information:** Go online to find class locations and times. Brighter Futures Program is designed to help low-income adults and older youth acquire the skills to obtain middle-skill jobs. | | | |

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| **Elder Services** | | |
| **Agency Name:** Altrusa International of Gainesville, FL, Inc. | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 377- 7708 | **Website:** <http://gainesville.altrusa.org/Who-We-Are/Welcome-Message.aspx> | |
| **Address:** 2002 NW 36th Ave, Gainesville, FL 32605 | | |
| **Hours/days:** M-F 7 am-5:30 pm | | |
| **Services provided:** Adult day healthcare program that provides a safe and stimulating environment for older adults and adults with disabilities or special needs and veterans. Some services include: meals, personal care assistance and caregiver education, nurse on staff full-time, basic dietary information, bathing, fitness room and activities done throughout the day, secure and supervised environment, family resource and case management (Outer resources will come and visit), outdoor sensory garden, track, library, and caregiver social groups. | | |
| **Service area:** State of Florida | | **Cost:** Daily Fee- $65.50 |
| **Eligibility/requirements for service:** Must be 18 years old and frail, disabled, elderly, or at-risk. Adults age 18+ years that experience a decrease in physical, mental, or social functioning, those recovering from stroke, Alzheimer’s disease or other special needs. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 29 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Some paperwork can be found online but most of it is done in person. | | |
| **Agency name:** Al’z Place | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 265-9200 | **Website:** <http://eldercare.ufhealth.org/services/alz-place> | |
| **Address:** 1610 NW 23rd Avenue, Gainesville FL 32605 | | |
| **Hours/days:** M-F 7:45 am- 4 pm | | |
| **Services provided:** Care for people age 18+ with Alzheimer’s disease or severe memory impairment. Therapeutic activities include physical exercise; active and quiet games; reminiscence; validation therapy; doll therapy; and other failure-free activities. Lunch and two snacks per day are provided | | |
| **Service area:** A | | **Cost:** Sliding scale based on monthly income and pre-existing grants |
| **Eligibility/requirements for service:** Must be at least 18 years old and diagnosed with a severe memory impairment such as Alzheimer’s disease or dementia; Must be living with a caregiver; Can’t be combative, a wanderer, or require one-on-one | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours: N/A** | | |
| **Bus routes:** 8, 29 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Once approved, there will be a trial visit to make sure that the patient is appropriate for the center as well as meetings with the caregiver and home visits. | | |

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| **Agency name:** Department of Children and Families-Abuse Hotline | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 1-800-96-ABUSE; TTY 1-800-955-8771 | | **Website:** [www.dcf.state.fl.us/abuse](http://www.dcf.state.fl.us/abuse) |
| **Address:** 5920 Arlington Expressway Jacksonville, Florida 32211 (Northeast Regional Office) | | |
| **Hours/days:** 24/7 | | |
| **Services provided:** The Florida Abuse Hotline accepts reports 24 hours a day and 7 days a week of known or suspected child abuse, neglect, or abandonment and reports of known or suspected abuse, neglect, or exploitation of a vulnerable adult. | | |
| **Service area:** A, B, D, M, G, Le, La, S, U, P | **Cost:** Free | |
| **Eligibility/requirements for service:** None. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Press 2 for Spanish and 3 for Creole  **Days/hours:** 24/7 | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Elder Options | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-6649  **Helpline:** 1(800) 262-2243 | | **Website:** <http://www.agingresources.org> |
| **Address:** 100 SW 75th St Suite 301 Gainesville, FL 32607 | | |
| **Hours/days:** M-F 8 am -5 pm (voicemail available for after-hours calls) | | |
| **Services provided:** Information and referrals. Various programs such as Care Transitions, Elder Helpline, Healthy Aging Program, Options and Benefits Counseling, Savvy Caregiver Training, and SHINE (Serving Health Insurance Needs of Elders). | | |
| **Service area:** A, B, D, M, G, La, Le, S, U, P | **Cost:** Depends on referral service. | |
| **Eligibility/requirements for service:** Targeted for 60+ population, but can vary depending on program. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Varies | | |
| **Bus routes:** 75 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Best to call to request information for specific programs. Please specify if requiring translation. Application varies for each program. | | |
| **Agency name:** Alzheimer's Association - Central and North Florida Office | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-6266; **24/7 Helpline:** 1-800-272-3900 | | **Website:** <http://www.alz.org/cnfl> |
| **Address:** 2421 NW 41st St. Suite A-2, Gainesville, FL 32606 | | |
| **Hours/days:** 24/7 Hotline | | |
| **Services provided:** Helps people with Alzheimer's and their family navigate through the difficulties of Alzheimer's. Offers support groups, publications, educational programs, community awareness presentations, online training, and caregiver college. Volunteer opportunities available. | | |
| **Service area:** A, B, D, M, G, Le, La, S | **Cost:** Free | |
| **Eligibility/requirements for service:** Must be diagnosed with Alzheimer's or related dementia. Also individuals looking for information. Welcomes family and paid care-givers. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ✔No  **Languages:** Spanish (Website)  **Days/hours:** N/A | | |
| **Bus routes:** 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Community Action Agency | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Alachua County: (352) 373-7667  Levy County: (352) 493-1734  Marion County: (352) 732-3008 | | **Website:** <http://www.cfcaa.org> |
| **Address:** 1405 NW 13th St, Suite B Gainesville, FL 32608 | | |
| **Hours/ days:** M-F 8 am-5 pm, closed from 12 pm-1 pm | | |
| **Services provided:** Raising and Improving Self Sufficiency Expectations (R.I.S.E.) Program, Weatherization Assistance, Low-Income Home Energy Assistance Program | | |
| **Service area:** A/Le/M | **Cost:** Free | |
| **Eligibility/requirements for service:** Must fall within set income guidelines. All houses must be evaluated to determine possible services. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** Possibly Spanish upon request  **Days/hours:** N/A | | |
| **Bus routes:** 2, 3, 6, 8, 10, 11, 15, 17, 26, 29 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Employment/Job Training** | | |
| **Agency Name:** Goodwill Job Junction | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 335-1311,  Toll Free (877) 346-3349 | **Website:** <http://www.goodwilljax.org/employment/job-junctions.aspx> | |
| **Address:** 3520 SW 34th St, Gainesville, FL 32608 | | |
| **Hours/days:** M-F 8:30 am-5 pm | | |
| **Services provided:** Job leads, career fairs, provides phones/computers for job searches and resume prep. Helps write resumes and provides skills training and advice | | |
| **Service area:** A, B, L, Col, P, G, Clay | | **Cost:** Free |
| **Eligibility/requirements for service:** Anyone seeking assistance in finding employment | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 12, 36, 37, 62 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Agency Name:** Focus on the Future Displaced Homemakers Program at Santa Fe College | |
| **Contact person if available/appropriate:** Email: [joann.wilkes@sfcollege.edu](mailto:joann.wilkes@sfcollege.edu) | |
| **Phone number:** (352) 395-5047 | **Website:** [www.sfcollege.edu/DisplacedHomemakers](http://www.sfcollege.edu/DisplacedHomemakers) |
| **Address:** 3000 NW 83rd St Gainesville, FL 32606 | |
| **Hours/days:** M-F 8 am - 4:30 pm | |
| **Services provided:**   * Offers empowerment and employment assistance to homemakers and community members who are unemployed or not adequately employed and who would have difficulty in securing adequate employment. * There is a 60-hour course (3 weeks) that provides life management, basic computer skills (Word, Excel, MS 2010, email, internet), and employability skills (Resume builder, interview techniques, mock interviews). Computer lab is also available after the course so that participants can practice skills learned. | |
| **Service area:** A, B, L, Col, P, G, Clay | **Cost:** Free |
| **Eligibility/requirements for service:**   * 30 years of age or older * Have worked in the home providing unpaid household services for family members; **and** * Be unemployed or not adequately employed; **and** * Have had, or would have difficulty in securing adequate employment; **and** * Dependent on the income of another family member but is no longer supported by income, **or** * Have been dependent on Federal assistance. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 10, 43 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Call and schedule an intake appointment. | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** **(**352) 334- 0160 | **Website:** [www.pfsf.org](http://www.pfsf.org) |
| **Address:** 912 NE 16th Ave, Gainesville FL, 32601 | |
| **Hours/days:** M, T, F 9 am-5 pm, W, R 11 am-6 pm | |
| **Services provided:** Families and individuals have at their disposal a plethora of services and programs:   * A full functioning library**,** free faxing, clothing closet, tutoring, free notary services, resume & job search, computer use, credit repair, household budgeting, legal information/referral, children/teen activities & programming, adult programming, etc. * Please call us with questions about any other assistance that may be needed. | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * All members of the community * Recommend that you call to see which location is closest to you (will not turn anyone away) | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 25, 46 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Florida Department of Education Division of Vocational Rehabilitation | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 955-3200 | **Website:** [www.rehabworks.org](http://www.rehabworks.org) |
| **Address:** 2627 NW 43rd Street, Suite 201 Gainesville, FL 32606 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:**   * Federal-state program that helps people with disabilities obtain or maintain employment * Medical/psychological assessment, and treatment available on a time-limited basis * Vocational evaluation/planning, career counseling/guidance, job placement/retention services * Assistive technology and devices | |
| **Service area:** A | **Cost:** Free (some may pay for some services depending on financial situation) |
| **Eligibility/requirements for service:**   * Only accepts applicants with physical or mental disabilities (diagnosed by a doctor, psychologist or other licensed professional) * Vocational Rehab can send you for testing at outside vendors (may/may not have to pay depending on financial situation) * Must be interested in finding a job or regaining employment.   You are eligible if you receive Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, American Sign Language  **Days/hours:** Interpreter/translator available upon request | |
| **Bus routes:** 10, 43 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency name:** Gainesville Job Corps Center [**GAINESVILLE site not operational]** | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (800) 733-JOBS (5627) | **Website:** <https://www.jobcorps.gov/> |
| **Address:** 5301 NE 40th Terrace, Gainesville, FL 32609 | |
| **Hours/days:** M-F 8 am-5 pm (residential facility operates 24/7) | |
| **Services provided:** Offers GED and charter high school classes and residential and non-residential vocational training facilities for young adults. Also offers career training in automotive technology, business technology, carpentry, culinary arts, facilities maintenance, health occupations, painting, pre-law enforcement, and tile setting. | |
| **Service area:** A, B, G, L, P | **Cost:** Free |
| **Eligibility/requirements for service:** Persons ages 16-24 years old, must meet certain requirements | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required  (Application can be started online, but you must speak/meet with an admissions representative to have a complete application—they will contact you after you submit the online application) | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 26 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:**   * Jacksonville (904)-360-8228 * National Hotline (800)-733-5627 (access services based upon your zip code) | |
| **Agency Name:** Action Labor | |
| **Contact person if available/appropriate:** [gainesville@actionlabor.com](mailto:gainesville@actionlabor.com) | |
| **Phone number:** (352) 372-1611 | **Website:** [www.actionlabor.com](http://www.actionlabor.com) |
| **Address:** 16 NW 6th Ave, Gainesville FL 32601 | |
| **Hours/days:** M-F 5:30 am-6 pm | |
| **Services provided:** Job opportunities in the following fields: Construction, manufacturing, service and hospitality, government, industrial, and landscaping. | |
| **Service area:** A | **Cost:** None |
| **Eligibility/requirements for service:**   * Must be at least 18 years old * Provide two forms of identification. | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** N/A | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| * **Additional Information:** Can fill in a short form online, and the relevant office will contact you. * Can join their Talent Network to receive alerts about new job openings that match your interests. | |
| **Agency Name:** Kelly Services | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 335-7800 | **Website:** <http://www.kellyservices.us/us/ushome> |
| **Address:** 2210 NW 40th Terrace Suite B&C Gainesville, FL 32605 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:** Provides employment to employees with skills including office services, accounting, engineering, information technology, law, science, marketing, creative services, light industrial, education, and health care. | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Open to anyone seeking assistance finding employment * Background check required. * Create profile online (Look for available jobs and submit your resume) | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 43 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency name:** Labor Finders | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 373-5777 | **Website:** <http://www.laborfinders.com> |
| **Address:** 1001 NE Waldo Road Gainesville, FL 32641 | |
| **Hours/days:** M-F 5:30 am-6 pm | |
| **Services provided:** Day labor employment | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Go to your local office to fill out an application (first thing in the morning is a good time to go) * Must be 18 years old to apply for a job. * Two forms of identification are needed (see below for acceptable forms of ID) | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 11 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** See here for acceptable identification paperwork: <https://www.uscis.gov/i-9-central/acceptable-documents> | |
| **Agency name:** Temp Staff | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 378-2300 | **Website:** <http://www.tempforcegainesville.com> |
| **Address:** 4740 NW 39th Place, Suite A, Gainesville FL 32606 | |
| **Hours/days:**  Business Hours: M-F 7am-5pm  Lobby Hours: M-F 8am-5pm  Walk-in applications: M-F 8 am-3 pm | |
| **Services provided:** Temporary to permanent and direct permanent placement staffing services in Office Administrative, Professional, Technical, Production, Industrial and more | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Everyone can apply for employment. * Some tests must be taken for clerical positions. | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 10, 15, 39, 40, 43 | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** Email:[staff@tempforce.net](mailto:staff@tempforce.net) | |
| **Agency name:** Wal-Staf Personal Service | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 378-8367 | **Website:** <http://www.wal-staf.com> |
| **Address:** 4140 NW 27 Lane, Suite F, Gainesville, FL 32606 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:**   * Staffing service sends employees out on job assignments at client locations. * Positions can be anywhere from a day to a week or longer. * Many positions are "Temp to Hire" where the client company is looking for a permanent employee. | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Must have valid ID and I-9 documentation (Example: Driver’s License **and** Social Security card or original Birth Certificate). * Must be at least 18 years old. * See here for a full list of acceptable documents to complete the I-9 form:<https://www.uscis.gov/i-9-central/acceptable-documents> | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** May vary depending on availability of bilingual employees**.** | |
| **Bus routes:** 10, 43 | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ✔Yes ☐ No | |
| **Additional information:**   * To start the application process, you can apply online or call the office closest to you (ask to speak to the scheduling manager). An interview will follow, if appropriate. * Interviews by appointment only (for the Gainesville office) * Email: [Gainesville@wal-staf.com](mailto:Gainesville@wal-staf.com), [Erika@wal-staf.com](mailto:Erika@wal-staf.com) | |
| **Agency name:** CareerSource North Central Florida | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** Alachua: (352) 955-2245  Bradford: (904) 964-8092 | **Website:** <https://www.careersourcencfl.com/> |
| **Address:** 10 NW 6th Street Gainesville, FL 32601 | |
| **Hours/days:** M-W, F 8 am-5 pm; R 10 am-5 pm | |
| **Services provided:**   * Provides career counseling, workshops/assessments, resume and interview assistance, job leads, funding for job training, support services and phones, computers, and supplies for jobseekers * Services are free of charge. | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Everyone * Must be registered at [www.employflorida.com](http://www.employflorida.com) | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Available upon request | |
| **Bus routes:** N/A | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes✔ No | |
| **Additional information:** Previously Florida Works Career Center | |

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| **Eviction/Foreclosure** | |
| **Agency Name:** Neighborhood Housing and Development Corporation | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 380-9119 | **Website:** <http://www.gnhdc.org> | |
| **Address:** 633 NW 8th Ave, Gainesville, FL 32601 | |
| **Hours/days:** M-T 8:30 am-4:30 pm, F 8:30 am-12:30 pm | |
| **Services provided:** Credit and financial counseling for future homebuyers (pre-housing counseling)   * Homebuyers’ Education Classes * Offers a rental program for homes below the market rate * Emergency home repair (through SHIP) * Foreclosure intervention counseling. * Real estate development (the construction of new high-quality homes at an affordable price)   Look online for a list of the schedule. All other counseling offered on an appointment basis. | |
| **Service area:** Primarily A, M, Clay plus 7 other counties | **Cost:** Varies |
| **Eligibility/requirements for service:** Varies with each program. | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 1, 122 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional Information:** An intake packet (application) is only required for pre-housing counseling and foreclosure intervention. | |
| **Agency Name:** Three Rivers Legal Services, Inc. | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 372-0519 | **Website:** [www.trls.org](file:///C:\Users\Harris\Downloads\www.trls.org) | |
| **Address:** Gainesville Location:  1000 NE 16th Ave, Building I  Gainesville, FL 32601-4541  Jacksonville Location:  3225 University Blvd South, Suite 220  Jacksonville, FL 32216-2762  Lake City Location:  334 NW Lake City Avenue  Lake City, FL 32055-4821  901 NW 8th Ave, Suite D-5, Gainesville, FL 32601 | |
| **Hours/days:** M-F 8:30 am-12:00 pm, 1 pm- 5 pm | |
| **Services provided:** Provides free civil legal assistance for qualified individuals (low income individuals). (Domestic Violence/ Family Law, Housing/ Landlord Tenant, Disaster/ Hurricane Irma Assistance, Consumer Law, Education, Elder Law/ Life Planning, Foreclosure Defense, Low Income Taxpayer Clinic, Public Benefits, Veterans Issues and Expungement/ Record Sealing). See website or call for details of these services. | |
| **Service area:** A, B, G, L (17 counties in north Florida) | **Cost:** Services free to eligible persons |
| **Eligibility/requirements for service:** Varies with each program. | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | |
| **Bus routes:** 6, 27, 122 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional Information:** To apply for services, call the legal helpline at one of the following numbers:  1-866-8091  1-800-372-0936  1-800-495-0039 | |
| **Agency Name:** Alachua County Department of Social Services | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 264-6750 and/ or (352)-337-6283 | **Website:** <http://www.alachuacounty.us/Depts/CSS/Pages/CommunitySupportServices.aspx> | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | |
| **Hours/days:** M-F 8:30 am-5 pm | |
| **Services provided:** Housing Assistance Program provides short-term financial assistance and makes payments to vendors only for rent, mortgage and utility services. This program is designed to prevent foreclosures, evictions, and utility disconnections. | |
| **Service area:** A | **Cost:** N/A |
| **Eligibility/requirements for service:** Call for more information | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 3, 7 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |

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| **Food Assistance** | | |
| **See Appendix A (pgs. 118-119) for an overview of Local Food System and Resources** | | |
| **Agency Name:** Bread of the Mighty Food Bank | | |
| **Contact person if available/appropriate:** [foodbank7@bellsouth.net](file:///C:\Users\Harris\Downloads\foodbank7@bellsouth.net) | | |
| **Phone number:** (352) 336-0839 | **Website:** <https://www.breadofthemighty.org> | |
| **Address:** 325 N.W. 10th Avenue Gainesville FL 32601 | | |
| **Hours/days:** M-F 8 am-4 pm | | |
| **Services provided:** Food pantry | | |
| **Service area:** A, D, G, Le, La | | **Cost:** Free |
| **Eligibility/requirements for service: M**embers only, must prove they are a non-profit to receive food | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 6 w/ 3 min walk  1, 5, 8,15, 25,33,126 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Volunteer opportunities. | | |

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| **Agency Name:** Dome of Resources Food Pantry- Mount Olive AME Church | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-9051 | **Website:** N/A | |
| **Address:** 721 SE 8th St Gainesville, FL 32601 | | |
| **Hours/days:** 2nd and 3rd Saturday of every month from 9 am-when it finishes | | |
| **Services provided:** Food bank | | |
| **Service area:** First come, first serve. | | **Cost:** None |
| **Eligibility/requirements for service:** No ID or paperwork needed but must fill out simple initial paperwork with household information. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 1, 5, 7, 10, 15, 16, 25, 26, | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Salvation Army | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 376-1743 | **Website:** <http://www.salvationarmyflorida.org/gainesville> | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | |
| **Hours/days:** M-F 3 pm-4 pm | | |
| **Services provided:** Dinners | | |
| **Service area:** A, B, G, L, P | | **Cost:** None |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 5, 10, 11, 15, 25, 711 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** St. Francis House | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-9079 | **Website:** [www.stfrancishousegnv.org](http://www.stfrancishousegnv.org) | |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | |
| **Hours/days:** Daily, 10am-1pm | | |
| **Services provided:** 3 meals/day for residents, Lunch for 200 or more visitors, daily | | |
| **Service area:** A, B, G, L, P | | **Cost:** None |
| **Eligibility/requirements for service:** Must have police clearance. Require that everyone who comes in front door for any type of service must have clearance card from police station located on NW 6th street. Card indicates no outstanding warrants, not a sex offender, major offences etc. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 6, 10,15, 25, 27,711; near Downtown Bus Station Hub | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Holy Trinity Episcopal | | |
| **Contact person if available/appropriate:** Dilon Ellis [dellis1946@earthlink.net](mailto:dellis1946@earthlink.net) | | |
| **Phone number:** (352) 372-4721 | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) | |
| **Address:** 100 NE 1st St, Gainesville 32601 | | |
| **Hours/days:** Sunday 7AM | | |
| **Services provided:** Sunday Breakfast | | |
| **Service area:** All | | **Cost:** None |
| **Eligibility/requirements for service:** Anyone | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 15, 25, 711 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Homevan Citizens for Social Justice | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-4825 | **Website:** [www.homevan.blogspot.com](http://www.homevan.blogspot.com) | |
| **Address:** 307 SE 6th St, Gainesville FL 32601 | | |
| **Hours/days:** R - Dignity Village (Tent City) - 5:00 pm, Downtown - 6:00 pm | | |
| **Services provided:** Mobile soup kitchen, Wednesday, 2:00 pm - Homevan Pet Project providing pet food at Downtown Library. | | |
| **Service area:** Downtown Plaza (A) | | **Cost:** None |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 3, 11, 15, 26 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

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| **HIV-Related** | | | |
| **Agency Name:** Planned Parenthood of North Central Florida, Inc. | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 377-0881 | **Website:** <https://www.plannedparenthood.org/health-center/florida/gainesville/32601/gainesville-health-center-2155-90320> | | |
| **Address:** 914 NW 13th St, Gainesville, FL 32601 | | | |
| **Hours/days:** T 10 am-5 pm,W 9 am-5 pm, R 12 pm-8 pm, F 10 am-5 pm, Sat 10 am-2 pm | | | |
| **Services provided:** Confidential HIV testing, counseling referral, and treatment referral services | | | |
| **Service area:** A | | **Cost:** Based on service, call for more information | |
| **Eligibility/requirements for service:** Everyone over 13 | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** English and Spanish; American Sign Language Interpreter (at patient’s notice); Interpretation by telephone available for other languages  **Days/hours:** Arranged when scheduling patient’s appointment | | | |
| **Bus routes:** 8, 10, 29 | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional Information:** Appointments can be scheduled on their website or by calling | | | |
| **Agency Name:** GAAP – Gainesville Area Aids Project | | | |
| **Contact person if available/appropriate:** [info@gaaponline.org](mailto:info@gaaponline.org) | | | |
| **Phone number:** (352) 373-4227 | | | **Website:** <http://gaaponline.org/services.html> |
| **Address:** 3131 NW 13 St., Gainesville, FL 32609 | | | |
| **Hours/days:** M-F 7:30 am-7 pm, Sat 9 am-4 pm  Lunches: T 12 pm (doors open 10:30 am-1 pm) | | | |
| **Services provided:** Hot meals for anyone HIV or HIV/LGBT friendly on Tuesdays, necessities [bathroom tissue, laundry soap, bleach, dish soap, toothbrushes, and personal items] food stamps will not pay for. | | | |
| **Service area:** A | | **Cost:** Free | |
| **Eligibility/requirements for service:** N/A | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 6, 8, 15 | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional Information:** Drop in center T 10:30 am-1 pm and the third Sat. of every month 9 am-11 am | | | |
| **Agency Name:** Housing Assistance (HOPWA) | | | |
| **Contact person if available/appropriate:** [diseasecontrol@flhealth.gov](file:///C:\Users\Harris\Downloads\diseasecontrol@flhealth.gov) | | | |
| **Phone number:** (850) 245-4422 | **Website:** <http://www.floridahealth.gov/diseases-and-conditions/aids/patient-care/hopwa.html> | | |
| **Address:** 4052 Bald Cypress Way, Tallahassee, FL 32399 | | | |
| **Hours/days:** M-F 9 am-4 pm but some staff may be available after hours | | | |
| **Services provided:** Short-Term Rent, Mortgage, and Utility assistance (STRMU), Tenant-Based Rental Assistance (TBRA), Resource identification services, Permanent Housing Placement (PHP), Housing case management; Other supportive services including nutritional services, mental health, drug and alcohol treatment, and assistance in gaining access to local, state, and federal government benefits and services | | | |
| **Service area:** Nationwide | | **Cost:** Free | |
| **Eligibility/requirements for service:**   * Must be at or below 400% of the federal poverty level and have documentation of HIV/AIDS positivity * Be referred to the Department by a participating HIV/AIDS service provider agency * Be receiving HIV/AIDS case management * Have a medical professional verify HIV/AIDS status * Meet current Housing Opportunities Program income guidelines * Live within the metropolitan statistical area (MSA) to which they are applying * For HOPWA programs, you must be at 80% of the area median income and have a financial or health related issue that is causing a housing need * Specific program qualifiers may vary | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Vary based on participant need  **Days/hours:** Available upon request; Hours vary | | | |
| **Bus routes:** N/A | | **United Way Approval: Yes** | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** Locations for accessing services vary based on applicant’s location. The project sponsor in area 3/13 is the WellFlorida Council Inc. | | | |
| **Agency Name:** Florida AIDS Hotline | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:**  English (800) 352- 2437  Spanish (800) 545- 7432  Haitian Creole (800) 243-7101  Hearing/Speech Impaired (888) 503-7118  Text FLHIV or flhiv to 898211 | | | **Website:** <http://211bigbend.net/florida-hivaids-hotline.html> |
| **Address:** N/A | | | |
| **Hours/days:** M-F8 am-9 pm, Sat 10:30 am-6:30 pm, Sun 2 pm-6:30 pm | | | |
| **Services provided:** Statewide resource for HIV/AIDS and STI -related information, community referrals and supportive telephone counseling. Callers receive information on HIV/AIDS and STI related issues including locations of testing sites and program services in Florida. | | | |
| **Service area:** State of FL | | **Cost:** None | |
| **Eligibility/requirements for service:** N/A | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** N/A | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** Online web chat service available to chat with a trained counselor. | | | |
| **Agency Name:** Rural Women’s Health Project | | | |
| **Contact person if available/appropriate:** Robin Lewy, Director of Programming ([rlewy@rwhp.org](mailto:rlewy@rwhp.org))  Fran Ricardo, Director of Development (fricardo@rwhp.org) | | | |
| **Phone:** (352) 372-1095 | **Website:** <http://rwhp.org>  Visit: [www.twitter.com/rwhp](file:///C:\Users\Harris\Downloads\www.twitter.com\rwhp) and [www.youtube.com/watch?v=9kYl4ZopLTQ](http://www.youtube.com/watch?v=9kYl4ZopLTQ) | | |
| **Address:** 1108 SW 2nd Ave., Gainesville FL, 32601 | | | |
| **Hours/days:** M-F 9 am-5 pm | | | |
| **Services provided:** Support, education, linkage to care for women living with HIV or female caregivers. Support group meetings, free print health education material, presentations, peer advocates, pen pal programs. | | | |
| **Service area:** North Central FL | | **Cost:** Free | |
| **Eligibility/requirements for service:** Call for more information | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M- F 9 am-5 pm | | | |
| **Bus routes:** 1, 3, 5, 6, 8, 43, 46, 122 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Agency Name:** Florida Department of Health in Alachua County | | | |
| **Contact person if available/appropriate:** Richard Willis (352) 334-7968  [WebInfoAlachua@flhealth.gov](mailto:WebInfoAlachua@flhealth.gov) | | | |
| **Phone number:** (352) 334-7900 (Health Dept.) (352)334-8855 to make an appt. | | | **Website:** <http://alachua.floridahealth.gov/> |
| **Address:** 224 SE 24th St. Gainesville, FL 32641 | | | |
| **Hours/days:** M-F 8 am–5 pm | | | |
| **Services provided:** Confidential and Anonymous HIV Testing; Pre-Exposure Prophylaxis (PREP) access; Medical Case Management; AIDS Drug Assistance Program, HIV primary care and specialty care, STD testing and treatment | | | |
| **Service area:** Alachua and surrounding counties (313 area) | | **Cost:** Sliding fee scale; there is an optional $20 fee for testing (you can pay some, none, or all) | |
| **Eligibility/requirements for service:** Photo ID, proof of residency and proof of income required, proof of positivity if seeking care for HIV infection (specific requirements vary on a case by case basis). Call to make appointment | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Telephone interpretation line available for many languages  **Days/hours:** M-F 8 am–5 pm | | | |
| **Bus routes:** 2, 7, 11 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Agency Name:** WellFlorida Council | | | |
| **Contact person if available/appropriate:** [info@wellflorida.org](mailto:info@wellflorida.org) | | | |
| **Phone number:** (352) 313-6500 ext. 134 for HIV testing | | | **Website:** [http://wellflorida.org](http://wellflorida.org/) |
| **Address:** 1785 NW 80th Blvd. Gainesville, FL 32606 | | | |
| **Hours/days:** Office hours areM-F 8 am-5 pm; hours of specific services offered vary | | | |
| **Services provided:** Confidential HIV Testing on weekdays by appointment**;** ARTAS program that links HIV infected individuals to prevention and care services; Monthly HIV testing community events | | | |
| **Service area:** Alachua and surrounding counties (313 area) | | **Cost:** Free | |
| **Eligibility/requirements for service:** Case by case basis | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M-F 8 am–5 pm | | | |
| **Bus routes:** 43 | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional Information:** Locations and hours vary | | | |
| **Agency Name:** GatorWell Health Promotion Services | | | |
| **Contact person if available/appropriate:** [gatorwell@ufl.edu](file:///C:\Users\Harris\Downloads\gatorwell@ufl.edu) | | | |
| **Phone number:** (352) 273-4450 | | | **Website:** [http://gatorwell.ufsa.ufl.edu](http://gatorwell.ufsa.ufl.edu/) |
| **Address:** 655 Reitz Union Dr. Suite 1100 Gainesville, FL 32611 | | | |
| **Hours/days:** M-F 8 am – 5 pm | | | |
| **Services provided:** Confidential HIV Testing and Counseling, call or walk in to make an appointment | | | |
| **Service area:** UF Campus | | **Cost:** Free | |
| **Eligibility/requirements for service:** Must be a student currently enrolled at UF | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 8, 9, 13, 20, 25, 35, 36, 37 | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional Information:** Spring 2019 HIV Testing/Counseling: M 9 am-12 pm, T 1-4 pm, W 9 am-12 pm | | | |
| **Agency Name:** University of Florida Student Health Care Center | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 392-1161 (General Teams)  (352) 294-7465 (Red Team) | | | **Website:** [http://shcc.ufl.edu](http://shcc.ufl.edu/) |
| **Address:** 280 Fletcher Dr. Gainesville, FL | | | |
| **Hours/days:** Fall/Spring**:** M-F 8 am-5 pm**,** Sunday 12 pm-4 pm (limited services)  Summer: M-F 8 am-4:30 pm | | | |
| **Services provided:** Confidential HIV Testing; GYT Clinic offers limited screenings for asymptomatic students | | | |
| **Service area:** UF Campus | | **Cost:** GYT Clinic:$15 (includes gonorrhea, chlamydia, HIV, and syphilis) posted directly to your student account; Other SHCC clinic testing cost varies based on student’s insurance | |
| **Eligibility/requirements for service:** Must be a student currently enrolled at UF, call to make appointment | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Telephone interpretation services offered for many languages  **Days/hours:** Arranged when scheduling patient’s appointment | | | |
| **Bus routes:** 8, 13, 25, 43 | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | |
| **Additional Information:** Alternate Location of the SHCC at Health Science Center, Dental Towers, 2nd Floor, Room D2-49  Phone number: (352) 294-5700  Hours/ days: Fall/Spring: M-F 8 am-5 pm (closed 12 pm-1 pm)  Summer: M-F 8 am-4:30 pm (closed 12 pm-1 pm) | | | |
| Agency Name: Equal Access Clinics Network | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 273-9425 | | | **Website:** <http://equalaccess.med.ufl.edu> |
| **Address:** Mailing Address: UFHSC Box 100211 Gainesville, Florida 32610-0211  Clinic locations vary. Visit [http://equalaccess.med.ufl.edu/contact-us](http://equalaccess.med.ufl.edu/contact-us/) for more details. | | | |
| **Hours/days:** Main Office: M-F 9 am-4 pm  Clinic hours and days vary. Visit <http://equalaccess.med.ufl.edu/contact-us/> for more details.  **M:** **Equal Access at Tower Road**  *Bus outside Tower Hill Road Library*  3020 S.W. 75th St., Gainesville, FL 32608  Clinic begins at 5:30 pm  **T: Equal Access at Eastside**  *Eastside Clinic*  410 NE Waldo Rd., Gainesville, FL 32601  Clinic begins at 5:30 pm  **W**: **Equal Access at Bartley Temple**  *Bus outside Bartley Temple*  United Methodist Church  1936 NE 8th Ave., Gainesville, FL 32641  Clinic begins at 6 pm  **R:** **Equal Access at Main Street**  *Equal Access at Main*  1707 N. Main St., Gainesville, FL 32609  Clinic begins at 5:30 pm | | | |
| **Services provided:** Confidential HIV Testingand STI screening | | | |
| **Service area:** A | | **Cost:** Free | |
| **Eligibility/requirements for service:** Uninsured clients only; Picture ID required | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Varies | | | |
| **Bus routes:** Depends on clinic location, 3, 6, 8, 15 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** Location and hours vary. Contact clinic or visit website for schedule. Appointments can also be scheduled online via their website. Patients are advised to **arrive at least 30 minutes** before clinic start time. | | | |
| **Agency Name:** HealthStreet | | | |
| **Contact person if available/appropriate:** Teina Phillips, Communications Specialist, (352) 294-4884, [phillipsteina@ufl.edu](mailto:phillipsteina@ufl.edu) | | | |
| **Phone number:** (352) 294-4880 | | | **Website:** <http://healthstreet.program.ufl.edu> |
| **Address:** 2401 SW Archer Rd. Gainesville, FL | | | |
| **Hours/days:** M, W 10 am-6 pm; T, R 10 am-7 pm; F 10 am-4 pm | | | |
| **Services provided:** Confidential HIV Testing, by appointment ONLY; Safe sex kits; support groups; Misc. special events | | | |
| **Service area:** anyone in the state of FL | | **Cost:** Free | |
| **Eligibility/requirements for service:** Must be 18 and older and complete a HealthStreet intake (in person) | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | |
| **Bus routes:** 1, 9, 12, 35, 38 | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** HIV Testing is offered by appointment, call main phone number listed | | | |
| **Agency Name:** UF Mobile Outreach Clinic | | | |
| **Contact person if available/appropriate:** N/A | | | |
| **Phone number:** (352) 273-5329 | | | **Website:** <http://outreach.med.ufl.edu/> |
| **Address:** Locations vary. Visit website for schedule | | | |
| **Hours/days:** M-F 11 am-4 pm; Some days offer evening clinics beginning at 6 pm.   * Monday (11 am-4 pm): TB McPherson Recreation Center [SE 15th St., Gainesville, FL] * Monday (Evening [6 pm-9 pm]): Tower Road Library [3020 SW 75th St., Gainesville, FL] * Tuesday (11 am-4 pm): Library Partnership [1130 NE 16th Ave., Gainesville, FL 32601] * Wednesday (11 am-4 pm): Downtown Library [401 E University Ave., Gainesville, FL 32601] * Wednesday (Evening [6 pm-9 pm]): Bartley Temple United Methodist Church [1936 Northeast 8th Ave., Gainesville, FL] * Thursday (11 am-4 pm): [GRACE Marketplace 3055 NE 28th Ave., Gainesville, FL 32609] * \*Friday (11 am - 4 pm): [GRACE Marketplace 3055 NE 28th Ave., Gainesville, FL 32609]   \*Now for appointments only for returning patients and will also host specialty clinic days. Walk-ins are still welcome on Thursdays at GRACE Marketplace. | | | |
| **Services provided:** Confidential HIV and STI testingand counseling | | | |
| **Service area:** A | | **Cost:** Free. Donations are appreciated. | |
| **Eligibility/requirements for service:** Picture ID | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Varies based on volunteer availability | | | |
| **Bus routes:** Depends on location | | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | |
| **Additional Information:** Operates on a first come first serve basis so patients should arrive early since space is limited. Can sign in between 10:30 am and 3:00 pm for day clinics and at 5:30 pm for night clinics. | | | |

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| **Housing** | | |
| **Agency Name:** Alachua County Housing Authority | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 372-2549 | | **Website:** <http://www.acha-fl.com> |
| **Address:** 703 NE 1st St., Gainesville, FL 32601 | | |
| **Hours/days:** M-R 8 am-5 pm, closed 12 pm-1 pm | | |
| **Services provided:** Housing/rental assistance: low-income families, elderly, homeless veterans, disabled | | |
| **Service area:** A | **Cost:** Depends on program | |
| **Eligibility/requirements for service:** Must meet program requirements, eligibility depends on annual gross income, family size, citizenship status, criminal background. All household members 18+ years must present at appointment. Call or walk-in; set appointment w/Housing Specialist; submit application for Public Housing | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 15, 27 | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional Information:** Upon household approval, your application will be placed on a waiting list by bedroom size and date and time of your application. Availability of Public Housing is determined by vacancies in Public Housing developments. Current availability can be found in the local newspaper or on their website. | | |
| **Agency Name:** St. Francis Arbor House | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Arbor House: 352-505-3311  St. Francis House (352) 378-9079 | | **Website:** <http://www.stfrancishousegnv.org/arbor-house-gainesville-florida> |
| **Address:** 413 S Main St. Gainesville, FL 32601 | | |
| **Hours/days:** Staff onsite 24 hours daily | | |
| **Services provided:** Transition housing for women and women with children who are working a minimum of 20 hours a week or are enrolled in school. Supportive services provided also include case management, child care, and job placement assistance. | | |
| **Service area:** A | **Cost:** Residents pay a portion of rent, up to 30% of their income. | |
| **Eligibility/requirements for service:** Must be female with no more than 2 children who are 9 years of age or younger. All applicants must provide background check and proof that they are working or enrolled in school. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** 15 | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional Information:** Call for more information regarding application process | | |
| **Agency Name:** Gainesville Housing Authority | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 872-5500 | | **Website:** [www.gainesvillehousingauthority.org](http://www.gainesvillehousingauthority.org) |
| **Address:** 1900 SE 4th St, Gainesville, FL 32641 | | |
| **Hours/days:** M-F 8 am-5 pm, closer 12 pm-1 pm | | |
| **Services provided:** Provides housing and rental assistance for low-income families, elderly, homeless veterans, and disabled individuals. Residential services, such as, job training, leadership development, community events, and boys and girls clubs, may also be offered. | | |
| **Service area:** A | **Cost:** Dependent on program | |
| **Eligibility/requirements for service:** Must meet program requirements, eligibility is dependent on annual gross income, family size, citizenship status, and criminal background. Valid identification necessary to apply for services. Application can be found on their website. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 2, 3 | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional Information:** Call for more information regarding application process | | |
| **Agency Name:** USDA Rural Development | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Main: (352) 338-3482  Community and Economic Development Coordinator:  Caroline Evans 352-338-34444 | | **Website:** [www.rurdev.usda.gov/FL](http://www.rurdev.usda.gov/FL) |
| **Address:** 4440 NW 25th Pl, Suite 200, Gainesville, FL 32606 | | |
| **Hours/days:** M-F 8 am-4:30 pm | | |
| **Services provided:** Provides financing loans for adequate housing through purchase or improvement within eligible rural areas. Funds may also be used for the refinancing of eligible loans. | | |
| **Service area:** A, G, L, M, P | **Cost:** Fees vary | |
| **Eligibility/requirements for service:** Must meet program requirements for income, citizenship status, family size, ability to repay loan, and current credit standing. Property must be within an eligible rural area as established by the USDA. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Upon request | | |
| **Bus routes:** 10, 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** See website for specific application forms and requirements. | | |
| **Agency Name:** Alachua Habitat for Humanity | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 378-4663 | | **Website:** [www.alachuahabitat.org](http://www.alachuahabitat.org) |
| **Address:** Alachua Habitat Administrative Office: 2630 NW 41st St. C-3 Gainesville, FL 32606 | | |
| **Hours/days:** M-F 9 am-5 pm | | |
| **Services provided:** Neighborhood revitalization programs that may include services such as new house construction for first-time homeowners, rehabilitation of vacant and foreclosed properties, house repairs for existing low-income homeowners, weatherization to make houses more energy-efficient and affordable, and strategic community planning that brings additional resources to underserved areas and builds more economically sustainable communities. | | |
| **Service area:** A | **Cost:** Dependent on program. | |
| **Eligibility/requirements for service:** Must presently be living in substandard housing and meet income requirements, it varies based on service and the neighborhood they choose to focus on. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 43 | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional Information:** Visit the website to explore housing projects and specific requirements associated. For applications or questions, please contact the family services department at 352-363-6496. | | |
| **Agency Name:** Neighborhood Housing and Development Corporation | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 380-9119 | | **Website:** <http://www.gnhdc.org> |
| **Address:** 633 NW 8th Avenue, Gainesville, FL 32601 | | |
| **Hours/days:** M-R 8:30 am-4:30 pm, F 8:30 am-12:30 pm | | |
| **Services provided:** Credit and financial counseling, homebuyers education classes, emergency home repair, housing rehabilitation, rental properties, new home construction, and foreclosure intervention counseling. | | |
| **Service area:** A, M, and surrounding counties | **Cost:** Depends on program. | |
| **Eligibility/requirements for service:** Varies based on chosen program, most counseling sessions do not have associated requirements. Visit the website for more information. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 6, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Counseling is provided on an appointment basis, contacts for each program are available on the website. | | |

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| **Immigration** | | |
| **Agency Name:** Interfaith Alliance for Immigrant Justice | | |
| **Contact person if available/appropriate:** Richard MacMaster, [gainesvilleIAIJ@gmail.com](file:///C:\Users\Harris\Downloads\gainesvilleIAIJ@gmail.com) | | |
| **Phone number:** (352) 371-6772 (Richard) | | **Website:** <http://gainesvilleiaij.blogspot.com> |
| **Address:** 1236 NW 18th Ave., Gainesville, FL 32609 | | |
| **Hours/days:** Meets second Monday of every month @ 6 pm, Emmanuel Mennonite Church (address above) | | |
| **Services provided:** Network of local synagogues, mosques, churches, fellowships, student groups, community organizations, and political and academic leaders joined together to study about, educate the community on, and work towards a just solution for our local and national immigration crisis. The goal of the IAIJ is to be a strategic organizing bridge that connects communities of faith and culture with the U.S. immigrant justice movement. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish and Creole - no specific staff assigned, but there are sometimes people who can  **Days/hours:** Individual appointments- Call in | | |
| **Bus routes:** 5, 8, 15, 25, 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Visit undocumented immigrants that have been detained. English conversation program available. Visits to Baker Detention Center in Macclenny, Florida. Works with migrant farmworkers providing various services. Connect people with other agencies that can provide further resources. | | |
| **Agency Name:** Latina Women’s League | | |
| **Contact person if available/appropriate:** [info@latinawomensleague.org](file:///C:\Users\Harris\Downloads\info@latinawomensleague.org) | | |
| **Phone number:** (352) 378-9787 | | **Website:** <http://latinawomensleague.org> |
| **Address:** P.O Box 359079, Gainesville, FL 32605 | | |
| **Hours/days:**  **English Classes:** January 22nd-February 28th, 2019 on T 6 pm-7:30 pm  **Citizenship Classes:** January 17th-March 26th, 2019 on R 6 pm-7:30 pm  **Spanish Language Immersion Program:** January 12th, 19th, 26th on Saturdays 10 am  February 2nd, 23rd on Saturdays 10 am  **Latina Film Festival:** September 15th-October 15th, 2019 | | |
| **Services provided:** Naturalization workshops, citizen preparation classes, English classes, and Spanish Language Immersion Program, a bilingual story time for children and their families. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Those wanting to participate in the naturalization workshops must be permanent U.S. residents. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required (but register for programs online) | | |
| **Translation availability:** ✔Yes (only will translate their own documents, not outside ones) ☐No  **Languages:** Spanish  **Days/hours:** Varies | | |
| **Bus routes:** 43 with 5 min walk, 10 with 12 min walk | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** English classes, citizenship classes, and Spanish Language Immersion Programs are all offered at the Millhopper Library Branch at 3145 NW 43rd St., Gainesville, FL 32606 | | |
| **Agency Name:** Rural Women’s Health Project | | |
| **Contact person if available/appropriate:** Robin Lewy, Director of Programming [rlewy@rwhp.org](file:///C:\Users\Harris\Downloads\rlewy@rwhp.org)  Fran Ricardo, Director of Development, [fricardo@rwhp.org](file:///C:\Users\Harris\Downloads\fricardo@rwhp.org) | | |
| **Phone number:** (352) 372-1095  Spanish Line: (352) 575-8024 | | **Website:** <http://rwhp.org> |
| **Address:** P.O. 12016 Gainesville, 32604 | | |
| **Hours/days:** M-F 9 am-5 pm | | |
| **Services provided:** Health referral, community health education, community health worker training, community outreach programs, producing health education materials, and linkage to care. | | |
| **Service area:** North Central FL | **Cost:** Free | |
| **Eligibility/requirements for service:** Those wanting to participate in the naturalization workshops must be permanent U.S. residents. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M-F 9 am-5 pm | | |
| **Bus routes:** 1, 6, 8, 15, 25A, 46 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Welcoming Gainesville and Alachua County | | |
| **Contact person if available/appropriate:** Randy[welcominggainesville@gmail.com](file:///C:\Users\Harris\Downloads\welcominggainesville@gmail.com) | | |
| **Phone number:** (904) 419-9172 | | **Website:**  <https://welcominggainesville.org>  <https://www.facebook.com/WelcomingGainesville> |
| **Address:** 1236 NW 18th Ave., Gainesville, FL 32609 | | |
| **Hours/days:** Hours and days of specific events and English Partner Program vary. | | |
| **Services provided:**   * Offer an English Partner Program: matches native speakers with English learners in the community to improve conversational English skills and learn more about American culture- meet 1 hour per week * Sell “Welcome Your Neighbors” yard signs for $10/each to fund program expenses * Offer educational and community events to raise awareness and educate about diversity, immigration and refugee crisis * Attend naturalization ceremonies in federal courts and welcome new U.S. citizens * Host Welcoming Week events during the national Welcoming America movement each September to support the diversity of the community * Multilingual welcoming videos for RTS bus services and other county services | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required (but can sign up online for English Partner Program) | | |
| **Translation availability:** ✔Yes (only will translate their own documents, not outside ones) ☐No  **Languages:** Varies based on availability  **Days/hours:** Varies based on availability | | |
| **Bus routes:** 3, 8, 15, 29 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** George and Cabrera Immigration Attorneys | | |
| **Contact person if available/appropriate:** Laura dePaz Cabrera[laura@georgeandcabrera.com](mailto:laura@georgeandcabrera.com) and  Evan D. George | | |
| **Phone number:** (352) 378-3634 | | **Website:** <http://evangeorge-law.com> |
| **Address:** 4400 NW 23rd Ave., Suite E, Gainesville, FL 32606 | | |
| **Hours/days:** M-R 8 am–6 pm | | |
| **Services provided:** Legal consultation and services for immigration, naturalization and asylum, immigration law, green card, temporary visa, asylum, deportation defense, TPS, VAWA, U Visa, hardship waivers | | |
| **Service area:** State of FL | **Cost:** Consultation fee - $100. Overall cost varies by client and situation but may be waived if services are retained. | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** M-R 8 am–6 pm | | |
| **Bus routes:** 10, 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional Information:** Consultations for services can be completed over the phone or in person. The attorneys as well as everyone in the office is bilingual in English and Spanish. | | |

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| **Infants** | | | | |
| **Agency Name:** Women’s Infants and Children Project (WIC) | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** (352) 225-4343 | **Website:** <http://www.fns.usda.gov/wic/women-infants-and-children-wic> | | | |
| **Address:** WIC and Administrative Office:  224 SE 24th St. Gainesville, FL 32641  4 other locations:   * **Southwest Clinic** 816 SW 64th Terrace Gainesville, FL 32607 * **Alachua Elementary School** 13800 NW 152nd Place Gainesville, FL 32615 * **Fearnside Family Center** 3600 NE 15th St. Gainesville, FL 32609 * **Tower Hill Complex** 210 NW 75th Dr. Gainesville, FL 32607 | | | | |
| **Hours/days:** WIC and Administrative Office: M-F 8:00 am- 4:30 pm  **Other locations**: Call administrative office to verify specific days WIC services are provided. | | | | |
| **Services provided:** WIC provides supplemental foods, health care referrals, nutrition education, breastfeeding counseling and support. | | | | |
| **Service area:** A, B, Col, D, G, H, La, Le, S, U | | | | **Cost:** Free |
| **Eligibility/requirements for service:** Low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, infants, or children under five years. Income must not exceed 185% of federal poverty level and applicant must be deemed at nutritional risk. For WIC certification applicants must bring proof of income for everyone in the household, proof of residency, and proof of identification for all persons applying. | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish available on site, other languages can be translated through language line.  **Days/hours:** N/A | | | | |
| **Bus routes:** 3, 5, 7, 11, 76, 711 | | | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Agency Name:** Salvation Army Family Thrift Store | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** (352) 373-7597 | | **Website:** <http://www.salvationarmyflorida.org/gainesville> | | |
| **Address:** 55 NW 23rd Ave, Gainesville, FL 32609 | | | | |
| **Hours/days:** M-F 8:30 am-5 pm | | | | |
| **Services provided:** Assists individuals and families in obtaining affordable clothing and furniture | | | | |
| **Service area:** A | | | **Cost:** Varies, call for more information | |
| **Eligibility/requirements for service:** Everyone can purchase items; voucher applications are at the Salvation Army Social Services Depart, 639 E University Ave, Gainesville. | | | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** 27 | | | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | |
| **Agency Name:** Tot Spot Thrift Store | | | | |
| **Contact person if available/appropriate:** Bert Polansky | | | | |
| **Phone number:** (352) 393-2826 | | **Website:** <https://chsfl.org/page.aspx?pid=659> | | |
| **Address:** 710 N Main St, Gainesville, FL 32607 | | | | |
| **Hours/days:** M-Sat 10:00 am-5:00 pm | | | | |
| **Services provided:** Low-cost used children’s clothing, appliances, electronics, books, furniture and toys. | | | | |
| **Service area:** A | | | **Cost:** Low cost | |
| **Eligibility/requirements for service:** Everyone can purchase items; voucher applications are at the Salvation Army Social Services Depart, 639 E University Ave, Gainesville. | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Varies | | | | |
| **Bus routes:** 15 | | | **United Way Approval:**  Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Additional information:** Provides vouchers to community agencies. | | | | |
| **Agency Name:** Florida KidCare | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** 1-(888) 540-5437  TTY: 1-(877) 316-8748 | | **Website:** <http://www.floridakidcare.org> | | |
| **Address:** P.O. Box 980 Tallahassee, FL 32302 | | | | |
| **Hours/days:** 7:30 am-7:30 pm Voice Communication system available 24/7 | | | | |
| **Services provided:** Low-cost health insurance for children. | | | | |
| **Service area:** All counties | | | **Cost:** Depends on household’s size and income | |
| **Eligibility/requirements for service:** Be under 19, uninsured, meet income eligibility requirements, U.S citizen or qualified non-citizen, not eligible for Medicaid, and not be in a public institution. | | | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, Creole  **Days/hours:** Available upon request | | | | |
| **Bus routes:** N/A | | | **United Way Approval:**  Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | |
| **Agency Name:** SIRA Pregnancy Center | | | | |
| **Contact person if available/appropriate:** Bert Polansky | | | | |
| **Phone number:** (352) 377-4947 | | **Website:** <http://yourwrmc.org/cms/index.php> | | |
| **Address:** 912 NW 13th St, Gainesville, FL 32601 | | | | |
| **Hours/days:** M-R 9 am-4 pm | | | | |
| **Services provided:** Provides pregnancy tests, ultrasounds, counseling and referrals | | | | |
| **Service area:** A | | | **Cost:** Free | |
| **Eligibility/requirements for service:** Pregnant women | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** 8, 10, 29 | | | **United Way Approval:**  N/A | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Additional information:** Need to call for an appointment, but also do walk-ins. Appointments are preferred. | | | | |

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| **Information and Referral** | |
| **Agency Name:** CDS Family and Behavioral Health Services | |
| **Contact person if available/appropriate:** Autumn Santos (352) 244-0628 ext. 3865 | |
| **Phone number:**  **(**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7) Gainesville Shelter  (386) 487-0190 (24/7) Lake City Shelter  (386) 385-0405 (24/7) Palatka Shelter | **Website:** [www.cdsfl.org](file:///C:\Users\Harris\Downloads\www.cdsfl.org) |
| **Address:**  3615 SW 13th St, Suite 4 Gainesville, FL 32608 - Administration Office  1400 NW 29th Rd, Gainesville, FL 32605- Gainesville Shelter  1884 SW Grandview St, Lake City, FlL 32025- Lake City Shelter  2919 Kennedy St, Palatka, FL 32177- Palatka Shelter | |
| **Hours/days:** M-F 8:30 am-4:30 pm and by appointment for Family Action Prevention Program and Administration  Shelter is 24/7 | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers outpatient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). SNAP for boys that is an evidence-based program for boys age 6-11 with behavior issues and their families. SNAP for girls program. CDS works with youth aging out of foster care to help them finish school and living indecently. | |
| **Service area:** A, B, C, D, G, H, LF, L, P, S, U, T | **Cost:** Free |
| **Eligibility/requirements for service:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | |
| **Application (online or in person):** ✔Online (and over phone) ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** English and Spanish, in person and over the phone (any language)  **Days/hours:** Translation available upon request | |
| **Bus routes:** 13, 128 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Call office for appointment. Baker, Madison, and Taylor counties have the Independent Living Program. For counseling services call (352) 244-0628 with ext. 3822 | |

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| **Agency Name:** Early Learning Coalition of Alachua County | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number: (**352) 375-4110 | **Website:** [www.elcalachua.org](http://www.elcalachua.org) | |
| **Address:** 4424 NW 13th St, A5, Gainesville, FL 32609 | | |
| **Hours/days:** M-F 8 am- 5 pm | | |
| **Services provided:** Offers financial assistance for child care and school readiness. Connects families with voluntary pre-kindergarten, after-school programs, resource and referral program to assist parents in finding child care providers and funding child care services. Child health and developmental screenings are available. | | |
| **Service area:** A | | **Cost:** Sliding Scale |
| **Eligibility/requirements for service:** Parentmust provide proof that they are an Alachua county resident, working or participating in educational/training activity at least 20 hours a week, and have a gross income at or below 150% of the federal poverty level. For school readiness services child can be up to 13 years old. VPK program requires the child be 4 years old on or before Sept. 1. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** 6, 15, 29 | | **United Way Approval: Yes** |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** For concerns regarding children with special needs, call (352) 375-4087. To apply for the VPK program or school readiness services, go to [www.familyservices.floridaearlylearning.com](http://www.familyservices.floridaearlylearning.com) | | |

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| **Agency Name:** Central Florida Community Action Agency | | |
| **Contact person if available/appropriate:** Tiffany McKenzie, [tmckenzie@cfaa.org](mailto:tmckenzie@cfaa.org) | | |
| **Phone number:** (352) 373-7667 x 202 | | **Phone number:** (352) 373-7667 x 202 |
| **Address:** 411 N Main St. Suite 210 Gainesville, Fl. 32601 | | |
| **Hours/days:** M-F 8:00am-12:00pm, and 1:00 pm – 5:pm | | |
| |  | | --- | | **Services provided**:  1) Low-Income Home Energy Assistance Program (LIHEAP) - helps low-income households pay for heating or cooling their homes; household income may not be more than 150% of the U.S. Federal Poverty Level.  2) Community Services Block Grant (CSBG) & Raising and Improving Self-Sufficiency Expectations (RISE) - assists motivated individuals and families to progress towards economic stability and self-sufficiency by providing support services such as: case management, college education, job skills training, credit management workshops, childcare assistance, limited transportation assistance, and other services to eligible customers, based upon need and availability of resources. Household income may not be more than 125% of the U.S. Federal Poverty Level.  3) Weatherization Assistance Program (WAP) - provides home energy measures for low-income families; household income may not be more than 200% of the U.S. Federal Poverty Level. Preference is given to owner-occupied homes, elderly (60 years-plus) or physically disabled residents, families with children under 12 and households with a high energy burden (repeated high utility bills). | | | |
| **Service area:** A/Le/M | **Cost:** Free | |
| **Eligibility/requirements for service:**   |  | | --- | | Households must meet income guidelines (listed within Services Provided description)  For LIHEAP (UTILITY ASSISTANCE) Appointments call 1-844-356-8136 (24 hours/7 week)  For RISE Program, call the Family Development Specialist in your county:   * Alachua County: 352-373-7667 * Levy and Marion Counties: 352-732-3008   For weatherization, email [weatherization@cfcaa.org](mailto:weatherization@cfcaa.org) ; applications available any CFCAA office or at [www.cfcaa.org/weatherization.html](http://www.cfcaa.org/weatherization.html) | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** Gainesville (Bus 15)  Ocala (Bus 1) Chiefland (n/a) | **Bus routes:** Gainesville (Bus 15)  Ocala (Bus 1) Chiefland (n/a) | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Southwest Advocacy Group (SWAG) Family Resource Center | | |
| **Contact person if available/appropriate:** Amanda Elliott | | |
| **Phone number:** (352) 505-6823 | | **Website:** <http://swadvocacygroup.org> |
| **Address:** 807 SW 64th Terrace Gainesville, FL 32607 (Linton Oaks neighborhood) | | |
| **Hours/days:** M, W 9 am-5:30 pm; T, R 9 am-5 pm; F 9 am-2 pm | | |
| **Services provided:** Offers computers and internet access, printing & copying, faxing, books, games and toys for children, referrals for services, after school program and after school tutoring. Programs are constantly updated and a monthly calendar is available on their website. | | |
| **Service area:** A | **Cost:** Free, but printing and copying is 10 cents per page | |
| **Eligibility/requirements for service:** Application is required for after-school program,. | | |
| **Application (online or in person):** ☐Online ✔In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Depends on what they can accommodate on site.  **Days/hours:** Varies | | |
| **Bus routes:** 75 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Medicaid | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Local Office (386) 418-5350  Toll Free: 1-800-289-7799  Customer Call Center: 1-866-762-2237 | | **Website:** <http://www.myflfamilies.com/service-programs/access-florida-food-medical-assistance-cash/medicaid> |
| **Address:** Local Office – 14101 NW Hwy 441, Suite 600 Alachua, FL 32615 | | |
| **Hours/days:** Monday-Friday 8am-5pm | | |
| **Services provided:** Information on local medical doctors and healthcare providers | | |
| **Service area:** All Counties | **Cost:** Depends on coverage one qualifies for | |
| **Eligibility/requirements for service:** Varies | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish/Creole  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** To request Medicaid Insurance change: 1-866-762-223  Medicaid Options: Assists parents with selecting a Medicaid plan for their child (HMO versus Medicaid) Phone: 1-888-367-6554 | | |
| **Agency Name:** Assurance Wireless | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 1-888-898-4888 | | **Website:** <https://www.assurancewireless.com/> |
| **Address:** N/A | | |
| **Hours/days:** Toll-free number available during normal business hours | | |
| **Services provided:** Federal Lifeline Assistance Program provided by Virgin Mobile. Free phone is provided with 250 free voice minutes monthly with no annual contract. | | |
| **Service area:** Nationwide | **Cost:** Free | |
| **Eligibility/requirements for service:** Determined by participation in various assistance programs, including Medicaid, SNAP, SSI, etc. Can also qualify based on household income. Must provide proof-of-assistance or proof-of-income; limit one per household. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Law Enforcement** | | |
| **Agency Name:** Gainesville Police Department | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** In emergency call 911  Non-emergency call (352) 955-1818 | | **Website:** [www.gainesvillepd.org](file:///C:\Users\Harris\Downloads\www.gainesvillepd.org) |
| **Address:** 545 NW 8th Avenue, Gainesville, FL 32601 | | |
| **Hours/days:** 24/7 | | |
| **Services provided:** Temporary 90-day warrant clearances for those needing shelter and call response for emergencies | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** 911 or non-emergency calls can be connected to phone translators via a third-party service that offers many languages.  **Days/hours:** 24/7 | | |
| **Bus routes:** 3, 6, 8, 15, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Legal Services** | |
| **Agency Name:** Library Partnership Neighborhood Resource Center | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** 352-334-0160 (Front Office) | **Website:** [www.pfsf.org/resourcecenters/librarypartnership/](http://www.pfsf.org/resourcecenters/librarypartnership/) |
| **Address:** 912 NE 16th Avenue, Gainesville, Florida 32601 | |
| **Hours/days:** M, T, F 9 am-5 pm; W, R 11 am-6 pm | |
| **Services provided:** Site for legal information and referrals provided by Three River Legal services or the UF Levin College of Law who frequently provide an afternoon workshop. | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:** None | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** N/A  **Days/hours:** By appointment | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** See website for specific dates on the workshop. | |
| **Agency Name:** Three Rivers Legal Services, Inc | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 372-0519) | **Website:** [www.trls.org](http://www.trls.org) |
| **Address:** 1000 NE 16th Avenue, Building 1, Suite B, Gainesville, FL 32601 | |
| **Hours/days:** M-F 8:30 am-5 pm, Closed 12 pm-1 pm | |
| **Services provided:** Provides free civil legal assistance for low-income individuals, veterans, victims of violence, elderly, and disabled individuals. Services include foreclosure defense, consumer law, domestic violence and family law, education, elder law, public benefits assistance, housing cases, and more. | |
| **Service area:** A, B, C, D, G, H, Le, La, S, U | **Cost:** N/A |
| **Eligibility/requirements for service:** In most cases, eligibility is based on household income, size, assets, and case type. Cases involving domestic violence, disabled individuals, or elder exploitation take precedence. | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone translation available  **Days/hours:** Available upon request | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** To apply for services, call the legal helpline at 866-256-8091 or go to the website. Help for the Hearing Impaired is available by dialing 711, Florida Relay Service. | |
| **Agency Name:** Community Legal Services of Mid-Florida | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (386) 328-8361 | **Website:** [http://clsmf.org/](http://clsmf.org/index.html) |
| **Address:** 216 S 6th St, Palatka, FL 32177 | |
| **Hours/days:** M-F 8:30a m-5 pm, Closed 12pm-1pm | |
| **Services provided:** Provides free legal aid and workshops for vulnerable communities such as, children, victims of domestic violence, elders, low-income individuals and families, and veterans. This includes legal advocacy, pro-bono legal advice clinics, and public benefits assistance. | |
| **Service area:** P | **Cost:** Case by case basis |
| **Eligibility/requirements for service:** In most cases, eligibility is based on household income, size, assets, and case type. Cases involving domestic violence, disabled individuals, or elder exploitation will take precedence. | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone translation available  **Days/hours:** Available upon request | |
| **Bus routes:** N/A | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** To apply for legal assistance contact the helpline at 1-800-405-1417 or visit the website. If you think that your child has been denied the education that he or she deserves, contact our Children’s Rights Unit at (386) 255-6573. | |
| **Agency Name:** Florida Institutional Legal Services, Inc. | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** 407-801-4350 | **Website:** <http://www.floridalegal.org> |
| **Address:** 14260 W Newberry Rd Suite # 412 Newberry, FL 32669 | |
| **Hours/days:** M-F 9 am- 5 pm | |
| **Services provided:** Provides civil legal aid for persons in state custody and recently released individuals. Legal representation for the rights of indigent and marginalized persons such as juveniles, immigrants, and detainees. Efforts focus on informal advocacy, class actions, and positive systemic reform. | |
| **Service area:** State of Florida | **Cost:** Free |
| **Eligibility/requirements for service:** Must be currently or recently incarcerated in the state of Florida, in jail, prison, or mental health facility. Criminal defense is not provided by this agency. | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, Creole, phone translation available  **Days/hours:** N/A | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** All civil cases are welcomed; this agency does not discriminate based on immigration status. Before services are provided a letter from the incarcerated individual is required. Application is also available over the phone. | |

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| **Massage Therapy** | | |
| **Agency Name:** Florida School of Massage Student Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 376-8621 | | **Website:** <http://floridaschoolofmassage.com/student-clinic> |
| **Address:** 6421 SW 13th Street Gainesville, FL 32608 | | |
| **Hours/days:** Variable (call to make an appointment) | | |
| **Services provided:** Relaxation and therapeutic massages | | |
| **Service area:** A | **Cost:** 1 hour: $33, 1 hour (Seniors age 55+): $30, 1 hour (Veterans): $28 | |
| **Eligibility/requirements for service:** None | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 13, 128 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

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| **Medical** | |
| **Agency Name:** Alachua County Health Department | |
| **Contact person if available/appropriate:** Susan (352) 334-8873 and Rachel in Billing and Eligibility | |
| **Phone number:**  Main site: (352) 334-7900  Appointments: (352) 334-7910  Alachua clinic: 386-462-2542  Southwest Clinic: 352-225-4320 | **Website:** <http://www.doh.state.fl.us/chdalachua/> |
| **Address:** 224 SE 24th St., Gainesville, FL 32641 | |
| **Hours/days:** M-F 8 am- 5 pm (Regular Business Hours)  M-F 7:30 am-5 pm (Clinic Hours) | |
| **Services provided:** Primary and preventive care, acute and chronic disease management, referral to specialty services, well-baby exams, vaccinations for children and adults, foreign travel immunizations, on-site laboratory, 24-hour nurse/physician availability, case management, family planning services, physical exams, STD testing and treatment, HIV testing, dental services, WIC, and mom care, environmental health services, birth and death certificates, refugee services include immunizations and physicals  **Wed. available clinical services**: immunizations, tuberculosis, epidemiology, AIDS Drug Assistance Program (ADAP) eligibility determinations and medicine pick-up, STD test results and family planning triage. However, on the **2nd Wednesday of every month** there are no family planning or primary care services after 12pm. Clients are encouraged to make an appointment. For an appointment, please call (352) 334-7910. | |
| **Service area:** A, B, G, Le, La, P | **Cost:** Sliding Scale based on federal eligibility |
| **Eligibility/requirements for service:** Call for more information (Speak to Billing/Eligibility)  ID required for all services except first visit for core services: state photo ID or proof of income or proof of residency, SS card, insurance cards   * Will take Medicare, Medicaid, third-party insurance * Core Services (such as STD and family planning): uninsured or 0-100% below federal poverty line, insured sliding scale, offer services first time without ID, ID required for returning visits * Adults and pediatrics: only see insured individuals at Main Clinic, see insured and uninsured at sliding scale at Southwest Clinic * Dental: sliding scale, 100% self-pay for uninsured * Chronic disease management: see insured, uninsured can apply for Catholic Charities   Primary Care: insured, sliding scale | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish on site, translation phone available for other languages  **Days/hours:** Available during business and clinic hours. Individuals can call in for translator ahead of time for another language. | |
| **Bus routes:** 3, 7, 11, 711 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Appointments are preferred. Can do same day appointments. Last appointment time is 3:30 pm to be seen with time for regular business hours, and the clinic sees the last appointment at 4 pm.  Alachua County Clinic: 15530 NW US Hwy. 441, Suite 10010, Alachua, FL 32615  Southwest Clinic: 816 SW 64th Terr., Gainesville, FL 32607 (adult primary care and dental services offered)  Both Clinics have the same hours as Main Site | |
| **Agency Name:** Alachua County Department of Social Services (ACOSS) | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 264-6750  TDD (352) 955-2499 | **Website:** <http://www.alachuacounty.us/Depts/CSS/SocialServices/Pages/SocialServices.aspx> |
| **Address:** 218 SE 24th St., Gainesville, FL 32641 | |
| **Hours/days:** M-F 8:30 am-5 pm | |
| **Services provided:** Provide outreach and referral services, case management, treatment planning, and follow-up services. Prescriptions ($5 co-pays) Alachua County Prescription Discount Cards, Cremations, primary care, prescription assistance, security deposits, and other urgent special needs. vision exam underneath 150% poverty guideline  ACOSS will assist eligible client obtain medical supplies, limited prescription assistance by helping to pay for their medications. Client is responsible for co-pay. Primary Physician Care may be available for eligible persons including diagnostic testing and lab work. Client must not be eligible for any other insurance. Exclusions apply. | |
| **Service area:** A | **Cost:** N/A |
| **Eligibility/requirements for service:**   * U.S. Citizen/Permanent Legal Residency * Alachua County Resident * 150% below the federal poverty level. * Sustainable income required for security deposits, rent assistance, and some select urgent special needs | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Call ahead, limited time | |
| **Bus routes:** 3, 7, 11, 711 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** There is a collaborative effort between ACOSS and Lions Club Sight and Hearing Foundation to provide vision exams and eyeglasses to eligible persons. | |
| **Agency Name:** Children’s Medical Services | |
| **Contact person if available/appropriate:** Director - Robin | |
| **Phone number:** (352) 334-1400  Toll-free: 1-800-523-7545 | **Website:** <http://www.floridahealth.gov/AlternateSites/CMS-Kids/> |
| **Address:** 1701 SW 16th Ave., Bldg. B, Gainesville, FL 32608 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:**   * Provide care coordination for children with chronic illnesses and special health care needs * Develop a multidisciplinary assessment team of professionals with will work you to develop a treatment and support plan for your child * Offer intervention, prevention, foster care and other specialty programs | |
| **Service area:** A, B, C, G, Le, P, S, U, La | **Cost:** Sliding scale |
| **Eligibility/requirements for service:**   * Children up to 21 years with special health care needs; based on family’s income and financial eligibility determined by Medicaid * Funded by Medicaid, eligibility based on screening questions for Medicaid * Can also self-refer but must meet financial and clinical guidelines * Call for more information about application 1-855-901-5390 | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish onsite, translation Line, and can call a translator if needed  **Days/hours:** During all business/clinic hours | |
| **Bus routes:** 13, 16, 17 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** For the application, there is a referral line: 1-855-901-5390 | |
| **Agency Name:** Gainesville Community Ministry | |
| **Contact person if available/appropriate:** Michael Wright (Director) | |
| **Phone number:** (352) 372-8162 | **Website:** <http://www.gcmhelp.org/home0.aspx> |
| **Address:** 238 SW 4th Ave., Gainesville, FL 32601 | |
| **Hours/days:** M-R 9 am-2:30 pm (Regular Business Hours)  M-R 9 am-12 pm (Dental) register then call (352) 548-4806 | |
| **Services provided:** Free medical advice/referral clinic and physical therapy clinic  Primary preventive care, dental, counseling and vision services.   * GCM Dental Clinic, prefer appointments * Therapeutic Listening/Counseling (M 5 pm-6:30 pm) * GED adult education program (in-person application – class times vary) * Food Pantry (must apply in person, M-R 9 am-12 pm) (proof of income, a picture ID and SS Card or Print-out required) * USDA food (2 times per month, call for distribution date, must be a resident of Alachua County and have a photo ID) -subject to change due to plastic * Career source * GRU Utility Assistance (call (352) 372-8646 Monday 8 am-8:30 am (Tuesdays) (leave Name, phone number, and last four digits of SS# on message machine) * Assistance with replacement IDs (Receive a voucher to bring to GCM at Holy Trinity Episcopal at 100 NE 1st St. available on Tuesday and Thursday) ((352) 372-4721) * S.T.E.P.S. Strategies to Empower People for Success (counselors available Tuesdays 9-2:45) | |
| **Service area:** A | **Cost:** Dental services: reduced cost based on income, Medical services: no cost |
| **Eligibility/requirements for service:** Anyone without insurance, first come first served. Must meet federal poverty guidelines to receive services. For initial intake: generally require some form of photo ID, proof of income, social security identification. Contact GCM for initial intake. | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Relies on Volunteers for Spanish Speakers  **Days/hours:** **\***Dental has Bilingual Speakers on Wednesday afternoon (Spanish) | |
| **Bus routes:** 10 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Dental: (352) 548-4806  Thursday 6 pm-8 pm (Physical Therapy Clinic--1621 SW 13th St., Gainesville, FL upstairs in the CVS. Call (352) 273-6112 for information) | |
| **Agency Name:** Malcolm Randall Veterans Administration Medical Center (VA Hospital) | |
| **Contact person if available/appropriate:** Cynthia (Cindy) Snook (386) 754-6302  [cynthia.snook@VA.gov](mailto:cynthia.snook@VA.gov) (Public Affairs) | |
| **Phone number:** (352) 376-1611  Toll-free (800) 324-8387 | **Website:** <http://www.northflorida.va.gov/> |
| **Address:** 1601 SW Archer Rd., Gainesville, FL 32608 | |
| **Hours/days:** M-F 8 am-4:30 pm (24 hours at the hospital) | |
| **Services provided:** Provides full-range medical services, chaplain service, fisher house, hematology/oncology, cancer and blood related disorders (diagnostic/treatment), surgical procedures, sleep center (sleep disorders), spinal cord injuries, social workers. | |
| **Service area:** 31 FL counties; 19 in GA | **Cost:** Depends on Eligibility and Priority Groups (1-8) |
| **Eligibility/requirements for service:** Must be an honorable veteran of the armed forces. Homeless Veterans, Returning Service Members, and Women Veterans | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, Wide Range of Languages available (Access to translation line)  **Days/hours:** During business hours | |
| **Bus routes:** 1, 8, 35, 38 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** They have a Facebook page: <https://www.facebook.com/VANFSG/> Visit website for instructions on how to register   * Telephone care: (877) 741-3400 M-F: 8 am-4 pm * Weekends/Holidays: (877) 741-3400 * Will extend hours if there is bad weather (e.g. hurricane)   If going to apply in person must bring DD2-14 form (a form that a veteran receives when discharged from military) and an ID. | |
| **Agency Name:** Mobile Outreach Clinic | |
| **Contact person if available/appropriate:** Sherice Stewart (Program Administrator) | |
| **Phone number:** Outreach Office: (352) 273-5329  (352) 627-4291 (Fax) | **Website:** <http://outreach.med.ufl.edu/> |
| **Address:** Scheduled Locations Below | |
| **Hours/days:**   * Monday Offices currently closed, go online for more information * Tuesday (9 am-4 pm): Library Partnership [1130 NE 16th Ave., Gainesville, FL 32601] \*Bus 3, 24, 27 * Wednesday (9 am-4 pm): Downtown Library [401 E University Ave., Gainesville, FL 32601] \*Bus 5, 11, 15 * Wednesday (Evening [6 pm-9 pm]): Bartley Temple United Methodist Church [1936 Northeast 8th Ave., Gainesville, FL] \*Bus 2, 3, 11, 26, 711 * Thursday (9 am-4 pm): TB McPherson Recreation Center [SE 15th St., Gainesville, FL] \*Bus 2, 3 * Friday (9 am - 4 pm): [GRACE Marketplace 3055 NE 28th Ave., Gainesville, FL 32609] \*Bus 25, 26, 39 | |
| **Services provided:** Delivers healthcare to the medically underserved in low-income neighborhoods and rural areas. Services include:  ● Routine physicals  ● Routine health screenings  ● Family Planning  ● Check-ups for minor illnesses and ailments  ● Confidential HIV and STD testing  ● Care for chronic illness such as…  o Hypertension (high blood pressure)  o Diabetes  o COPD (Chronic Obstructive Pulmonary Disease)  o Depression   * Back pain   As well, other services available are:  ● Care Coordination  ● Nutrition and food label instruction  ● Social work and psychological consultations  ● Administration of medications, over the counter (OTC) and prescription drugs (excluding narcotics)  ● Blood pressure/sugar monitoring  ● Referrals to WE CARE network specialist  Monthly specialty clinics: Dermatology, Neurology, Psychiatry, Psychology, Ultrasound clinic (Call for more information) | |
| **Service area:** A | **Cost:** Free but donations are appreciated. |
| **Eligibility/requirements for service:** We see all patients needing medical care; photo ID, insurance and legal status not required. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Limited (depends on volunteers) | |
| **Bus routes:** Listed above (under hours/days) | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Appointments can be made by calling (352) 273-5329  Please arrive at least 2 hours prior to the end of the clinic to be seen.  Patients are seen on a first come, first serve basis. SPACES ARE LIMITED! | |
| **Agency Name:** Rahma Mercy Clinic | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 792-8324 | **Website:** [www.rahmamercyclinic.com](file:///C:\Users\Harris\Downloads\www.rahmamercyclinic.com) |
| **Address:** 5220 SW 13th St. Gainesville FL 32608  Mailing Address: PO Box 142441, Gainesville, FL 32614 | |
| **Hours/days:** Sat 9 am-1 pm (except major holidays) | |
| **Services provided:**   * Primary and Preventative Care * General pediatrics (limited basis, by appointment only) * Adult Chronic Disease Management * Limited Medications Assistance--free labs and medications through voucher program for eligible * Specialty services and diagnostic studies through We Care Referrals (eligibility requirements) * Referrals for Choices, Medicaid, KidCare, and other health insurance options * Specialty Consults depending on available providers, please contact the clinic with questions | |
| **Service area:** All (Referral services must be Alachua residents) | **Cost:** Free |
| **Eligibility/requirements for service:** Individuals and families without health insurance and income below 200% of the Federal Poverty Level are eligible for free services, no proof of income or photo ID required | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No (limited translation services vary depending on volunteer provider availability)  **Languages:** Spanish, Wide Range of Languages available (Access to translation line)  **Days/hours:** During business hours | |
| **Bus routes:** 13, 128 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Screening Process can be Completed same day as physician visit. Do Not Need to Bring Documentation in Order to Complete This  Walk ins welcome (take the first 20 patients) and call to make an appointment. | |
| **Agency Name:** UF and Shands Eastside Community Practice | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** 18 years old and above: (352) 265-7015  17 years old and below: (352) 265-7017 | **Website:** <https://ufhealth.org/uf-shands-eastside-community-practice> |
| **Address:** 410 NE Waldo Rd., Gainesville, FL 32641 | |
| **Hours/days:** M-F 8 am-5 pm (Call to schedule appointment) | |
| **Services provided:** Family medicine, pediatrics, geriatrics, screenings, and pharmaceutical and psychological services. Provide physicals. Provides referrals to specialists: Family Medicine, Gynecology, and Pediatrics | |
| **Service area:** A, B, G, L, P | **Cost:** N/A |
| **Eligibility/requirements for service:**   * Some insurance is accepted; unemployed, uninsured patients meet with social worker for referral for sponsorship (no geographical limits) * Picture ID Required * Medicaid, Medicare, Aetna, Florida Blue. CIGNA, Humana, Capital Health, and United Healthcare. * Language line | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Translation line available. Offers Sign Language  **Days/hours:** Inform at time of appointment scheduling | |
| **Bus routes:** 24, 25, 26 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency Name:** Equal Access Clinics Network | |
| **Contact person if available/appropriate:** HOQI Coordinator**-** Hugh Nguyen (813) 598-9928 | |
| **Phone number:** (352) 273-9425  **Fax** (352) 627-4141 | **Website:** <http://equalaccess.med.ufl.edu>  **Email:** [eacn@med.ufl.edu](file:///C:\Users\Harris\Downloads\eacn@med.ufl.edu) |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  (Mailing Address Below)  Equal Access Clinic Network  UFHSC Box 100211  Gainesville, Florida 32610-0211 | |
| **Hours/days:**   * Monday 5:30 pm @ Tower Road (Bus Outside Tower Hill Rd. Library 3020 SW 75th St) \*Bus 75, 76 * Tues 5:30 pm @ Eastside (410 NE Waldo Rd.) \*Bus 24, 25, 26 * Wed. 6 pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 2, 3 * Thursday 5:30 pm @ Main (1707 N Main St.) \*Bus 3, 15, 27 | |
| **Services provided:**   * Primary medical care * Prescriptions given as needed (no controlled substances) * Blood pressure and blood sugar monitoring (occasional cholesterol screenings) * Lab/Blood works orders * Confidential HIV counseling and testing (oral test) * Social work services * Psychological consultations and mental health therapy including 5 weekly individual sessions (Mondays) * Basic gynecological care (cervical cancer screening - pap smear and STI testing) (First Thursday of every month, Main street location) * Referrals to WeCare network specialists * Dental Services: Crowns and extractions * Occupational Therapy and Physical Therapy * Ophthalmology Services * Diabetes Education and Smoking Cessation classes | |
| **Service area:** A | **Cost:** Free. Does not cover medication; strive to prescribe the most affordable |
| **Eligibility/requirements for service:** Low-income, uninsured individuals and families, photo ID not required, will see insured individuals if they have a deductible they cannot meet, they cannot pay the co-pay or the insurance does not cover what they need | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish (Spanish services/translators are available on site and translation line  **Days/hours:** During clinic hours | |
| **Bus routes:** Listed Above (under hours/days) | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:**  Specialty   * **Dental Clinic** (Appointment only)   1st AND 3rd TUESDAY OF EVERY MONTH 5:30 pm-8:30 pm Phone: (352) 389-5414   * **Free Therapy Night** (Mental Health Group Session, Walk-Ins before 6:30 pm, Appointments preferred) EVERY MONDAY OF EVERY MONTH) 5:30 pm-7:30 pm   HealthStreet 2401 Old Archer Rd., Gainesville, FL Ph: (352) 325-1775   * **Pediatrics Clinic**   FIRST AND FOURTH WEDNESDAY OF EVERY MONTH  6 p.m. at Bartley Temple   * **LGBT Clinic**   THIRD TUESDAY OF EVERY MONTH  5:30 P.M. at Eastside clinic   * **Ophthalmology Clinic** (Appointment only)   LAST TUESDAY OF EVERY MONTH 5:30 pm  HealthStreet 2401 Old Archer Rd., Gainesville, FL   * **Physical Therapy** (Referral from one of our clinics required to attend)   EVERY THURSDAY 6 p.m.- 8 p.m.  CVS (Upstairs) 1621 SW 13th St., Gainesville, FL (Across from Steak n’ Shake)   * **Occupational Therapy**   1st AND 3rd THURSDAY OF EVERY MONTH 6 p.m.-9 p.m.  1707 N Main St., Gainesville, FL   * **Women’s Night** (Can vary – refer to website)   1st THURSDAY OF EVERY MONTH 5:30 p.m.  1707 N Main St., Gainesville, FL   * **Psychology services**   2nd WEEK OF EVERY MONTH (same location as Occupational Therapy)   * **Social Work/Domestic Violence Services**   1st AND 4th WEEKS OF EVERY MONTH   * **Eye Exams** (Appointments preferred)   LAST TUESDAY OF EVERY MONTH 5:30 pm-8:30 pm  HealthStreet 2401 SW Archer Rd., Gainesville, FL  Educational Tools:   * **Tobacco Cessation Classes**   1st AND 3rd WEDNESDAY OF EVERY MONTH 6 pm-8 pm  Gainesville Community Ministry 238 SW 4th Ave., Gainesville, FL   * **Diabetes Education Classes**   2nd AND 4th TUESDAY OF EVERY MONTH 6 pm  1707 N Main St., Gainesville, FL  **Patients are advised to arrive at least 30 minutes before clinic start time (5:30p.m.)**  **Walk-ins are welcome.** | |

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| **Agency Name:** Alachua County We Care Physician Referral Network- Primary Care and Specialty Care | |
| **Contact person if available/appropriate:** Director - Tony | |
| **Phone number:** (352) 334-7926 | **Website:** <http://www.acms.net/we-care-physician-referral-network/> |
| **Address:** 224 SE 24th St., Gainesville, FL 32641 | |
| **Hours/days:** M-F 8 am-5 pm (Call to schedule appointment) | |
| **Services provided:** Provides free general/primary care and specialty medical care to those who qualify through a referral process.  Specialty Care Component: The SCC provides access to specialty medical services such as general surgery, gynecology, radiology, diagnostics and ophthalmology as well as in- and out-patient hospital-based services to poverty level unsponsored patients at the request of a network physician. Must have doctor referral  Oral Health Component: The PDC provides dental care including cleanings, fillings & extractions | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:**   * Referral from a participating/network physician (only for medical services, can self-refer through phone screening for dental services) * Low-Income (below 150% federal poverty line) * Not insured by Medicaid * Alachua County Resident * US Citizen * Current ID with an Alachua County address * Social Security Identification   After the prospective patient’s eligibility is determined by We Care Network personnel, the patient is certified & referred to the next available provider in the component specified. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Normal business hours | |
| **Bus routes:** 224 SE 24th St.- 3, 7, 11, 711 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Helping Hands Clinic | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 519-5542 | **Website:** <http://hhclinicgnv.org/> |
| **Address:** 509 NW 1st St., Gainesville, FL 32601 | |
| **Hours/days:**  Basic Services Monday 4 pm-(until 6)7 pm (Patient sign-in 2:30 pm - 4:30 pm) (Food is served at 4 pm at First United Methodist Church)  GRACE clinic Wednesday 3 pm - 5 pm (patient sign up begins at 2:30 pm)  Women’s clinic Thursday 1:30 pm-7 pm (Patient sign-in 12:30 pm-4:30 pm) (clinic starts at 3 pm) (food served at 2 pm) | |
| **Services provided:**  Provides free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and chiropractic care, personal hygiene items, support and referrals to legal services. Also provide women’s health screening, education and referrals for mammograms and pelvic exams. Provide haircuts/personal care if volunteers available.  Monday and Thursday Night Health Clinic Services:   * Acupuncture * Clothing * Dental care: Clients are screened at our clinic, then transported by volunteers from Trinity United Methodist Church to ACORN Clinic for treatment. * Cosmetologists provide haircuts, including personal hygiene items * GED classes, discussion group, women’s health presentations, QUIT smoking sessions * Health and well-being presentations * HIV testing and counseling * Massage therapy (Thursday only) * Nurses offer blood pressure and diabetic sugar testing, education, and foot care. * Pharmacy * Primary care * Psychiatric treatment * Psychosocial support services * Showers, evening meals, health screenings and referrals for outpatient medical services such as mammography and gynecological care (Thursday only) * Social workers provide psychosocial support, counseling, and referral to community services. * Staff and volunteers provide assistance with obtaining eye care, and HIV/AIDS testing and treatment.   Additional Information About Services Provided:  Medical: Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries.  Psychiatric: The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients the 2nd and 4th Mondays 5 pm-7 pm and women on 1st and 3rd Thursdays of the month 3 pm-7 pm  Prescription Assistance: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  Women’s Health: The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care.  Legal: Assistance with completing disability applications through Three Rivers Legal Services | |
| **Service area:** A, B, G, L, P | **Cost:** Free |
| **Eligibility/requirements for service:** Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care or receive any income. This service is primarily geared toward people that are currently homeless. In-person initial intake required to determine if patient is below 200% poverty guidelines and determine income. No photo ID required. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** Varies on Occasion (Depending on available physicians and volunteers | |
| **Bus routes:** 15 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |

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| **Agency Name:** Medicaid Transportation (MV Transit) | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 375-2784 | **Website:** <http://www.mvtransit.com> |
| **Address:** 3713 SW 42nd Ave. Suite 3 Gainesville FL, 32608 | |
| **Hours/days:** M-F 8am-5 pm office hours. Pickup times from 6am-8:30pm | |
| **Services provided:** Stay Well and Wellcare through Medicare or Medicaid. Contact HMO: MTM handles wellcare and Stay Well | |
| **Service area:** A | **Cost:** Varies |
| **Eligibility/requirements for service:**   * Some insurance is accepted; unemployed, uninsured patients meet with social worker for referral for sponsorship (no geographical limits) * Picture ID Required * Medicaid, Medicare, Aetna, Florida Blue. CIGNA, Humana, Capital Health, and United Healthcare. * Language line | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** During regular hours | |
| **Bus routes:** 35, 36 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency Name:** Medicaid Waiver Program/Agency for Person with Disabilities (Florida) | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:**  (850) 488-4257  1-866-APD-CARES 1-866-273-2273  Local: 1-844-766-7517  Local: (352) 955-7194 | **Website:** [www.apdcares.org](file:///C:\Users\Harris\Downloads\www.apdcares.org) |
| **Address:** Local: 1621 NE Waldo Rd., BLDG 1 Gainesville, FL 32609 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:** This program offers 28 supports and services to assist individuals with developmental disabilities to live in their community:   * Adult dental, behavioral analysis and assistance, life skills development 1,2,3 therapies--Dietician, occupational, speech, physical, respiratory * Specialized mental health counseling * Environmental accessibility adaptations * Durable medical equipment * Consumable medical equipment supplies * Personal support * Supportive living coaches * Transportation * Nursing * Residential habilitation * Respite Care * Special medical homecare * In home subsidies * Family care * Recreation * Assessments and medical evaluations * Support coordination * Psychological evaluations * Competency training * Personal emergency response systems | |
| **Service area:** All Counties | **Cost:** N/A |
| **Eligibility/requirements for service:** In order to be eligible for services, an individual must have a developmental disability which occurs prior to age 18. Disabilities served include Intellectual Disability, Autism, Spina Bifida, Cerebral Palsy, Prader-Willi syndrome, Down syndrome, Phelan-McDermid syndrome, or individuals between the ages of 3-5 at high risk for a developmental disability. As part of the application process, APD will request proof of a developmental disability diagnoses as described in the document linked below. If you have the proof of eligibility that you can provide with your application, it will streamline the eligibility review process. Otherwise, APD will assist you in obtaining the information. Documentation of a developmental disability may include, but is not limited to school records, testing, or medical records. Must be eligible for Medicaid. Birth certificate, social security card, and copy of most recent diagnosis (within the past year) will be required as part of application. | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Sign language, Spanish  **Days/hours:** Depends on occasion | |
| **Bus routes:** 3,24, 25, 27 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** Additional information about eligibility: <http://apdcares.org/docs/app%20eligl%20info.pdf>  TO APPLY: [http://apdcares.org/customers/application/](http://apdcares.org/customers/application/%20) (386) 257-1700 Call Easter Seals to mail application  MORE INFO: <http://apdcares.org/ibudget/docs/DD_iBudget_Rule%2059G-13.070Adoption.pdf> | |
| **Agency Name:** UF Center for Autism & Related Disabilities | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 273-0581 (local)  Toll Free: 1-800 9-AUTISM or 1-800-928-8476 | **Website:** <http://card.ufl.edu/> |
| **Address:** 2046 NE Waldo Rd. Suite 3200 Gainesville, FL 32609 | |
| **Hours/days:** M 1 pm-5 pm, T-F 9 am-5 pm | |
| **Services provided:** The Center for Autism & Related Disabilities (CARD) provides support and assistance with the goal of optimizing their potential. Provide trainings and resources for families, professionals and the community. Offer consultations to screen for autism and related disabilities but do not diagnose. Also have a Lending Library, Communications Lab and Visual Support Lab. | |
| **Service area:** A, B, D, G, Le, La, M, P, S, U | **Cost:** Free |
| **Eligibility/requirements for service:** Live in counties; documentation of diagnosis  Patients diagnosed with autism or related disabilities or parents of children with associated disabilities. Do not require a photo ID | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | |
| **Bus routes:** 24, 25 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** Does NOT provide therapy, ongoing behavioral interventions | |
| **Agency Name:** Gainesville Stroke Support Group | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 745-3672 | **Website:** <https://ufhealth.org/events/uf-health-shands-rehab-hospital-stroke-support-group/> |
| **Address:** 5701 NW 34th St., Gainesville, Florida (Alachua County Senior Rec Center) | |
| **Hours/days:** Varies with group | |
| **Services provided:**   * The Life After Stroke Support Group, or LASSG,meets fourth Thursday from 3:30 pm-5 pm at the Alachua County Senior Recreation Center. * The UF Health Shands Rehab Hospital Stroke Support Group: Meets the third Thursday of every month at 10 am in the UF Health Shands Rehab Hospital patient dining room (on 39th Ave. in the Health Park, West of UF Health Springhill); friends and family also welcome; for more information, call (352) 265-5491 same as lassg * The UF Health Shands Rehab Hospital Aphasia Book Club meets every other Wednesday at 5 pm at UF Health Shands Rehab Hospital at 4101 NW 89th Blvd., Gainesville, FL. * Please contact Kerry Lenius at (352) 265-5491 ext. 70144 if you are interested in attending. Every other Wednesday at 5pm. | |
| **Service area:** All | **Cost:** Free |
| **Eligibility/requirements for service:** Anybody who has had a stroke, as well as family and friends of those who have had a stroke. disabilities or parents of children with associated disabilities. Do not require photo ID | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** Spanish  **Days/hours:** When available | |
| **Bus routes:** 6, 8 (Alachua Senior Rec Center @ 1701 NW 34th St.) | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency Name:** Florida KidCare | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** 1-888-540-5437 | **Website:** <https://www.healthykids.org> |
| **Address:** Florida KidCare, P.O. Box 980 Tallahassee, FL 32302 | |
| **Hours/days:** Everyday 7:30 am-7:30 pm | |
| **Services provided:** Health Insurance in the state of Florida. | |
| **Service area:** All Counties | **Cost:** Depends on coverage one qualifies for |
| **Eligibility/requirements for service:** Children from birth through age 18, even if one or both parents are working. Must not qualify for Medicaid. | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish/Creole  **Days/hours:** N/A | |
| **Bus routes:** N/A | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:** Voice communication system available 24/7. | |
| **Agency Name:** Medicaid | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** Local Office (386) 418-5350  Toll Free: 1-800-289-7799  Customer Call Center: 1-866-762-2237 | **Website:** <http://www.myflfamilies.com/service-programs/access-florida-food-medical-assistance-cash/medicaid> |
| **Address:** Local Office – 14101 NW Hwy 441, Suite 600 Alachua, FL 32615 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:** Information on local medical doctors and healthcare providers | |
| **Service area:** All Counties | **Cost:** Depends on coverage one qualifies for |
| **Eligibility/requirements for service:** Varies | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish/Creole  **Days/hours:** N/A | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** To request Medicaid Insurance change: 1-866-762-223  Medicaid Options: Assists parents with selecting a Medicaid plan for their child (HMO versus Medicaid) Phone: 1-888-367-6554 | |
| **Agency Name:** Prescribed Pediatric Extended Care (PPEC, AKA Medical Daycare) | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** Medicaid:1-800-289-7799  Long-Term Provider: 850-412-4303 | **Website:** <http://www.fdhc.state.fl.us/Medicaid/childhealthservices/ppec/index.shtml> |
| **Address:** Agency for Healthcare Administration, 2727 Mahan Dr., Tallahassee, FL 32308 | |
| **Hours/days:** 24/7 Hotline | |
| **Services provided:** Prescribed Pediatric Extended Care (PPEC) centers allow Medicaid eligible children from birth through age 20 with medically-complex conditions to receive continual medical care in a non-residential setting. When approved, children can attend a PPEC up to a maximum of 12 hours per day while receiving nursing services, personal care, developmental therapies, and caregiver training. | |
| **Service area:** All Counties | **Cost:** Varies |
| **Eligibility/requirements for service:** N/A | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Patient Advocate Foundation (PAF) | |
| **Contact person if available/appropriate:** Jennifer O. | |
| **Phone number:** (800) 532-5274 | **Website:** <https://www.patientadvocate.org/> |
| **Address:** 421 Butler Farm Rd., Hampton, VA 23666 | |
| **Hours/days:** M-R 8:30 am-5 pm, F 8:30 am-4 pm, online intake 24/7 | |
| **Services provided:** Provides patients with resources for a variety of health care issues, including arbitration, mediation and negotiation to settle issues with access to care, medical debt, and job retention related to their illness; resources for the un- and underinsured; prescription assistance programs; and case management. | |
| **Service area:** Nationwide | **Cost:** Free |
| **Eligibility/requirements for service:** Musthave confirmed diagnosis of debilitating chronic disease or a life-threatening disease or currently screening for services of debilitating chronic disease or a life-threatening disease. Must also be currently in active treatment or will be receiving treatment within the next 60 days or has received treatment within the last 60 days. Must be a US citizen or permanent resident and be receiving treatment in the US. | |
| **Application (online or in person):** ✔Online (or over phone) ☐In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanishspeaking representatives and phone interpreters (every language)  **Days/hours:** 24/7 | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Catholic Charities | |
| **Contact person if available/appropriate:** Jackie Oliver | |
| **Phone number:** (352) 372-0294 | **Website:** [www.catholiccharitiesgainesville.org](file:///C:\Users\Harris\Downloads\www.catholiccharitiesgainesville.org) |
| **Address:** 1701 NE 9th St., Gainesville, Florida 32609 | |
| **Hours/days:** M-F 8:30 am-4 pm (Lobby Hours)  Food Pantry: M, T, W 9:30 am-3 pm, R 9:30 am-12:30 pm (closed for lunch 12:30 pm-1 pm) | |
| **Services provided:** Rural Mobile Food Outreach: Our Rural Mobile Food Outreach Program serves the five rural counties surrounding the Gainesville area. Our program coordinator and volunteers bring food; personal care products, pet foods and other necessities. Occurs once a month; varies per month.  Adoptions: Offer information, referrals, support with the adoption process. Visit at[www.adoptionsdosafl.com](http://www.adoptionsdosafl.com)  Pregnancy Counseling: Offer confidential counseling, pregnancy testing, support and resources. Call (866) 901-9647 or visit our caring Choices website for more information[www.ccpregnancyservices.org](http://www.ccpregnancyservices.org)  Offer Emergency Assistance and Weekend Hunger Backpacks to individuals and families who are hungry | |
| **Service area:** A | **Cost:** N/A |
| **Eligibility/requirements for service:** Bring Picture ID and Social Security card if new member, eligibility is determined in-person, will serve undocumented individuals | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** Limited Spanish translation available  **Days/hours:** Normal business hours | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** The mission of Catholic Charities is to provide services to anyone in need, regardless of race or religion; to advocate justice, human dignity and quality of life; and to call all people to join in these efforts; thereby reflecting the compassion of God in Christ. | |
| **Agency Name:** Alachua Area Medical Reserve Corps (Alachua County Health Department) | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** Health Department: (352) 334-7900, Ask for Medical Reserve Corps  Or (352) 334-7913  Family Center – (352) 258-5093 | **Website:** [www.medicalreservecorps.gov/MrcUnits/UnitDetails/391](file:///C:\Users\Harris\Downloads\www.medicalreservecorps.gov\MrcUnits\UnitDetails\391) |
| **Address:** 224 SE 24th St., Gainesville, FL 32641 (Health Department)  3600 NE 15th St. Gainesville, FL (Fearnside Family Center) | |
| **Hours/days:** M - F: 8 am-5 pm  Fearnside R 9:30 pm-4:30 pm | |
| **Services provided:** Goal is to improve health literacy, and in support of this the MRC will work on prevention of injury and illness, eliminating health disparities, and improve public health preparedness. Provide primary care and women’s health.   * Emergency Preparedness and Response Trainings, Disaster Risk Reduction * Health Screenings * Emergency Sheltering * Obesity Reduction * Responder Rehab * Vaccination Clinics * Disaster Medical Support * Outreach to Underserved Community Members, Community Event Support, Planning, Logistical, & Administrative Support * Tobacco Cessation * First Aid During Large Public Gatherings * Healthy Living * Veterinary Support and Pet Preparedness, * Health Education and Promotion * Engaging Youth in Public Health Activities | |
| **Service area:** A | **Cost:** Varies |
| **Eligibility/requirements for service:** Must be Alachua County resident. Require photo ID, proof of income or social security identification. Must fall under federal poverty guidelines. Do not serve undocumented individuals. Do not accept third party insurance, only Medicaid or uninsured individuals. Sliding scale for uninsured individuals. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, translation line  **Days/hours:** Normal business hours | |
| **Bus routes:** 3, 7, 11, 711 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Archer Family Health Care | |
| **Contact person if available/appropriate:** Joan Walker | |
| **Phone number:** (352) 265-2550 | **Website:** [http://afhc.nursing.ufl.edu/](http://afhc.nursing.ufl.edu) |
| **Address:** 16939 SW 134th Ave., Archer, FL 32618 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:** Primary and preventive care and management of acute and chronic illnesses, referral to specialty services   * Diagnosis and treatment of illnesses and injuries * Monitoring of chronic diseases * Prescriptions * Ordering, performing and interpreting diagnostic studies, such as lab work or x-rays * Physical exams * Immunizations * Medication consultation * Health screenings for early detection of chronic diseases, such as high blood pressure, diabetes, asthma and cancer * Family planning services * Health education and disease prevention information * Links to other community resources | |
| **Service area:** A | **Cost:** Reduced Cost/Sliding Scale |
| **Eligibility/requirements for service:**   * Patients with little or no income, fees are changed on a sliding scale based on family income. * We are a Blue Cross (some) and Blue Shield, United Healthcare, AvMed, Cigna Aetna, Humana, Medicare and Medicaid Approved Provider. | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, limited  **Days/hours:** Prefer if you bring someone to translate | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Provide a Photo ID and Insurance (if any) | |
| **Agency Name:** Azalea Health | |
| **Contact person if available/appropriate:** Rebecca T. | |
| **Phone number:** Hawthorne: (352) 481-2700  Gainesville: (352) 375-3790 | **Website:** <http://azahealth.org/hawthorne/> |
| **Address:** Medical Clinic: 22066 SE 71st Ave., Hawthorne, FL 32640  Dental Clinic: 410 NE Waldo Rd., Gainesville, FL 32641 | |
| **Hours/days:** M-F: 8 am-5 pm | |
| **Services provided:** Offers a wide range of comprehensive medical services to keep you healthy throughout your life including primary care, mental health counseling, and a full service pharmacy.   * Medical (only at Hawthorne clinic): Diagnosis and Treatment of Illnesses and Minor Injuries, Preventive Services and Screenings, Annual Visits, Chronic Disease Management, Women’s Health Services, FREE Required Childhood Immunizations, Physicals for Work, School and Sports, Minor Surgical Services, Medication Management, Lab Testing, Electrocardiograms, Pulmonary Function Testing, Health Education, Case Management and Referral, and Reduced Fees for Qualifying Patients. * Mental Health (Hawthorne clinic): Diagnosis and Treatment, Counseling and Case Management, Mental Health Assessments and Evaluations, Transitional Services, Individual, Family and Group Therapy, Family Advocacy, and Reduced Fees for Qualifying Patients. * Dental (only at Gainesville clinic): Preventative and Restorative Dental Needs | |
| **Service area:** A | **Cost:** Sliding Scale |
| **Eligibility/requirements for service:**   * Accepts Medicaid and most other insurance plans; offers sliding fees based on proof of income. * Patients with incomes at or below 100% of the federal poverty level are charged a nominal fee; however, no patient will be refused services due to an inability to pay. Patients unable to pay the discounted fee at the time of service will be required to sign a payment plan agreement. * Require photo identification and proof of income at time of intake. * Will see undocumented individuals | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone line translation for all languages, and Spanish translators  **Days/hours:** Normal business hours | |
| **Bus routes:** 24. 25A, 26 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Palms Medical Group | |
| **Contact person if available/appropriate:** Chin Andujar | |
| **Phone number:** (352) 376-8211  1-(888) 730-2374 | **Website:** <http://www.palmsmg.org> |
| **Address:** 1014 NW 57th St., Gainesville, FL, 32605 | |
| **Hours/days:** M-F 8 am-5 pm; closed from 12 pm-1 pm | |
| **Services provided:** Complete primary care, Urgent care, Minor surgical procedures, Minor trauma, Well-baby exams, Vaccinations for children, Immunizations, On-site laboratory testing, X-rays, Mental health, Substance abuse counseling, ADD/ADHD evaluations, Specialty care referral and follow-up, 24/7 physician availability, Chronic disease management, Preventive/wellness healthcare, Case management, Hearing/vision testing, Family planning, Physical exams, Health screening, HIV testing, Pharmacy, Chiropractic, Dental.. | |
| **Service area:** A | **Cost:** Sliding Scale |
| **Eligibility/requirements for service:** Accepts insurance, including Medicaid and Medicare. Uninsured individuals are eligible for sliding scale fee based on income. | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | |
| **Bus routes:** 5, 76 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Agency Name:** Children’s Medical Center-Alachua | |
| **Contact person if available/appropriate:** Jessica Smith | |
| **Phone number:** (386) 462-1911 | **Website:** [N/A](http://www.palmsmg.org) |
| **Address:** 14861 SW US Hwy 441, Alachua, Fl 32615 | |
| **Hours/days:** M-F 8 am-5 pm, closed for lunch from 12:30 pm -1:30 pm | |
| **Services provided:** Offers services in pediatrics, nutrition, speech language therapy, and behavioral health, and specialty services when able. | |
| **Service area:** A | **Cost:** Sliding Scale |
| **Eligibility/requirements for service:** Accepts Medicaid and most other insurance plans excluding Florida Healthy Kids; Bring photo ID and proof of income; Fees based on insurance plan; See uninsured patients but are responsible for a reduced cost | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Varies, appoint requests | |
| **Bus routes:** N/A | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** Walk-ins and appointments are welcome and first time visitors are encouraged to fill out the forms found online. Registration can also be done through the phone prior to initial intake in-person. After-hours services are open for sick patients only. | |
| **Agency Name:** UF Orthopedics & Sports Medicine | |
| **Contact person if available/appropriate:** Stacey K. | |
| **Phone number:** (352) 273-7001 | **Website:** <http://www.ortho.ufl.edu/> |
| **Address:** 3450 Hull Rd. Gainesville, FL 32607 | |
| **Hours/days:** Appointment hours: M-F: 8 am-5 pm.  Extended hours (for walk ins and call ins): M-F 5 pm-9 pm, Sat 9 am-2 pm, Sun 5 pm-9 pm | |
| **Services provided:** Provides a wide range of clinical services:   * Trauma, joint pain, sprains, strains * Fractures, sports medicine * Pediatrics and oncology * Physical therapy, rehabilitation, medical message and aquatic therapy | |
| **Service area:** A | **Cost:** Varies |
| **Eligibility/requirements for service:**   * Accept Medicaid, Medicare and insurance including Aetna, Blue Cross Blue Shield of Florida, CIGNA, Humana, Capital Health, United Healthcare, state and government services * Only provide services to uninsured individuals who are referred from local PCP * Require photo ID * MAPs and HMOs are not accepted. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, others  **Days/hours:** All business hours, access to language line | |
| **Bus routes:** 33 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Additional information:**   * You can make an appointment on their website on the link Appointment * In most cases, patients are highly advised to complete the corresponding Medical History Questionnaire, and theMedical Record Release Form if you seek to obtain a copy of your records. | |
| **Agency Name:** Family Practice | |
| **Contact person if available/appropriate:** Jennifer Z. | |
| **Phone number:** (352) 265-7001  (352) 235-9593 (appointment) | **Website:** <https://ufhealth.org/family-medicine-main> |
| **Address:** 1707 N Main St., Gainesville, FL 32609 | |
| **Hours/days:** M-F 8 am-5 pm | |
| **Services provided:** Provides general family health care such as physicals, pediatrics, geriatrics, gynecology, referrals, screenings, and pharmaceutical and psychological services. | |
| **Service area:** A | **Cost:** Varies |
| **Eligibility/requirements for service:**   * Must be Alachua county resident * Only certain amount of patient spots available * Accept Medicaid, Medicare and insurance including Aetna, Blue Cross Blue Shield of Florida, CIGNA, Humana, Staywell, United Healthcare, state and government services * Require photo ID and proof of income (do not see undocumented individuals) * Uninsured individuals must receive a sponsorship. No geographical limits. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish and other languages  **Days/hours:** Upon request | |
| **Bus routes:** 3, 15, 27 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** This practice serves all patients regardless of inability to pay. Discounts for essential services are offered depending upon family size and income. You may apply for a discount at the front desk. Thank you. | |
| **Agency Name:** Meridian Behavioral Healthcare | |
| **Contact person if available/appropriate:** Don Savoie | |
| **Phone number:** Toll Free: (800) 330-5615  Local: (352) 374-5600 | **Website:** [www.mbhci.org](file:///C:\Users\Harris\Downloads\www.mbhci.org) |
| **Address:** Main Campus: 4300 SW 13th St., Gainesville, FL 32608 (Alachua County) | |
| **Hours/days:** M-F 8 am-5 pm outpatient ; 24/7 for Crisis Stabilization; Call Lines: M-F 7:30 am-8 pm | |
| **Services provided:** Meridian Healthcare offers many rehabilitative services for adults and youth struggling with mental illness or substance abuse. They offer inpatient, outpatient, and youth services. They also have a primary care clinic.  Crisis Intervention; Detoxification; Dual Diagnosis; HIV/AIDS Testing; Inpatient Mental Health Services; Inpatient Substance Abuse; Perinatal Substance Abuse; Substance Abuse Day Treatment; Substance Abuse in youth | |
| **Service area:** A | **Cost:** Accept insurance; case-by-case sliding scale for uninsured |
| **Eligibility/requirements for service:** Require identification (they are exceptions, photo ID may not be required, and they do see undocumented individuals). Take all insurance excluding Magellan, CIGNA, CMN, Amerigroup, Tricare, and Pedicare. If a minor, parental identification or proof of guardianship is required. | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Translators among staff members, can be requested by appointment request | |
| **Bus routes:** 13 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:** For appointments, referrals or questions about your care, please contact our Access Center- 24/7 – by calling (352) 374-5600 or 1-800-330-5615, option 3. | |

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| **Mental Health** | | |
| Agency name: Shands Vista- UF Health Shands Psychiatric Hospital | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 265-5481 | **Website:** <https://ufhealth.org/shands-vista> | |
| **Address:** 4101 NW 89th Boulevard Gainesville, FL 32606 | | |
| **Hours/days:** Open 24 hours for Admission | | |
| **Services provided:** Offers outpatient or partial hospitalization care and inpatient care for people of all ages. Includes youth with serious emotional disturbance and adults with serious mental illness. | | |
| **Service area:** Surrounding area | | **Cost:** Medicare, Medicaid, private health insurance |
| **Eligibility/requirements for service:** Must be an established patient. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** 20, 23, 43 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Call for details of insurance coverage | | |
| Agency name: Alachua County Crisis Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6789 | **Website:** <http://www.alachuacounty.us/Depts/CSS/CrisisCenter/Pages/CrisisCenter.aspx> | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/days:** Hotline: 24/7 Main Office: M-F 9 am-5 pm | | |
| **Services provided:** Provides counseling via phone, face-to-face crisis intervention, follow-up counseling care, support groups, and community education | | |
| **Service area:** A, G, B, L, P | | **Cost:** Free |
| **Eligibility/requirements for service:** Anyone suicidal, in crisis, or simply needing to talk | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** 1, 7, 11, 17 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:**  National Suicide Hotline: 800-784-SUICIDE (2433)  Spanish para ayuda: 800-SUICIDA (784-2432)  National Suicide Prevention Lifeline: 800-273-TALK (8255)  Local Rumor Control Hotline: 352-264-6557 | | |
| Agency name: CDS Family and Behavioral Health Services | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  **(**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7)  (352) 487-0190 (24/7)  (352) 385-0405 (24/7) | **Website:** [www.cdsfl.org](file:///C:\Users\Harris\Downloads\www.cdsfl.org) | |
| **Address:** 3615 SW 13th St, Suite 4 Gainesville, FL 32608 | | |
| **Hours/ days:**  M-R 9:00 am-7:00 pm; F 9:00 am-5:00 pm | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers out-patient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse).  Snap for boys is an evidence-based program for boys age 6-11 with behavior issues and their families. CDS works with youth aging out of foster care to help them finish school. | | |
| **Service area:** A, B, C, D, G, H, La, Le, P, S, U | | **Cost:** Free |
| **Eligibility/requirements for service:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone interpreters  **Days/hours:** Translation available upon request | | |
| **Bus routes:** 13, 128 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional information:** Call office for appointment. Baker, Madison, and Taylor counties have the Independent Living Program. For counseling services call (352) 244-0628 | | |
| Agency Name: Florida Recovery Center: Expert Treatment- Drug and Alcohol Addiction | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 855-265-4372 | **Website:** <http://floridarecoverycenter.ufhealth.org> | |
| **Address:** 4001 SW 13th St., Gainesville, FL 32608 | | |
| **Hours/ days:** 24/7 | | |
| **Services provided:** Florida Recovery Center is treatment center that is run by UF Health. They provide all levels of care for people suffering from drug addiction or alcohol addiction who need drug rehab or alcohol treatment. The staff can provide medical consults, comprehensive labs and psychological testing for people who have an addiction and/or other psychiatric conditions. | | |
| **Service area:** A, B, C, D, G, H, La, Le, P, S, U | | **Cost:** Varies |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Translation available upon request | | |
| **Bus routes:** N/A | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Go online to request a free informational kit | | |
| Agency name: Alachua County Perinatal Mental Health Coalition | | |
| **Contact person if available/appropriate:** Lauren DePaola, LCSW | | |
| **Phone number:** 352-888-4932 | **Website:** [www.acpmhc.com](http://www.acpmhc.com) | |
| **Address:** N/A | | |
| **Hours/ days:** N/A | | |
| **Services provided:** We are a community committed to shining light on the importance of the mental health of families from every point of the reproductive process and beyond. Our mission is to improve awareness of perinatal mood and anxiety disorders (PMAD) in our community. Expand resources, education and support systems for those at risk for PMAD. Provide professional development resources to increase provider screening and appropriate referral.  **A.B.C. All Bottoms Covered Diaper Bank:** Donated diapers are repackaged and delivered to community partner agencies, who provide the diapers to families in need. | | |
| **Service area:** A, B, C, D, G, H, La, Le, P, S, U | | **Cost:** N/A |
| **Eligibility/requirements for service:** Those interested in donating or becoming community partners may visit the website for more information. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Occupational Therapy** | | |
| **Agency Name:** UF and Shands Family Medicine- Equal Access Clinic | | |
| **Contact person if available/appropriate:** Alejandro (352) 273-9425 | | |
| **Phone number:**  (352) 273-9425 (Main Office from 9am- 4pm)  (352) 273-8614  (352) 888-4636 (Occupational Therapy Clinic | | **Website:** <http://equalaccess.med.ufl.edu> |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  **Mailing Address:** Equal Access Clinic Network, UFHSC Box 100211, Gainesville, FL 32610-0211 | | |
| **Hours/days:**  M 5:30pm @ Tower Road (Bus Outside Tower Hill Road Library 3020 SW 75th St) \*Bus 75  T 5:30pm @ Eastside (410 NE Waldo Road) \*Bus 24, 25, 26  W 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church 1936 SE 8th Ave.) \*Bus 2, 3  R 5:30 pm @ Main (1707 N. Main Street) \*Bus 15, 27 | | |
| **Services provided:**   * Primary medical care, including blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing * Ophthalmology Services * Diabetes Education and Tobacco Cessation Classes | | |
| **Service area:** A, B, G, L, P | **Cost:** Free | |
| **Eligibility/requirements for service:** Low-income, uninsured individuals and families, photo ID required | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish (limited)  **Days/hours:** Depends on the volunteers/med Students | | |
| **Bus routes:** Listed above (under hours/days) | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional information:** Walk-ins welcome, or call (352) 888-4636 and leave a message to make an appointment  **Other Specialty Clinics:**   * LGBT Health (3rd Thursday) 5:30 PM * Women’s Health(1st Thursday) 6 PM * Mental Health (Mondays) 5:30-7:30 PM at HealthStreet. * Health (last Tuesday of every month) 6 PM at HealthStreet * Physical Therapy (R 6-8 PM) at 1621 SW 13th Street, above the CVS. * Occupational Therapy (R 6-8 PM) at 1621 SW 13th Street, above the CVS. Walk-ins welcome, or call (352) 888-4636 and leave a message to make an appointment. * Dental Clinic (Scheduled by referral only   **Education Tools to Quit:**  Tobacco Cessation Classes (4th WEDNESDAY) 6pm-8pm  Diabetes Education Classes (2nd AND 4th TUESDAY) 6pm  **Patients are advised to arrive at least 30 minutes before clinic start time.** | | |

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| **Pharmacy** | | |
| **Agency Name:** Grace Pharmacy | | |
| **Contact person if available/appropriate:** Tim Rogers, RPh, Grace Pharmacy Director, [timrogersrph@yahoo.com](mailto:timrogersrph@yahoo.com) Harvey Rohlwing, MD, Grace Healthcare Services Corp [hrohlwing@yahoo.com](mailto:hrohlwing@yahoo.com) | | |
| **Phone number:** 352-792-0800 Ext 133 | **Website:** <http://www.gracehealthcs.com> | |
| **Address:** 3055 NE 28th Drive, Room 1304, Gainesville, FL 32609 | | |
| **Hours/days:** 1pm-5pm Tue-Fri, 9am-1pm Sat | | |
| **Services provided:** Prescription Medications (no controlled drugs) | | |
| **Service area:** A,B,G,L,P | | **Cost:** Free |
| **Eligibility/requirements for service:** Must be an uninsured patient of a participating safety net clinic (currently Helping Hands Clinic, UF Mobile Clinic, Equal Access Clinic) | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours: N/A** | | |
| **Bus routes:** 25A, 26, 39 (weekdays), 25 (weekends) | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Grace Pharmacy is a division of Grace Healthcare Services Corp, a Florida non-profit corporation. The pharmacy will fill prescriptions only for qualified patients of participating safety net clinics. Volunteer pharmacists provide counseling and OTC products for all patients in need. | | |

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| **Photo Identification** | | |
| **Agency Name:** Department of Highway Safety and Motor Vehicles - Alachua | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:**  (352) 374-5236 | | **Website:** <https://www.flhsmv.gov/offices/alachua.html> |
| **Address:** 12 SE 1st St. Gainesville, FL 32601  5801 NW 34th Blvd. Gainesville, FL 32653  3837 Windmeadows Blvd. Gainesville, FL 32608 | | |
| **Hours/days:** M-F 8:30 am-4:30 pm | | |
| **Services provided:** Provides photo identification cards and driving tests to obtain a driver’s license at certain locations | | |
| **Service area:** A | **Cost:** Driver’s license is $54.25 and a state ID is $31.25 | |
| **Eligibility/requirements for service:** Everyone can receive a photo identification card for a fee. For both a driver’s license and a state ID, you must bring a passport or birth certificate with current legal name, name change documentation if name has changed since birth, a social security card, and 2 proof of address documents. Can walk in or make an appointment. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 1, 2, 6, 8, 11, 15, 6, 17, 25, 26 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Human Rights Coalition of Alachua County | | |
| **Contact person if available/appropriate:** Larry Green | | |
| **Phone number:** (352) 448-8537 | | **Website:** <https://hrcalachua.com/> |
| **Address:** Highlands Presbyterian Community Church, 1001 NE 16th Ave, Gainesville, FL 32601 | | |
| **Hours/days:** Varies | | |
| **Services provided:** Provides a photo ID for anyone with limited access to government issued forms of identification. The HRC Community ID is NOT a form of government ID but is can be used by some law enforcement, health centers, schools, and other agencies to identify you – based on the specific policies of each institution. Call for specific ID drive dates. | | |
| **Service area:** A | **Cost:** $10 cash per ID | |
| **Eligibility/requirements for service:** In order to receive an HRC Community ID, bring some form of photo ID (can be expired), proof of address, proof of age, and the required payment. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** 3, 24, 27 | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Holy Trinity Episcopal Church | | |
| **Contact person if available/appropriate:** Larry Green | | |
| **Phone number:** (352) 372-4721 | | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) |
| **Address:** 100 NE 1st St Gainesville, FL 32601 | | |
| **Hours/days:** T, R 11 am-1 pm | | |
| **Services provided:** Assistance obtaining birth certificates for the purpose of securing non-driving photo IDs, entry to school, daycare and subsidized housing assistance with photo IDs and limited assistance with obtaining prescription medications. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service: None** | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 1, 5, 6, 11, 15, 25, 26, 46 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

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| **Physical Therapy** | | |
| **Agency Name:** UF and Shands Family Medicine- Equal Access Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 273-8614  (352) 273-9425  (352) 327- 8005 (peaceful paths resource guide) | | **Website:** <http://equalaccess.med.ufl.edu> |
| **Address:** 1707 NE Main St., Gainesville, FL 32601  **Mailing Address Below:** Equal Access Clinic Network, UFHSC Box 100211, Gainesville, FL 32610-0211 | | |
| **Hours/days:**   * Monday 5:30pm @ Anthem Church (Bus Outside the Anthem Community Church) (2902 SW 75th St, Gainesville, FL 32608) * Tues 5:30pm @ Eastside (410 NE Waldo Road) * Wed. 6:00pm @ Bartley Temple (Bus Outside Bartley Temple Methodist Church) (1936 SE 8th Ave.) * Thursday 5:00pm @ Main (1707 N. Main Street) | | |
| **Services provided:**   * Primary medical care, including Blood pressure and blood sugar monitoring * Social work and psychological consultations * Occupational Therapy * Physical Therapy * Administration of medications * Confidential HIV counseling and testing * Basic gynecologic care, including cervical cancer screening and STD testing | | |
| **Service area:** A, B, G, L, P | **Cost:** Free | |
| **Eligibility/requirements for service:** Low-income, uninsured individuals and families, photo ID required | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish, limited  **Days/hours:** Depends on the Volunteers/Med Students | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:**  **Specialty Clinic**   * Spanish Night (SECOND MONDAY OF EVERY MONTH) 5:30pm @ Anthem Church (2902 SW 75th St, Gainesville, FL 32608) * LGBT Health Clinic (THIRD TUES. OF EVERY MONTH) 5:30pm at Eastside (410 NE Waldo Road) * Pediatric Night (1ST and 4TH WED. OF EVERY MONTH) 6pm at Bartley Temple (1936 SE 8th Ave.) * Women’s Clinic (FIRST THURS. OF EVERY MONTH) 6pm at Main (1707 N. Main Street) * Free Therapy Night 5:30pm-7:30pm (EVERY MONDAY) at HealthStreet (2401 SW Archer Rd) * Ophthalmology Clinic 5:30pm (LAST TUESDAY OF EVERY MONTH) Health Street (2401 SW Archer Rd) * Physical Therapy 6pm-8pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake * Occupational Therapy 6pm-8pm (EVERY THURSDAY) CVS (Upstairs) 1621 SW 13th St. Across from Steak n’ Shake * Dental Clinic (referral only, see website)   **Education Tools to Quit:**   * Tobacco Cessation Classes (4th WEDNESDAY) 6pm-8pm (238 SW 4th Ave, Gainesville) * Diabetes Education Classes (2nd AND 4th TUESDAY) 6pm (1707 N. Main Street, Gainesville)   **Patients are advised to arrive at least 30 minutes before clinic start time.** | | |

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| **Shelters** | | |
| **Agency Name:** St. Francis House | | |
| **Contact person if available/appropriate:** Rita Lawrence | | |
| **Phone number:** (352) 378-9079 | | **Website:** <http://www.stfrancishousegnv.org> |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | |
| **Hours/days:** Business hours: Sun-Sat 8:00 am-4 pm; living facilities operate 24/7 | | |
| **Services provided:** Provides emergency shelter, and permanent supportive housing, as well as a variety of support services.  Service: Daily mandatory lunch - 9 a.m. - 12:00 p.m. Requires police clearance.  35 homeless residents provided meals three times a day. | | |
| **Service area:** A | | **Cost:** Free |
| **Eligibility/requirements for service:** Everyone who is homeless and hungry; families and women with children are given priority. One permanent supportive housing program requires people to be single and work 20 hours/week. Second permanent housing program is for single women or women with children (no adult males). Obtain police clearance from Gainesville Police Department or Alachua County Sheriff Department. | | |
| **Application (online or in person):** ☐Online ✔In Person (required for permanent housing programs) ✔Not required (clearance from police) | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Depends on availability of the Spanish speakers | | |
| **Bus routes:** 6, 27 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Provides shelter for cold nights under 45 degrees or below and during severe weather | | |
| **Agency Name:** CDS Family and Behavioral Health Services | | |
| **Contact person if available/appropriate:** Autumn Santos (352) 244-0628 ext. 3865 | | |
| **Phone number:**  **(**352) 244-0628 (office) ext. 3822 for counseling  (352) 244-0618 (24/7) Gainesville Shelter  (386) 487-0190 (24/7) Lake City Shelter  (386) 385-0405 (24/7) Palatka Shelter | | **Website:** [www.cdsfl.org](file:///C:\Users\Harris\Downloads\www.cdsfl.org) |
| **Address:**  3615 SW 13th St, Suite 4 Gainesville, FL 32608 - Administration Office  1400 NW 29th Rd, Gainesville, FL 32605- Gainesville Shelter  1884 SW Grandview St, Lake City, FlL 32025- Lake City Shelter  2919 Kennedy St, Palatka, FL 32177- Palatka Shelter | | |
| **Hours/days:** M-F 8:30 am-4:30 pm and by appointment for Family Action Prevention Program and Administration Shelter is 24/7 | | |
| **Services provided:** Local partner for the National Runaway Safeline and National Safe place programs. Runaway youth, or youth in any sort of trouble, can be helped by CDS counselors and/or may stay at the CDS interface youth shelters. Family action offers outpatient counseling for youth age 6-17, issues can include (defiant behaviors, running away, cutting school, & substance abuse). SNAP for boys that is an evidence-based program for boys age 6-11 with behavior issues and their families. SNAP for girls program. CDS works with youth aging out of foster care to help them finish school and living indecently. | | |
| **Service area:** A, B, C, D, G, H, LF, L, P, S, U, T | | **Cost:** Free |
| **Eligibility/requirements for service:** For Family Action, youth must be under 18 and cannot be involved with foster or adjudicated delinquent or under the supervision of the Department of Juvenile Justice at the time of services. This program begins with a simple screening process. | | |
| **Application (online or in person):** ✔Online (and over phone) ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** English and Spanish, in person and over the phone (any language)  **Days/hours:** Translation available upon request | | |
| **Bus routes:** 13, 128 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Call office for appointment. Baker, Madison, and Taylor counties have the Independent Living Program. For counseling services call (352) 244-0628 with ext. 3822 | | |
| **Agency Name:** Peaceful Paths Domestic Abuse Network | | |
| **Contact person if available/appropriate:** Acadia Jacob (352) 377-5690 [acadiaj@peacefulpaths.org](mailto:acadiaj@peacefulpaths.org) | | |
| **Phone number:**  (352) 377-8255 for Helpline  (352) 377-5690 for Outreach Center/Admin Offices | | **Website:** [www.peacefulpaths.org](file:///C:\Users\Harris\Downloads\www.peacefulpaths.org) |
| **Address:** 2100 NW 53rd Ave, Gainesville, FL 32653 | | |
| **Hours/days:** Office: M-F 9 am-5 pm, Help Hotline: 24/7 | | |
| **Services provided:** Emergency shelter and transitional housing, support groups, advocacy, children’s programs intervention programs, trauma counseling, violence prevention, and economic empowerment education programs. | | |
| **Service area:** A, B, U | | **Cost:** Free |
| **Eligibility/requirements for service:** If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | |
| **Bus routes:** 6 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Local Help Hotline: (352) 277-8255 | | |
| **Agency Name:** U.S. Department of Housing and Urban Development – VA Supportive Housing (HUD-VASH) | | |
| **Contact person if available/appropriate:** [vianne.marchese@va.gov](mailto:vianne.marchese@va.gov) (Program Leader), Lisa Alcala | | |
| **Phone number:** (352) 548-1800 | **Website:** <http://www.va.gov/homeless/hud-vash.asp> | |
| **Address:** 1604 SE 3rd Ave, Gainesville, FL 32641 | | |
| **Hours/days:** M-F 8 am - 4:30 pm (office hours) | | |
| **Services provided:** Housing choice vouchers with supported case management that allows veterans to rent privately owned housing. They are also offered referrals to VA primary care, mental health or substance abuse treatment services, income assistance, employment supports, disability benefits, and credit repair and skills for money management. | | |
| **Service area:** A, M and surrounding counties | **Cost:** Free | |
| **Eligibility/requirements for service:** Eligible for VA Health Care Services, require case management services in order to obtain and sustain independent community housing, meet the McKinney-Vento Act definition of homelessness by either: lacking a fixed, regular, adequate nighttime residence, or identifying as his or her primary residence a shelter, welfare hotel, transitional or temporary housing facility and proof of qualifying income level. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Any language  **Days/hours:** Translators are always available through translation phone line | | |
| **Bus routes:** 2 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional information:** Length of time does vary on Veteran’s history. | | |
| **Agency Name:** VETSPACE | | |
| **Contact person if available/appropriate:** Primary contact: Cheryl Wedgwood (352) 222-2256,  Eric McLarthy (352) 327-1166 | | |
| **Phone number:** (352) 225-3995 | **Website:** <http://www.vetspace.org> | |
| **Address:** 1220 NE 8th Avenue, Suite A, Gainesville, FL 32601 | | |
| **Hours/days:** M-F 8:30 am-4 pm (Office Hours); Facilities are open 24/7 | | |
| **Services provided:** Bridge Housing Program for when a Veteran has been admitted to transitional housing (GPD) or HCHV Contract Residential Services (CRS) and this admission is being used as a short-term (90 days) stay when a Veteran has been offered and has accepted a permanent housing intervention but is not able to immediately enter the permanent housing. | | |
| **Service area:** A, B, L, G, P | **Cost:** Free | |
| **Eligibility/requirements for service:** Must have served in the U.S. armed forces and must be homeless. Must have HUD-VASH voucher or FSVS (must have this before coming) | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 11, 24 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Volunteers of America (VOA) Veterans Program | | |
| **Contact person if available/appropriate:** Bernadette Woody (352) 642-8313 [bwoody@voa-fla.org](file:///C:\Users\Harris\Downloads\bwoody@voa-fla.org) | | |
| **Phone number:** (352) 642-8313 | **Website:** <http://voaflorida.org/gainesville> | |
| **Address:** 2130 NW 31st Avenue, Apt G6 Gainesville, FL 32605 | | |
| **Hours/days:** M-F 8:00 am-4:00 pm | | |
| **Services provided:** Thirteen 2-bedroom, 2-bath apartments with access to a patio, pool, basketball court. Other amenities include laundry facilities, library, rental assistance, and basic utilities paid for. Two-year window for moving individuals from homelessness to self-sufficiency. | | |
| **Service area:** A, and surrounding areas | **Cost:** Free | |
| **Eligibility/requirements for service:** Must have served in the U.S. armed forces and must be homeless. | | |
| **Application (online or in person):** ☐Online ✔In Person (email or pick-up in person) ☐Not required | | |
| **Translation availability:** ✔Yes (must know in advance)☐No  **Languages:** Spanish  **Days/hours:** Vary based on availability | | |
| **Bus routes:** 8, 29 | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Family Promise of Gainesville (formerly Interfaith Hospitality Network) | | |
| **Contact person if available/appropriate:** Shari Jones | | |
| **Phone number:** (352) 378-2030 | **Website:** [http://www.familypromisegvl.org](http://www.ihngvl.org) and <http://www.ihngvl.org> | |
| **Address:** Mailing)PO Box 5189, Gainesville, FL 32627, Various service sites | | |
| **Hours/days:** Shelter open 24/7. Office Hours M-F 8 am-5 pm | | |
| **Services provided:** Provides shelter, care, and case management for homeless children and families | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Homeless families with children | | |
| **Application (online or in person):** ✔Online (preferred) ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Vary based on availability | | |
| **Bus routes:** 6 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Social Security** | | |
| **Agency Name:** Social Security Administration | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 1-877-219-8323  TTY 1-800-325-0778 | | **Website:** [www.socialsecurity.gov](file:///C:\Users\Harris\Downloads\www.socialsecurity.gov) |
| **Address:** 4562 NW 13 Street, Gainesville, FL 32609 | | |
| **Hours/days:** M, T, R, F 9 am-4 pm; W 9am-12pm | | |
| **Services provided:** Social Security Supplemental Income (SSI) to blind or disabled persons with low income, Social Security Disability Insurance to disabled workers and their dependents during periods when they are unable to work, Administers Social Security cards and funds. | | |
| **Service area:** A, B, G, L | **Cost:** Free | |
| **Eligibility/requirements for service:** Must meet federal requirements of disability (disability must inhibit employment for at least one year to qualify). In order to receive social security card, either an original or certified copy (no photocopies) of some form of identification must be brought. Identification can be state ID, current driver’s license, or valid | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish; other languages available, but must make appointment first  **Days/hours:** Available upon request | | |
| **Bus routes:** 6 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** You can apply for the insurance online, in person, or on the phone at 1-800-772-1213 from 7 a.m. to 7 p.m. You can also apply for Medicare online at https://www.ssa.gov/medicare/apply.html. | | |

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| **Substance Abuse** | | |
| **Agency Name:** Alcoholics Anonymous, Triangle Club, ESWT Group | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** 24/7 Hotline(352) 372-8091 | | **Website:** <http://www.northcentralflaa.org> |
| **Address:** 2632 NW 43rd Street Suite 1182 Gainesville, Florida 32606 | | |
| **Hours/days:** M-W 2 pm-5 pm; R, F 2 pm-6 pm; Sat 11 am-2 pm | | |
| **Services provided:** Support for recovering alcoholics in the form of books and pamphlets (some in Spanish), monthly newsletters, information about local Alcoholics Anonymous meetings and special events | | |
| **Service area:** North Central FL, meeting locations are varied with different programs | **Cost:** Information services are free, books and other print materials and medallions vary in cost | |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** A.A. meeting locations and hours vary. Check website for more information. | | |
| **Agency Name:** Diversified Program Services, Inc./Praxis Network, Inc. | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (386) 752-9937 | | **Website:** N/A |
| **Address:** 308 South Ohio Avenue, Live Oak, Florida, 32060 | | |
| **Hours/days:** Office M-F 9-5 | | |
| **Services provided:** Drug rehab facility with treatment services and outpatient care. | | |
| **Service area:** Live Oak | **Cost: S**elf-payment accepted with sliding fee scales | |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Grace Ministry of Florida, Inc. | | |
| **Contact person if available/appropriate:** Kevin Cravens, [kcravensemail@gmail.com](file:///C:\Users\Harris\Downloads\kcravensemail@gmail.com) | | |
| **Phone number:** (352) 260-7020 | | **Website:** N/A |
| **Address:** P.O. Box 164. Bell, FL 32619 | | |
| **Hours/days:** Telephone service available M-F 8 am-4 pm; counseling and meeting hours and locations vary | | |
| **Services provided:** Substance abuse and addiction counseling, correspondence courses for anger management, drug abuse, sex addiction, attitude problems, etc. | | |
| **Service area:** G | **Cost:** Free | |
| **Eligibility/requirements for service:** In person meeting with program coordinator | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Metamorphosis Substance Abuse Treatment Program | | |
| **Contact person if available/appropriate:** Jody Lamont, MS, LMHC, Metamorphosis Senior Counselor, [Jlamont@alachuacounty.us](file:///C:\Users\Harris\Downloads\Jlamont@alachuacounty.us)  Melanie Corona MHS, LMHC, Metamorphosis Clinical Supervisor [mcorona@alachuacounty.us](file:///C:\Users\Harris\Downloads\mcorona@alachuacounty.us)  Phone number: (352) 955-2466 | | |
| **Phone number:** **(**352) 955-2450 | | **Website:** <http://www.alachuacounty.us/Depts/CourtServices/Pages/Metamorphosis.aspx> |
| **Address:** 4201 SW 21st Place Gainesville, Florida 32607 | | |
| **Hours/days:** Center is open 24/7; Walk-in intake applications are completed W 9 am-11 am | | |
| **Services provided:** Residential treatment program for adult chronic substance dependent clients, transitional housing help, aftercare services upon completing treatment | | |
| **Service area:** A, B, D, M, G, Le, La, S, U, P, Col | **Cost:** Free until employment at which point clients will be charged 50% of their net earned income; free aftercare services | |
| **Eligibility/requirements for service:** Adults 18 and over who reside in the above counties, must complete an in-person intake application, no history of sex offenses or violent crimes/behavior | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 1, 25, 28, 62 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Translation services may be able to be arranged by Alachua County on a case by case basis | | |
| **Agency Name:** Narcotics Anonymous | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 376-8008  (866) 352-5323 | | **Website:** <http://uncoastna.org/meetings/bmlt.php> |
| **Address:** PO Box 12151, Gainesville, FL 32604 | | |
| **Hours/days:** Meeting times and locations vary. Visit website for more information. | | |
| **Services provided:** Support meetings for those with drug addiction or in drug addiction treatment, free online literature for addicts | | |
| **Service area:** B, A, S, Le, U, Col | **Cost:** Free | |
| **Eligibility/requirements for service:** Anyone is welcome to attend open meetings but closed meetings are only for those struggling with addiction | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** Florida Recovery Center Gainesville | | |
| **Contact person if available/appropriate: N/A** | | |
| **Phone number:** (352) 265-4372  Toll-free: (855) 265-4372 | | **Website:** <http://floridarecoverycenter.ufhealth.org/rehabinflorida/florida-recovery-center-gainesville> |
| **Address:** 4001 SW 13th Street, Gainesville, FL 32608 | | |
| **Hours/days:** Office: M-F 8 am-6 pm | | |
| **Services provided:** Addiction treatment for people suffering with alcohol abuse and drug abuse including comprehensive evaluations, detox services, partial hospitalization program, intensive outpatient program, and continuing care groups. | | |
| **Service area:** A | **Cost:** Case by case basis depending on the patient’s insurance | |
| **Eligibility/requirements for service:** Must be at least 19 years of age, must have either commercial insurance or self-pay for services | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 13 | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Additional information:** To access services, individuals must call the listed phone number to discuss treatment and payment options. No formal application is required. | | |

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| **Transportation** | | |
| **Agency Name:** Center for Independent Living of North Central Florida | | |
| **Contact person if available/appropriate:** Mark V. Mayfield, JD | | |
| **Phone number:** (352) 378-7474, (800) 265-5724 | | **Website:** [www.cilncf.org](http://www.cilncf.org) |
| **Address:** 222 SW 36th Terrace, Gainesville, FL 32607 | | |
| **Hours/days:** M-F 8:30 am-5 pm | | |
| **Services provided:** Provides three year RTS bus passes to disabled individuals | | |
| **Service area:** A, B, D, G, Le, La, S, U, P and surrounding counties | **Cost:** N/A ($3.00 each way for MV Transportation) | |
| **Eligibility/requirements for service:** Those who are physically and/or mentally disabled, as diagnosed by a physician. The CIL conducts ADA Para-transit Screenings for people with disabilities in Alachua and Marion Counties.  To qualify for Para-transit service, a person must meet the criteria of at least one category. Eligibility for Complementary Para-transit Service is directly related to the inability of a person with a disability to use the existing fixed-route service.   * Category 1: Persons that are unable to use fully accessible fixed-route services. This would include any person who is unable, as a result of a physical or mental impairment (including vision), and without the assistance of another individual to access, board, ride and disembark from the fixed-route system. * Category 2: Individuals who need the assistance of a wheelchair lift or other boarding assistance device and are able with such assistance to board, ride and disembark form any vehicle which is readily accessible. * Category 3: Any individual with a disability who has a specific impairment-related condition, which prevents such an individual from traveling to a boarding location or from a disembarking location on such a system.   More information can be found in the ADA Handbook go-rts.com/files/ada-handbook.pdf  As funds are available, the CILNCF builds wheelchair ramps for those in need of this important home modification. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** American Sign Language, Spanish  **Days/hours:** Contact beforehand | | |
| **Bus routes:** 5 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Partners include The City of Gainesville’s Community Development Block Grant (CDBG) office, Christians Concerned for the Community (CCC), and many amazing citizen volunteers. | | |
| **Agency Name:** Holy Trinity Episcopal Church | | |
| **Contact person if available/appropriate:** Terry Fleming | | |
| **Phone number:** (352) 372-4721 | | **Website:** [www.holytrinitygnv.org](http://www.holytrinitygnv.org) |
| **Address:** 100 NE 1st St, Gainesville, FL 32601 | | |
| **Hours/days:** T, R 11 am-1 pm | | |
| **Services provided:** Provides help to people in need of recovering their ID’s (birth certificate, social security numbers etc.), RTS bus pass on a limited basis, only for doctor appointments and job interviews. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Homeless and working persons in need. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** Depends on availability of bilingual volunteers | | |
| **Bus routes:** 1, 5, 6, 15, 46 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** ElderCare of Alachua County, Inc. | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (800) 262-2243 (direct helpline) | | **Website:** <http://eldercare.ufhealth.org> |
| **Address:** 100 SW 75th St. Suite 301 Gainesville, Fl. 32607 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Provides advocacy and services to maximize independent living: case management, respite care, light housework, errand running, blind services, adult day health care , emergency alert response, homemaking, personal care, respite, legal support, telephone reassurance, transportation and food pantry. | | |
| **Service area:** A | **Cost:** Reduced prices | |
| **Eligibility/requirements for service:** Alachua County residents age 60 yrs.+ | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 39 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** St. Francis House | | |
| **Contact person if available/appropriate:** Kathie Dupree ([sfhaccount@stfrancis.cfcoxmail.com](file:///C:\Users\Harris\Downloads\sfhaccount@stfrancis.cfcoxmail.com)) | | |
| **Phone number:** (352) 378-9079 | | **Website:** [www.stfrancishousegnv.org](http://www.stfrancishousegnv.org) |
| **Address:** 413 S Main St, Gainesville, FL 32601 | | |
| **Hours/days:** 24/7 | | |
| **Services provided:** Daily lunch open to the public, Full day bus passes on RTS buses (Staff members can only give these out), Clothing vouchers (Staff members can only give these out), Laundry facilities (including detergent for washing), Tutoring for children, Guests have access to a free public phone, Daily showers, Free personal hygiene items and clothing, Case Management and referral services | | |
| **Service area:** A, B, G, L, P, C | **Cost:** N/A | |
| **Eligibility/requirements for service:** Persons in need | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** 6, 10, 27 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Suwannee River Economic Council | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Main: (386) 362-4115  Gilchrist (352) 463-1895 | | **Website:** N/A |
| **Address:** 1107 N Main St, Trenton, FL 32693 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Low-income, needy persons without transportation with photo I.D., social security cards, birth certificates, income documentation and copies of current utilities bill to prove residency; meal site transportation for seniors 60 years and older. | | |
| **Service area:** B, G, L, P | **Cost:** N/A | |
| **Eligibility/requirements for service:** Low-income, needy persons without transportation with photo I.D., social security cards, birth certificates, income documentation and copies of current utilities bill to prove residency; meal site transportation for seniors 60 years and older. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Suwannee River Economic Council | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Main: (386) 362-4115  Gilchrist (352) 463-1895 | | **Website:** N/A |
| **Address:** 1107 N Main St, Trenton, FL 32693 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Low-income, needy persons without transportation with photo I.D., social security cards, birth certificates, income documentation and copies of current utilities bill to prove residency; meal site transportation for seniors 60 years and older. | | |
| **Service area:** B, G, L, P | **Cost:** N/A | |
| **Eligibility/requirements for service:** Low-income, needy persons without transportation with photo I.D., social security cards, birth certificates, income documentation and copies of current utilities bill to prove residency; meal site transportation for seniors 60 years and older. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Alachua County Victim Services and Rape Crisis Center | | |
| **Contact person if available/appropriate: :** Laura Kalt [lkalt@alachuacounty.us](mailto:lkalt@alachuacounty.us) | | |
| **Phone number:** (352) 264-6760, (866) 252-5439 | | **Website:** <http://www.alachuacounty.us/victim> |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/days:** 24/7, office hours: 8:30 am-5 pm | | |
| **Services provided:** Provides free comprehensive services, including immediate outreach, face-to-face and telephone counseling, support groups, transportation and accompaniment to legal proceedings, advocacy and community education, and confidential HIV testing | | |
| **Service area:** A, U, B | **Cost:** Free | |
| **Eligibility/requirements for service:** Any Alachua County resident who has been the victim of a crime, or family members of crime victims | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Some staff and volunteers on hand, can obtain online translation services for any language  **Days/hours:** N/A | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Christians Concerned for the Community | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 358-1768 | | **Website:** [www.cccgainesville.org](http://www.cccgainesville.org) |
| **Address:** 1903 NW 35th Ave, Gainesville, FL 32604 | | |
| **Hours/days:** Office:T-R 10 am-3 pm | | |
| **Services provided:** Provides ramps, furniture, arm railings and other equipment for disabled persons. Also assists with one-time major house and yard cleaning projects and external house painting. | | |
| **Service area:** A | **Cost:** Free but donations and volunteers are appreciated | |
| **Eligibility/requirements for service:** By appointment only. Must be disabled persons in need of assistance. Elderly or low income persons in crisis are prioritized. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 15 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** To access services, individuals should call the number listed above. After a phone screen the director will make a home visit to determine eligibility for services. Note that there may be a wait list for access to services depending on resources available. | | |
| **Agency Name:** Central Florida Community Action Agency | | |
| **Contact person if available/appropriate:** Tiffany McKenzie, [tmckenzie@cfaa.org](mailto:tmckenzie@cfaa.org) | | |
| **Phone number:** (352) 373-7667 x 202 | | **Website:** <http://www.cfcaa.org> |
| **Address:** 411 N Main St. Suite 210 Gainesville, Fl. 32601 | | |
| **Hours/days:** M-F 8:00am-12:00pm, and 1:00 pm – 5:pm | | |
| |  | | --- | | **Services provided**:  1) Low-Income Home Energy Assistance Program (LIHEAP) - helps low-income households pay for heating or cooling their homes; household income may not be more than 150% of the U.S. Federal Poverty Level.  2) Community Services Block Grant (CSBG) & Raising and Improving Self-Sufficiency Expectations (RISE) - assists motivated individuals and families to progress towards economic stability and self-sufficiency by providing support services such as: case management, college education, job skills training, credit management workshops, childcare assistance, limited transportation assistance, and other services to eligible customers, based upon need and availability of resources. Household income may not be more than 125% of the U.S. Federal Poverty Level.  3) Weatherization Assistance Program (WAP) - provides home energy measures for low-income families; household income may not be more than 200% of the U.S. Federal Poverty Level. Preference is given to owner-occupied homes, elderly (60 years-plus) or physically disabled residents, families with children under 12 and households with a high energy burden (repeated high utility bills). | | | |
| **Service area:** A/Le/M | **Cost:** Free | |
| **Eligibility/requirements for service:**   |  | | --- | | Households must meet income guidelines (listed within Services Provided description)  For LIHEAP (UTILITY ASSISTANCE) Appointments call 1-844-356-8136 (24 hours/7 week)  For RISE Program, call the Family Development Specialist in your county:   * Alachua County: 352-373-7667 * Levy and Marion Counties: 352-732-3008   For weatherization, email [weatherization@cfcaa.org](mailto:weatherization@cfcaa.org) ; applications available any CFCAA office or at [www.cfcaa.org/weatherization.html](http://www.cfcaa.org/weatherization.html) | | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | | |
| **Bus routes:** Gainesville (Bus 15)  Ocala (Bus 1) Chiefland (n/a) | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:**   |  | | --- | | Up to date agency & program information, can be found on website [www.cfcaa.org](http://www.cfcaa.org)  Levy County Office - 215 SW 5th Street, Chiefland, FL 32626 (352) 493-1734  Marion County Office - 2703 NE 14th Street, Ocala, FL 34470 (352) 732-3008 | | | |

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| **Utilities** | |
| **Agency Name:** Agency Salvation Army Program Utility Assistance | |
| **Contact person if available/appropriate:** N/A | |
| **Phone number:** (352) 376-1743 | **Website:** <http://www.salvationarmyflorida.org/gainesville> |
| **Address:** 639 E University Ave Gainesville, FL 32601 | |
| **Hours/days:** Monday 8:00am to 9:00am | |
| **Services provided:** Utility Assistance | |
| **Service area:** A | **Cost:** Free |
| **Eligibility/requirements for service:** The Salvation Army helps those in need on a case-by-case basis. Be prepared to answer questions concerning budget and need for aid. If given aid you will be called into an appointment.  Only Alachua County residents who have GRU, Clay or FPLA utilities. Must call between times and speak with someone, DO NOT LEAVE A MESSAGE. | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** N/A  **Days/hours:** N/A | |
| **Bus routes:** 11, 15,17,25, 711 | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | |
| **Agency Name**: Central FloridaCommunity Action Agency | |
| **Contact person if available/appropriate:** Tiffany McKenzie, [tmckenzie@cfaa.org](mailto:tmckenzie@cfaa.org) | |
| **Phone number:** (352) 373-7667 x 202 | **Website:** <http://www.cfcaa.org> |
| **Address:** 411 N Main St. Suite 210 Gainesville, Fl. 32601 | |
| **Hours/days:** M-F 8:00am-12:00pm, and 1:00 pm – 5:pm | |
| |  | | --- | | **Services provided**:  1) Low-Income Home Energy Assistance Program (LIHEAP) - helps low-income households pay for heating or cooling their homes; household income may not be more than 150% of the U.S. Federal Poverty Level.  2) Community Services Block Grant (CSBG) & Raising and Improving Self-Sufficiency Expectations (RISE) - assists motivated individuals and families to progress towards economic stability and self-sufficiency by providing support services such as: case management, college education, job skills training, credit management workshops, childcare assistance, limited transportation assistance, and other services to eligible customers, based upon need and availability of resources. Household income may not be more than 125% of the U.S. Federal Poverty Level.  3) Weatherization Assistance Program (WAP) - provides home energy measures for low-income families; household income may not be more than 200% of the U.S. Federal Poverty Level. Preference is given to owner-occupied homes, elderly (60 years-plus) or physically disabled residents, families with children under 12 and households with a high energy burden (repeated high utility bills). | | |
| **Service area:** A/Le/M | **Cost:** Free |
| **Eligibility/requirements for service:**   |  | | --- | | Households must meet income guidelines (listed within Services Provided description)  For LIHEAP (UTILITY ASSISTANCE) Appointments call 1-844-356-8136 (24 hours/7 week)  For RISE Program, call the Family Development Specialist in your county:   * Alachua County: 352-373-7667 * Levy and Marion Counties: 352-732-3008   For weatherization, email [weatherization@cfcaa.org](mailto:weatherization@cfcaa.org) ; applications available any CFCAA office or at [www.cfcaa.org/weatherization.html](http://www.cfcaa.org/weatherization.html) | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** N/A | |
| **Bus routes:** Gainesville (Bus 15)  Ocala (Bus 1) Chiefland (n/a) | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |
| **Additional information:**   |  | | --- | | Up to date agency & program information, can be found on website [www.cfcaa.org](http://www.cfcaa.org)  Levy County Office - 215 SW 5th Street, Chiefland, FL 32626 (352) 493-1734  Marion County Office - 2703 NE 14th Street, Ocala, FL 34470 (352) 732-3008 | | |
| **Agency name:** Alachua County Department of Social Services | |
| **Contact person if available/appropriate:** Sarai Cabrera | |
| **Phone number:** (352) 264-6750 | **Website:** <http://www.alachuacounty.us/depts/css/>  [socialservices/pages/socialservices.aspx](http://www.alachuacounty.us/depts/css/) |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | |
| **Hours/days:** M-F 8:30 am-5:00 pm | |
| **Services provided:** Housing Assistance Program provides short-term financial assistance and makes payments to vendors only for rent, mortgage and utility services. This program is designed to prevent foreclosures, evictions, and utility disconnections. | |
| **Service area:** A | **Cost:** N/A (fee for computer repair requests) |
| **Eligibility/requirements for service:** Call for more information | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** Limited (call ahead of time) | |
| **Bus routes:** 3, 7, 11 | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | |

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| **Veterans** | | |
| **Agency Name:** VETSPACE | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 225-3995 | | **Website:** <http://www.vetspace.org> |
| **Address:** 1220 A NE 8th Avenue, Gainesville, FL 32601 | | |
| **Hours/days:** M-F 8:30 am-4:30 pm (Office Hours), Facilities are open 24/7 | | |
| **Services provided:** Offers 5 different programs: The Joseph Mac McMahon House Transitional Housing Veterans Residence, The Continuum of Care Transition Housing Program, The Elizabeth ‘Big MAC’ McMahon Transitional Housing Veteran Residence, The Continuum of Care Permanent Supportive Housing Program and an Emergency Services/Referrals program. Essentially it provides transitional housing and permanent supportive housing along with support and referral services necessary to facilitate and maintain independent residential and employment/financial stability. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Must have served in the U.S. armed forces and must be homeless. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 11, 24 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Volunteers of America (VOA) Veterans Program | | |
| **Contact person if available/appropriate:** dfleming@voa-fla.org | | |
| **Phone number:** (352) 377-9440 | | **Website:** <http://voaflorida.org/gainesville> |
| **Address:** 2130 NW 31st Avenue, Gainesville, FL 32605 | | |
| **Hours/days:** N/A | | |
| **Services provided:** Thirteen 2-bedroom, 2-bath apartments with access to a patio, pool, basketball court. Other amenities include laundry facilities, library, rental assistance, and basic utilities paid for. Two-year window for moving individuals from homelessness to self-sufficiency. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Must have served in the U.S. armed forces and must be homeless. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 8, 29 | **United Way Approval:** No | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |
| **Agency Name:** U.S. Department of Housing and Urban Development – VA Supportive Housing (HUD-VASH) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 548-1800 | | **Website:** <http://www.va.gov/homeless/hud-vash.asp> |
| **Address:** 1604 SE 3rd Ave, Gainesville, FL 32641 | | |
| **Hours/days:** M-F 8 am-4:30 pm (office hours) | | |
| **Services provided:** Housing choice vouchers with supported case management that allows veterans to rent privately owned housing. They are also offered referrals to VA primary care, mental health or substance abuse treatment services, income assistance, employment supports, disability benefits, and credit repair and skills for money management. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** Eligible for VA Health Care Services, require case management services in order to obtain and sustain independent community housing, meet the McKinney-Vento Act definition of homelessness by either: lacking a fixed, regular, adequate nighttime residence, or identifying as his or her primary residence a shelter, welfare hotel, transitional or temporary housing facility and proof of qualifying income level. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes☐ No  **Languages:** Spanish  **Days/hours:** Translators are always available | | |
| **Bus routes:** 2 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Alachua County Veterans’ Services | | |
| **Contact person if available/appropriate:** Kim Smith- Veteran Services Director | | |
| **Phone number:** (352) 264-6740 | | **Website:** <http://www.alachuacounty.us/Depts/CSS/Veterans/Pages/VeteransServices.aspx> |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/days:** M-F 8:30 am-5 pm | | |
| **Services provided:** Assist veterans and their dependents in securing all entitled benefits earned through honorable military service and offers counseling to help understand all of this.  Provide referrals to local veteran organizations. | | |
| **Service area:** A | **Cost:** Free | |
| **Eligibility/requirements for service:** All veterans | | |
| **Application (online or in person):** ☐Online ✔In Person (call and schedule appointment) ☐Not required | | |
| **Translation availability:** ✔Yes ☐ No  **Languages:** Varies  **Days/hours:** Available through appointment | | |
| **Bus routes:** 3, 7, 11 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Call to ask more about the application process. | | |
| **Agency Name:** Women's Veterans Clinic at the Malcolm Randall Veterans Administration  Medical Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 379-4064 | | **Website:** <http://www.northflorida.va.gov/services/women.asp> |
| **Address:** 1601 SW Archer Road Gainesville, FL 32608 | | |
| **Hours/days:** M-F 7:30 am-4 pm | | |
| **Services provided:**   * Complete annual physical examinations, including pelvic and breast exams * Screening for breast, cervical and colon cancer, high blood pressure, osteoporosis, elevated cholesterol and diabetes * Family planning and contraceptive care, maternity care referral, infertility evaluation and referral, in-house mammography services, and menopause treatment * Mental health/psychiatric services including treatment for domestic violence, PTSD, and sexual trauma, including military sexual trauma * Coordination of specialty care services * Patient education on health promotion, health maintenance, and management of chronic conditions. | | |
| **Service area:** A | **Cost:** Varies | |
| **Eligibility/requirements for service:** Female veteran and have to apply for VA healthcare online, visit, call or write VA healthcare facility or Veterans' benefits office. Photo identification, DD214, income | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** All  **Days/hours:** All business hours | | |
| **Bus routes:** 8, 13, 16, 17, 122 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** You can register online or in person for healthcare benefits at your preferred facility. Form 10-10EZ is the one you would need to complete and it can be found online. You can get registration help; call VA Enrollment Service Center M-F from 8:00 am and 8:00 pm at 1-(877) 222-8387. | | |
| **Agency Name:** Supportive Services for Veterans and their Families (SSVF) | | |
| **Contact person if available/appropriate:** David Moore (Outreach and Intake Specialist) | | |
| **Phone number:**  Gainesville Office: (352) 415-0203  Outreach & Intake Specialist: (352) 213-0203  Mark Roper, Case Manager: (352) 214-3072  Anna Heitzman, Case Manager: (352) 214-3427 | | **Website:** <http://mbhci.org/treatment-services/outpatient-services/ssvf> |
| **Address:** 5800 NW 39th Ave. Suite 102 Gainesville, FL 32606 | | |
| **Hours/days:** M-F9 am-5 pm | | |
| **Services provided:**   * Assistance with development of a housing stability plan and housing counseling * Security deposits, rent, utility, moving and storage costs, past due rental &/or utility assistance. * Assistance to obtain Veteran benefits and case management * Emergency supplies, bus fare, limited legal assistance, and budget counseling. * Limited financial assistance based on need or for those receiving HUD VASH services or entering   the HUD VASH program.   * Referrals to community agencies as needed. | | |
| **Service area:** Nationwide | **Cost:** Free | |
| **Eligibility/requirements for service:**   * Veterans with limited, low or no income at risk * Any military discharge other than dishonorable * Veterans housed in emergency shelters and/or transitional programs * Veterans living house to house of family members or friends or homeless * Veterans facing eviction from current rental residence | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | |
| **Bus routes:** 13, 43 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Call to ask about application process. | | |
| **Agency Name:** Health Care for Homeless Veterans/Honor Center (HCHV) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 548-1800 | | **Website:** <http://www.northflorida.va.gov/services/homeless> |
| **Address:** 1604 SE 3rd Avenue, Gainesville, FL 32641  1601 SW Archer Rd, Gainesville, FL 32608 (Veteran Affairs Hospital) | | |
| **Hours/days:** M-F 8 am-4:30 pm | | |
| **Services provided:** Provide healthcare for homeless veterans. Provide outreach and referral services, case management, treatment planning, and residential treatment for substance abuse/mental illness, transitional housing, and follow-up services. | | |
| **Service area:** A | **Cost:** Varies | |
| **Eligibility/requirements for service:** All Veterans who meet eligibility requirements determined by Department of Veteran Affairs. Call for more details | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Available upon request | | |
| **Bus routes:** 6, 8, 15, 16, 17, 122 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |

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| **Veterinary Services** | | | | |
| **Agency Name:** PAWS “Pets are Wonderful Support” | | | | |
| **Contact person if available/appropriate:** [ufpaws@gmail.com](file:///C:\Users\Harris\Downloads\ufpaws@gmail.com) | | | | |
| **Phone number:** N/A | | | **Website:** <https://sites.google.com/site/northfloridapaws> | |
| **Address:** Please mail application to 2015 SW 16th Ave, PO Box 100125, HSC, Gainesville FL 32610-0125 | | | | |
| **Hours/days:** Contact to find out | | | | |
| **Services provided:** Free veterinary care provided by the UF College of Veterinary Medicine | | | | |
| **Service area:** A | **Cost:** Free | | | |
| **Eligibility/requirements for service:** Any resident of Alachua County who is able to present a doctor’s letter confirming a terminal or disabling illness AND proof of low-income status (SSI, SSDI) is eligible to become a client of PAWS. Each household will receive assistance for a maximum of three animals. All PAWS patients must be spayed or neutered. | | | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** N/A | **United Way Approval:** No | | | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | |
| **Agency Name:** Alachua County Animal Services | | | | |
| **Contact person if available/appropriate:** Animal Services Director [vsawyer@alachuacounty.us](file:///C:\Users\Harris\Downloads\vsawyer@alachuacounty.us) | | | | |
| **Phone number:** (352) 264-6870 | | **Website:** <http://www.alachuacounty.us/Depts/PW/animalServices/Pages/AnimalServices.aspx> | | |
| **Address:** 3400 NE 53rd Ave Gainesville, FL 32609 | | | | |
| **Hours/days:** T-Sat 10:30 am- 5:30 pm | | | | |
| **Services provided:** Shelter and Care for Lost/Abandoned Animals and Pet adoptions | | | | |
| **Service area:** A | **Cost:** Dependent on service | | | |
| **Eligibility/requirements for service:** None | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Limited Spanish  **Days/hours:** When available | | | | |
| **Bus routes:** 24 | **United Way Approval:** Yes | | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Agency Name:** Alachua County Humane Society | | | | |
| **Contact person if available/appropriate:** [info@alachuahumane.org](file:///C:\Users\Harris\Downloads\info@alachuahumane.org) | | | | |
| **Phone number:** (352) 373-5855 | | **Website:** <http://www.alachuahumane.org> | | |
| **Address:** 4205 NW 6th St. Gainesville, FL 32609 | | | | |
| **Hours/days:** *All surgeries require an appointment*  Adoption hours: R-Sun 12 pm- 6 pm  Thrift store hours: T-Sat 10 am- 6 pm  Vaccine Clinic Hours: T 10 am- 4 pm, W 10 am-12 pm, R 10 am-4 pm  Spay/neuter hours: M- R 8 am- 5:30 pm | | | | |
| **Services provided:** Pet adoptions, low cost vaccinations, low cost grooming, pet food bank, Operation PetSnip offers low-cost spay and neutering | | | | |
| **Service area:** A | **Cost:** Low cost, dependent on service, $50-$80 for spay/neuter. Dog Food Bank Program and Virtual Rehoming are free. Vaccines are $20 each plus cost of exam. | | | |
| **Eligibility/requirements for service:** Operation Pet Snip: Animals must be healthy, at least 8 weeks old and weigh at least 2 pounds. | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Limited Spanish  **Days/hours:** When available | | | | |
| **Bus routes:** 15, 39 | **United Way Approval:** Yes | | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Agency Name:** Home Van Pet Care Project Inc. | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** (352) 246-2727 | | **Website:** <http://homevanpetcareproject.blogspot.com> | | |
| **Address:** Mailing: PO Box 14305, Gainesville, FL 32604 | | | | |
| **Hours/days:** Call for hours and locations of distribution | | | | |
| **Services provided:** To provide food for pets of homeless persons in our community; offer education on pet care and spay/neuter; assist with access to veterinary care | | | | |
| **Service area:** A | **Cost:** Free | | | |
| **Eligibility/requirements for service:** None | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** N/A | **United Way Approval:** Yes | | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Agency Name:** Operation Catnip | | | | |
| **Contact person if available/appropriate:** [info@ocgainesville.org](file:///C:\Users\Harris\Downloads\info@ocgainesville.org) | | | | |
| **Phone number:** (352) 380-0940 | | **Website:** <http://ocgainesville.org/gainesville-clinic> | | |
| **Address:** 4205 NW 6th St, Gainesville, FL 32609 | | | | |
| **Hours/days:** Monthly clinic offered, Call for reservation and hours  Office open: T-F 1 pm-6 pm | | | | |
| **Services provided:** Spay and neuter services for stray and feral cats | | | | |
| **Service area:** A | **Cost:** Free | | | |
| **Eligibility/requirements for service:** Any stray cat or homeless, must be an Alachua county resident | | | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** 15, 39 | **United Way Approval:** Yes | | | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |
| **Agency Name:** St. Francis Pet Care | | | | |
| **Contact person if available/appropriate:** [Coordinator@stfrancispetcare.org](mailto:Coordinator@stfrancispetcare.org) | | | | |
| **Phone number:** (352) 372-4959 | | **Website:** <http://www.stfrancispetcare.org> | | |
| **Address:** PO Box 358462, Gainesville, FL 32635  **Clinic and screening:** 104 SE 4th Place, Gainesville, FL 32601 | | | | |
| **Hours/days:** Clients can pick up food and flea/ heartworm preventives: 8 am-12 pm  Veterinarians on site: 10 am-12 pm. Screenings for new clients varies monthly, check voicemail 352-372-4959. | | | | |
| **Services provided:** Primary veterinary care, including vaccinations, Spay/neuter, treatment for common ailments, such as ear infections, skin diseases, and arthritis, Nail clipping, Monthly flea and heartworm preventives, pet food for dogs and cats, pet supplies, such as leashes, collars and toys (when available). Provide medication when possible. Under certain conditions microchip animals. | | | | |
| **Service area:** A | | | | **Cost:** Free |
| **Eligibility/requirements for service:** Must live in Alachua County and meet our criteria for low income. | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** 1, 2, 3, 5, 6, 7, 10, 11, 15, 17, 24, 25, 26, 27, 46 | | | | **United Way Approval:** N/A |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | | | |
| **Agency Name:** Pit Nip at West End Animal Hospital | | | | |
| **Contact person if available/appropriate:** N/A | | | | |
| **Phone number:** (352) 472-7626 | | **Website:** <http://westendanimal.com> | | |
| **Address:** 15318 W Newberry Rd. Gainesville, FL 32669 | | | | |
| **Hours/days:** M-R 7 am-7 pm, F 7 am-6 pm, Sat 9 am-1 pm (appointment only) | | | | |
| **Services provided:** Free spay and neutering for pit bulls and pit bull mixes | | | | |
| **Service area:** A | | | | **Cost:** Free |
| **Eligibility/requirements for service:** Rabies shot required. Dog must be a current resident of Alachua County, must submit a photo or bring dog in to be looked at prior to making an appointment. | | | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | | | |
| **Translation availability:** ☐Yes ✔No  **Languages:** N/A  **Days/hours:** N/A | | | | |
| **Bus routes:** N/A | | | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | | | |

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| **Victims Services** | | |
| **Agency Name:** Alachua County Victim Services and Rape Crisis Center | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6760  (866) 252-5439 (toll-free line) | **Website:** <https://www.alachuacounty.us/depts/css/victimservices/pages/victimservices.aspx> | |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/days:** 24/7 for calls, 8:30-5 pm office hours | | |
| **Services provided:** Provides free comprehensive services, including immediate outreach, face-to-face and telephone counseling, support groups, transportation and accompaniment to legal proceedings, advocacy and community education, and confidential HIV testing. | | |
| **Service area:** A, B, U | | **Cost:** Free |
| **Eligibility/requirements for service:** Any Alachua, Bradford, or Union County resident who has been the victim of a crime, or family members of crime victims | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Staff and volunteers on hand, can obtain online translation services for any language  **Days/hours:** Schedule beforehand preferably | | |
| **Bus routes:** 7, 11 | | **United Way Approval:** No |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Lee Conlee House, Inc | | |
| **Contact person if available/appropriate:** Keshia Davis, Program Coordinator | | |
| **Phone number:** Office: (386) 325-4447  Hotline (386) 325-3141 | **Website:** [www.leeconleehouse.org](http://www.leeconleehouse.org) | |
| **Address:** The location of emergency shelter and transitional housing is confidential.  P.O. Box 2558, Palatka Florida 32177 | | |
| **Hours/days:** Hotline: 24/7  Outreach: M-F 9 am-5 pm | | |
| **Services provided:** Emergency shelter, outreach court advocacy, support groups, intervention programs, and children’s services | | |
| **Service area:** Putnam, andA, B, G, Le, | | **Cost:** Free |
| **Eligibility/requirements for service:** To receive services, call the hotline number to begin screening process | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:**  Bilingual advocates available upon request | | |
| **Bus routes:** 1, 9, 17, 20  The Ride Solution Transportation also available | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Emergency services are available 24/7 | | |
| **Agency Name:** UF Levin College of Law- Intimate Partner Violence Assistance Clinic | | |
| **Contact person if available/appropriate:** Professor Theresa Drake | | |
| **Phone number:** (352) 273-0805 | **Website:** <https://www.law.ufl.edu/areas-of-study/experiential-learning/clinics/civil/ipvac> | |
| **Address:** P.O. Box 117620, Gainesville, FL 32611 | | |
| **Hours/days:** M-F 8:30am- 5pm | | |
| **Services provided:** Provides free legal and social services | | |
| **Service area:** Alachua and surrounding counties | | **Cost:** Free |
| **Eligibility/requirements for service:** Victims of domestic violence who meet specific income requirements. Call for eligibility. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Varies  **Days/hours:** Available upon request | | |
| **Bus routes:** (To Law School) - 5, 34, 40 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency Name:** Salvation Army | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** **(**352) 376-1743 | **Website:** [www.salvationarmyflorida.org/gainesville](http://www.salvationarmyflorida.org/gainesville) | |
| **Address:** 639 E University Ave, Gainesville, FL 32601 | | |
| **Hours/days:** Office Hours: M-F 8:30 am -4:30 pm, closed for lunch from 12-1pm.  Assistance given M-R 10 am-12 pm and 1 pm-3 pm. | | |
| **Services provided:** Provides furniture to survivors forced to relocate or who lost furniture due to disaster. | | |
| **Service area:** Putnam, but will serve all surrounding areas.A, B, G, Le, | | **Cost:** Free |
| **Eligibility/requirements for service:** Need of furniture should be due to disaster or domestic violence. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** English and Spanish  **Days/hours:** Available upon request | | |
| **Bus routes:** 11 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Three Rivers Legal Services, Inc. | | |
| **Contact person if available/appropriate:** Call office number | | |
| **Phone number:** (352) 372-0519  Helpline (866) 256-8091 | **Website:** [www.trls.org](http://www.trls.org) | |
| **Address:** 1000 NE 16th Ave, Building I, Ste. B., Gainesville, FL 32601-4541 | | |
| **Hours/days:** M-F 8:30 am- 5 pm, closed for lunch 12-1 | | |
| **Services provided:** Provides assistance for individuals seeking civil injunctions for protection against domestic violence, also assists victims of repeat, sexual or dating violence if they have been referred from either Peaceful Paths or Another Way. | | |
| **Service area:** A, U, Le, Baker, B, Clay, Co, D, Duval, G, H, La, Nassau, St Johns, Su, Taylor | | **Cost:** Services free to eligible persons |
| **Eligibility/requirements for service:** Low-income individuals and families with incomes at or below 125% of federal poverty level with an emphasis on abused, disabled, or elderly clients. Persons who are struggling with both homelessness and disability in Alachua County may schedule an appointment for an initial interview over the phone. Call for additional eligibility requirements. | | |
| **Application (online or in person):** ✔Online ☐In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Any language, provided through language line.  **Days/hours:** Available upon request | | |
| **Bus routes:** 3, 24, 27 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Agency name:** Peaceful Paths Domestic Abuse Network | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 377-5690 (Office)  **24/7 Helpline** (352) 377-8255 or (1-800) 500-1119 | **Website:** [www.peacefulpaths.org](http://www.peacefulpaths.org) | |
| **Address:** 2100 NW 53rd Avenue, Suite A Gainesville, FL 32653 | | |
| **Hours/days:** M-F 9 am-5 pm | | |
| **Services provided:** Emergency shelter, support groups, advocacy, children’s programs, trauma counseling, violence prevention, and economic empowerment education programs. | | |
| **Service area:** A, B, U | | **Cost:** Free |
| **Eligibility/requirements for service:** If in need of emergency shelter services, contact help hotline to get information regarding screening process. | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Phone interpreter available  **Days/hours:** Available upon request | | |
| **Bus routes:** 6 | | **United Way Approval:** Yes |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:**  Local Help Hotline: (352) 377-8255  Florida Domestic Violence Hotline: 1-800-500-1119  **Peaceful Paths Injunction Office**  Inside the Alachua County Clerks Office at the Civil Courthouse  201 East University Avenue  Gainesville, FL  **Peaceful Paths Satellite Office – Bradford County**  Inside the Bradford County School Board Office  501 W Washington Street  Starke, FL  **Peaceful Paths Satellite Office – Union County**  Inside the Townsend Green Building  410 West Main Street  Lake Butler, FL | | |

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| **Voter Registration** | | |
| **Agency Name:** Alachua County Supervisor of Elections | | |
| **Contact person if available/appropriate:** TJ Pyche | | |
| **Phone number:** (352) 374- 5252 | | **Website:** <http://www.votealachua.com> |
| **Address:** 515 N Main Street, Suite 300, Gainesville, FL 32601 | | |
| **Hours/days:** M-F 8:30 am-5 pm | | |
| **Services provided:** Assistance with voter registration. You can [register to vote or update voter information](http://www.votealachua.com/Voter-Information/Register-to-Vote.aspx) online. After completing your application, print it out and sign the application form. Please remember to mail your signed voter registration application form to the Supervisor of Elections Office at 515 North Main Street, Suite 300, Gainesville, Florida 32601. | | |
| **Service area:** A | **Cost:** Varies | |
| **Eligibility/requirements for service:** N/A | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ☐Yes ✔No (Google translate on website)  **Languages:** Spanish; other languages available, but must make appointment first  **Days/hours:** Available upon request | | |
| **Bus routes:** 15 | **United Way Approval:** N/A | |
| **Permission to list agency information in 211 database?** ☐Yes ✔No | | |

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| **Vision Care** | | |
| **Agency Name:** Alachua County Department of Social Services | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352) 264-6750 | | **Website:** <http://www.alachuacounty.us/depts/css/socialservices/Pages/SocialServices.aspx> |
| **Address:** 218 SE 24th St, Gainesville, FL 32641 | | |
| **Hours/days:** M-F 8:30 am-5 pm | | |
| **Services provided:** Provides vision exams and eyeglasses at low-cost | | |
| **Service area:** A | **Cost:** Reduced cost | |
| **Eligibility/requirements for service:** Must be an Alachua County resident without insurance (may have Medicare since they do not cover eyeglasses, only eye exams) and 150% below the poverty line. Office will make referrals to a separate location for eye exam and to receive eyeglasses. Call for more information. | | |
| **Application (online or in person):** ✔Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Spanish  **Days/hours:** Call ahead of time | | |
| **Bus routes:** 3, 7 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Provide outreach and referral services, case management, treatment planning, and residential treatment for substance abuse/mental illness, transitional housing, and follow-up services. Prescriptions ($5 co-pays) Alachua County Prescription Discount Cards, Cremations, primary care, prescription assistance, security deposits, and other urgent special needs. ACOSS will assist eligible client obtain medical supplies, limited prescription assistance by helping to pay for their medications. Client is responsible for co-pay. Primary Physician Care may be available for eligible persons including diagnostic testing and lab work. Client must not be eligible for any other insurance. Exclusions apply. | | |
| **Agency name:** Gainesville Community Ministry Vision Clinic | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** (352)-372-8162  (352) 871-2143 | | **Website:** [www.gcmhelp.org](http://www.gcmhelp.org) |
| **Address:** 238 SW 4th Ave, Gainesville, FL 32601 | | |
| **Hours/days:** Provides eye exams and reconditioned eyeglasses free of charge. A vision clinic is offered about  4 times a year and is open to anyone in need. Call for information. | | |
| **Services provided:** M-F 9 am-2:45 pm (Main office)  Screenings held on Saturdays, call for date of next screening | | |
| **Service area:** A | **Cost:** $5.00 donation to cover cost of eyeglasses suggested | |
| **Eligibility/requirements for service:** Uninsured Alachua County residents with no income/working poor | | |
| **Application (online or in person):** ☐Online ✔In Person ☐Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Relies on volunteers for Spanish speakers  **Days/hours:** Upon availability | | |
| **Bus routes:** 10 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Free medical advice/referral clinic and physical therapy clinic, primary preventive care, dental, and counseling. | | |
| **Agency name:** Helping Hands Clinic | | |
| **Contact person if available/appropriate:** Brendan Shortley, Executive Director | | |
| **Phone number:** (352) 519-5542 | | **Website:** <http://www.hhgnv.org/> |
| **Address:** 509 NE 1st St., Gainesville FL. 32601 | | |
| **Hours/days:**  **Monday**  Medical clinic- 4:30 pm-7 pm (Patient signup begins at 2:30 pm)  **Thursday**  Women’s health night and clinic- 1:30 pm-7 pm (showers available)  Clinic starts at 3pm in addition to food served | | |
| **Services provided:** Provides referrals for eye exams and eyeglasses (among others see other helping hand entry) | | |
| **Service area:** A, B, G, L, P | **Cost:** Free | |
| **Eligibility/requirements for service:** Homeless individuals. Cannot be currently insured, including Medicaid and Medicare. May not be under indigent care or receive any income. This service is primarily geared toward people that are currently homeless. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Upon availability  **Days/hours:** Varies | | |
| **Bus routes:** 15 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:**  **Services provided:** Provides free, basic medical services to deal with acute and chronic health problems, psychiatric, acupuncture and chiropractic’s, support and referrals, personal hygiene items. Also beginning a new program for women’s health screening, education and referrals for mammograms and pelvic exams.  **Medical services:** acupuncture, legal services, haircuts/personal care, psychiatric services (M: 2nd and 4th, R: 1st and 3rd), prescription drug assistance, nursing, social work, women's health  **Medical:** Nurse Practitioners and Physicians see patients for a variety of ailments such as respiratory infections, high blood pressure, diabetes, skin and foot issues and traumatic injuries.  **Psychiatric:** The clinic offers medication management, crisis counseling, and supportive therapy. University of Florida residents & Faculty, and community physicians see patients on the 2nd and 4th Mondays and 1st and 3rd Thursdays of the month.  **Acupuncture:** Acupuncture treatments are offered weekly for the treatment of acute and chronic pain, as well as many other disorders.  Prescription Assistance: We provide assistance to our patients in obtaining medications from prescription drug assistance programs run by various pharmaceutical companies.  **Nursing/Social Work:** Nurses offer blood pressure and diabetic sugar testing, education, and foot care. Social workers provide psychosocial support and counseling, and referral to various community services. We also assist with obtaining needed eye care, emergency dental care, and HIV/AIDS testing and treatment.  **Women’s Health:** The Women’s Health Clinic offers primary care, pharmacy, psychiatric treatment, emergency dental care, massage therapy, acupuncture, and HIV testing and counseling. Further, the Women’s Health Program provides women’s health screenings and referrals for outpatient medical services such as mammography and gynecological care. | | |
| **Agency name:** Palms Medical Group (FQHC) | | |
| **Contact person if available/appropriate:** N/A | | |
| **Phone number:** Gainesville: (352) 376-8211  Lake City: (386) 755-4020 and Starke: (904) 364-2900 | | **Website:** <https://palmsmg.org/index.php> |
| **Address:**  Gainesville: 1014 NW 57th Street, Gainesville, FL, 32605  Lake City: 173 NW Albritton Lane, Lake City, FL, 32055  Starke: 550 W. Georgia Street, Starke, FL, 32091 | | |
| **Hours/days:** M-F 8 am-5 pm | | |
| **Services provided:** Vision testing, family practice vision care | | |
| **Service area:** A, B, C, La, Cla, Le | **Cost:** Reduced cost | |
| **Eligibility/requirements for service:** Accepts insurance, including Medicaid and Medicare. Uninsured individuals are eligible for sliding scale fee based on income. | | |
| **Application (online or in person):** ☐Online ☐In Person ✔Not required | | |
| **Translation availability:** ✔Yes ☐No  **Languages:** Language line  **Days/hours:** call ahead of appointment | | |
| **Bus routes:** 5, 76 | **United Way Approval:** Yes | |
| **Permission to list agency information in 211 database?** ✔Yes ☐No | | |
| **Additional information:** Complete primary care, Urgent care, Minor surgical procedures, Minor trauma, Well-baby exams, Vaccinations for children, Immunizations, On-site laboratory testing, X-rays, Mental health, Substance abuse counseling, ADD/ADHD evaluations, Specialty care referral and follow-up, 24-hour physician availability, Chronic disease management, Preventive/wellness healthcare, Case management, Hearing testing, Family planning, Physical exams, Health screening, HIV testing, Pharmacy, Chiropractic, Dental | | |

**Appendix A**

**Local Food System / Access Resources**

**Prepared by: City of Gainesville, Department of Strategic Initiatives**

**Food Pantries:**

* Bread of the Mighty Food Bank
* Catholic Charities
* Gainesville Community Ministries
* Partnership for Strong Families WIC Program
* Florida Dept for Children and Families
* ElderCare
* Salvation Army
* Various religious organizations

**Food Distribution Programs:**

* Weekend Backpacks (Catholic Charities)
* Meals on Wheels (Elder Care)
* Food4Kids
* Farm Share
* Bread of the Mighty Mobile Pantry
* Gainesville Harvest
* Alachua County Public Schools Summer Meal sites

**Prepared Meals:**

* Krishna Lunch
* Grace Marketplace
* St. Francis House
* Food not Bombs
* Sunday Breakfast at Holy Trinity Episcopal Church
* Wednesday Dinner at Parkview Baptist Church

**Farmers Markets:**

* Tioga Monday Market
* Union Street Farmers Market
* WIC Farmers Market at Alachua County Health Dept.
* Haile Farmers Market
* Alachua County Farmers Market
* Butler Plaza Satellite Farmers Market
* Fresh Wagon Mobile Farmers Market
* Brown’s Farm - Orange Heights, FL

**Local farms / Community Supported Agriculture:**

* Frog Song Farm CSA
* Siembra Farm CSA
* Swallowtail Farm CSA
* The Family Garden
* Wild Man Foods

**Community Gardens [CG]:**

* McRorie CG
* Cone Park CG
* Greater Duval CG
* NE 31st Avenue Park CG
* Dreamer’s Garden
* Green Acres Park CG
* 5th Avenue CG
* Thelma Boltin Center CG
* SW 40th Place CG
* Clarence R. Kelly Center Youth Garden
* Field and Fork Farm and Garden
* UF Organic Garden Cooperative
* GRACE Grows Garden
* Brave Harvest
* Parkview Baptist Church CG

**Youth Programs**

* Institute for Workforce Innovation’s Youth Build Program
* 92 Alachua County Public Schools summer meal sites (18 years or older)
* Reichert House

**Social Advocacy & Health Programs**

* VA Medical Center Nutrition & Food Services
* Agricultural Justice Project
* Rural Women’s Health Project
* UF HealthStreet
* Alachua County Dept. of Health WIC and Healthiest Weight Program

**Distributors of Knowledge & Resources**

* Working Food
* Gainesville Compost
* Alachua County Public Library
* UF/IFAS Extension Family Nutrition Program
* Florida Organic Growers’ Fresh Access Bucks Program
* Master Gardeners
* Grow Gainesville – Facebook network of gardeners & local food enthusiasts
* Eastside Culinary Arts Institute
* UF Gainesville Student Compost Cooperative
* Numerous opportunities for USDA grant-funded programs
* Trader Joe’s donations
* Society of St. Andrew’s Florida Gleaning Network
* County Rural Concerns Advisory Board